Beginner's SETUP GUIDE for NANOSTATION-M2 as receiver and other Ubiquity airMAX devices using AirOS firmware v5 (Windows/MacOS)

This guide is primarily intended for **mobile users** (boaters, campers and truckers) who often change access points. Fixed users can also use it, although there might be other more suitable configurations for them.

Make sure the Nanostation-M2 (Nano for short) "Main" LAN socket is connected to your computer's network card with network cables, via the POE power injector (for a 12VDC power source, use a passive power injector rather than the AC one normally supplied). There should then be at least one LED lit on the back of the Nanostation. On the original Nanostation shipping box, find and write down the default IP address (we assume:192.168.1.20), the user name and password (should both be "ubnt"). Do not loose this information!

1) Set your computer to communicate with Nano (only done once) 1a) Windows

- 1b) Mac OS X
- 2) Program Nano as receiver (station) and router (only done once)
- 3) Choose and connect to a WIFI signal (done to find a new access point)



Windows XP

- Open Start/ Control panel/ Network Connections.
- Or in Classic Start menu: Start/ Settings/ Control panel/ Network Connections.

Windows Vista

- Open Start, right-click on Network and then Properties (or Start/Control Panel).
- Double click Network and Sharing Center, click Manage network connections. Network Connections window will appear:



Windows 7

- Open the Start orb, click on Control Panel,
- Click View Network Status and Tasks, then Change adapter settings:



- Enable your network card: right-click on Local Area Connection and select Enable (if it's already enabled, the option would be "Disable" and just leave it as is).
- If there is a built in WIFI card, it should be disabled (right click and choose "Disable" if not already so).



- Click **OK** twice. There should be 2 LEDs lit on the Nanostation (power + network cable).
- Go to page 5.



If the AirPort is on, best to turn it off:



Mac OS X 10.4



- Click on Apply.
- There should now be 2 LEDs lit on the Nanostation (power + network cable).
- Goto page 5.

AC OS X 10 5 (Loopar	d)	
AC 05 X 10.5 (Leopar	(Option: create a	
Click on the Apple icon the	Location configuration named Nano to quickly	
Click on Network:		in the future)
	Network	
	Location: Nano	•
 Select Ethernet: Fill in like like this: 	 Ethernet Connected Internal Modem Not Connected Bluetooth Not Connected FireWire Not Connected FireWire Not Connected AirPort On AirPort On Subnet Mask: 29 Router: 19 DNS Server: 19 Search Domains: 	Annually
• Click on Apply :	+ - * Click the lock to prevent further changes.	Advanced ? Assist me Revert Apply

• There should now be 2 LEDs lit on the Nanostation (power + network cable).

NOTE for other Mac versions: if you have two TCP/IP settings, then choose IPv4.

GENERAL NOTES

- AirOS firmware versions (firmware on a device is like the operating system on a computer): the current version is AirOS 5.3.2 as pictured here in the screen shots. If you receive a unit with a later firmware (or if you update it later), additional settings may be visible.
- **Resetting device:** Should you be unable to connect to the Nanostation after changing any settings (by mistake), it can be reset to it's original default configuration (a hard reset) by pressing the reset button (little hole, inside cover) for 20-30 seconds, with the power on. The LED light should flash after releasing button.
- **Directional antenna:** The built in antenna points to the front of unit (LEDs are on back) with a horizontal beam width of about 60 degrees:

2 Setting up the Nano

- Open your browser (e.g. Internet Explorer, Firefox, Opera, etc.) and type in address bar: http://192.168.1.20 (the default address of the Nano) then press the Enter key.
- Type in *ubnt* twice and click **Login** → (If this window did not appear, there may be a problem with the wiring, the network card or a firewall).



• Select the Network tab and change Nano settings as follows:



• You'll notice that this now appears at the top of the window:

1	MAIN	WIRELESS	NETWORK	ADVANCED	SERVICES	SYSTEM	Tools:	•	Logout
Configuration contains changes. Apply these changes?									
The changes made on the previous page are memorized but not yet in effect. Only after clicking " Apply " with they take effect. Since we still need to make some other changes, we'll "Apply" them all later.									

• Click on the Advanced tab \rightarrow	MAIN WIRELESS NETWORK ADVANCED SERVICES SYSTEM
	Advanced Wireless Settings
	RTS Threshold: 2346 🔽 Off
	Fragmentation Threshold: 2346
	Distance: 0 miles (0 km)
Verify 🗕	ACK Timeout: 27 🔽 Auto Adjust
	Aggregation: 🔽 Enable
	32 Frames 50000 Bytes
	Multicast Data: 🔲 Allow All
	Enable Extra Reporting:
	Sensitivity Threshold, dBm: -96 🔽 Off
	Advanced Ethernet Settings
	Enable POE Passthrough:
	Enable Autonegotiation:
	Link Speed, Mbps: 100
	Enable Full Duplex: 🔽
	Signal LED Thresholds
(Optional: adjust at which signal strength the LEDs at the back of the Nano light up. This can also be tweaked later.)	LED1 LED2 LED3 LED4 Thresholds, dBm\$ - 94 - 80 - 73 - 65
	Traffic Shaping
Click Change —	Enable Traffic Shaping:
(Do not click Apply yet)	Change

<u>NOTES</u>

- Just like there are several ways to skin a cat, the network settings of the Nano and computer can be many. The settings here have been found most convenient while cruising because connecting to new WIFI access points in different places require a minimum of effort.
- Since the default Nano IP address is in the very common range 192.168.1.x, and we cannot risk having the same range on our own local LAN as the WLAN ashore, we have changed the original Nano IP from 192.168.1.20 to 192.168.10.20. We have also activated the Nano's DHCP server which means that the computer can get network settings assigned automatically (an IP in the range 192.168.10.100 to 200, plus the Gateway and DNS server = IP of the Nano). We still need to set the computer to acquire the IP automatically (see end of next page).

• Click on the Wireless tab \rightarrow	沐	MAIN	WIRELESS	S NETWORK	ADVANCE	SERVICES	SYSTEM
	Basic Wireless Settings						
Change Nano mode to Station		Wireles	s Mode:[1]	Station	•		
(i.e. receiver or 'client')			SSID:			Select	
		Lock t	0 AP MAC:				
		Cou	intry Code:	United States	• [Obey Regulator	y Rules
	IEEE 802.11 Mode: B/G/N mixed						
	Channel Width:[?] Auto 20/40 MHz						
		Channel	Shifting:[?]	Disabled	•		
Make sure output power is on max —	Frequency Scan List, MHz: 🔲 Enabled						
		Out	put Power:			dBm	
		Max TX R	tate, Mbps:	MCS 15 - 130 [300] 🔽 🗸	Automatic	
Leave rest as shown.	Wireless	Security					
			Security:	none	•		
Click Change —						→ (Change
Click Apply when it appears at the to	p:	SERVICES	SYST	EM	Tools:		Logout
Now all the changes will come into e	ffect.				Test	Apply Disc	card
						YES	

• Note: At this point communication with the Nano is lost because we still need to change the computers IP address to be in the same (new) range as the Nano (192.168.10.x). The setting can be either fixed (manually to e.g. IP=192 168.10.21, Subnet mask=255.255.255.0, Gateway/ Router/DNS=192 168.10.20), or **automatic** which is simpler and more flexible (as it allows you to take the computer to another wired network and automatically acquire the settings):

	Internet Protocol (TCP/IP) Properties				
Windows: refer back to page 1 and 2 to open Internet Protocol Properties: Change like this: Then elick OK twice	General Alternate Configuration You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.				
	IP address: IP address: Subnet mask: Default gateway:				
 Mac OS: refer to pages 3 and 4 and change <i>Configure</i> from Manually to DHCP, then click Apply. 	Obtain DNS server address automatically O Use the following DNS server addresses: Preferred DNS server: Alternate DNS server:				
From now on, all these settings will remain in place and you'll only need to take step #3 to connect to an new WIFI access point. What a relief!	Advanced OK Cancel				

3 Connecting to a WIFI signal

- In the browser address bar type http://192.168.10.20 (the new address of the Nano) then press the Enter key.
- Clicking once on Click on the Link setup tab, then on Select (second line at right) to get: "Signal" will sort the Site Survey list with the strongest at the top 2.412GHz 2.417GHz 2.422GHz 2.427GHz 2.432GHz 2.437GHz 2.442GHz 2.447GHz 2.452GHz 2.457GHz 2.462GHz 2.462GHz 2.457GHz 2.452GHz 2.457GHz 2.4 Signal / Noise Device Name Encryption Frequency, GHz Channel MAC Address SSID © 00:23:97:CC:C3:B7 09FX12071609 WEP Select a strong signal -81/-89 2.437 6 -82 / -88 00:02:6F:56:04:F5 Zahniser's Yachting Cente NONE 2.447 (without encryption) This is the 2.462 O 00:23:28:00:C5:E2 CalvertMarina1 WPA -88/-88 by clicking in the button. 52:B7:70:45:7B:D4 WEP -88 / -89 2.437 strongest in the list. Sea Fox Printer C 68:7F:74:D7:83:C0 SpringCove E-Dock WPA -88 / -91 2.422 Any figure lower © 00:23:F8:A5:84:9E Then click "Select" SpringCove WPA -89/-91 2.412 than about 90 is 4:74:86:DD:9A:29 NONE -89/-96 2.462 hpsetup normally usable. C C0:3F:0E:6B:D5:FA WPA -92/-96 2.412 • Selectable SSID's must be visible and have compatible channel bandwidth and se Lock to A Select

• Click on **Change**, wait; click **Apply** at top of new page, wait 10-15 seconds for device to reboot and for connection (some access points take a while to connect). That's it. There should be 3 or more LEDs lit on the back of the Nano.

• To verify the connection, click on **Main** tab. This page has no settings, only information to confirm a connection. (You may have to refresh the browser page to get current info).



• Clicking on Tools, **Align antenna** will bring up a received signal strength indicator, useful for improving signals by rotating the Nanostation:



- Assuming you have connected to an 'live' WIFI access point, you should be ready to access the internet. This may involve logging-in to a marina or hotel welcome page, or paying for access.
- To connect to another WIFI access point in the future, just log-in to the Nano with your browser and repeat step #3. Also see Bookmark recommendation below.
- An alternative to step #3 is to type "Any" in ESSID (second line on tab "Wireless"), then Save and Apply. From then onwards, the Nano will automatically connect to any un-encrypted access point, without any intervention from your part. However, in locations with many WIFI signals, it might not end up being the most desirable one.
- Connecting to an encrypted wireless network (WEP or WPA) requires knowing the encryption key and performing additional steps in #3.

Recommendations

- For **security**, use a firewall (e.g. Windows firewall or free Zone Alarm) and a virus scanner (e.g. Norton or free AVG).
- Make a **bookmark** (or 'favorite') to the Nanostation address (http://192.168.10.20) and save the log-in info (ubnt; ubnt) in your browser for quicker access.
- The supplied white **cable ties** for mounting the device may fail after exposure to sunlight. It's much better to use black ties, a good string, or hose clamps.
- If you do not use your computer elsewhere, you may prefer to give it a fixed network setting (manually to e.g. IP=192 168.10.21, Subnetmask=255.255.255.0, Gateway/Router/ DNS=192.168.10.20), as this removes the initial delay of being assigned settings when turning on the computer.
- To serve more than one computer you can use a network switch. To serve two computers the Secondary LAN port of the Nano can be used as well.

Online resources

- Download a more recent firmware (improvements and bug fixes; not necessary but recommended) at: http://www.ubnt.com/support/downloads.
 Once downloaded, log-in to the Nano, click on System tab, then Upgrade. Previous configuration settings will not be lost.
- For an advanced manual (AirOSv5 User guide) go to http://www.ubnt.com/wiki/Main_Page and look under AirOS/AirMax/M Series Products.
- For technical support use the UBNT Forum at: *http://ubnt.com/forum*

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ADDENDUM

Possible reasons for not getting online

Cannot associate with AP (access point)

- AP fault or intentional restriction
- Your signal not good enough/ distance too far (using a directional antenna helps)
- Interference from many other WIFI users (using a directional antenna helps)
- Look for another AP on a less busy channel (for example, in the USA only channels 1, 6, and 11 do not overlap/interfere with each other).

· Associated with AP (access point) but not online

- AP may be disconnected from internet
- AP's DHCP server may not work and this would be evident on the Nano Main tab. If you can find or guess the settings, then these can be enterned manually on Nano tab Network, WLAN Network Settings: *static*. You'll have to enter the IP (often 192.168.0.90 or 1.90, Netmask 225.225.255.0), the Default Gateway (often 192.168.0.1 or 1.1) and at least one DNS Server (208.67.222.222 goes to OpenDNS and will always work). Then Save and Apply.
- If only some of your services work (e.g. Skype)
 - It could be that only the DNS server is wrong or missing. Manually enter (as above) the IP and Default Gateway that were assigned automatically, but change the DNS server to 208.67.222.222.
- Problems sending email with SMTP
 - Your usual SMTP server may not accept your outgoing email if you get online via a different provider and/or you are not autheticated. Your SMTP provider can usually tell you what their authenticated connecting settings should be. Alternatively try another SMTP provider, or use browser webmail instead of an email program (e.g. Outlook).
- Directional antenna
 - For weak signals, aiming the antenna is required.
 - For strong signals the direction is often not critical, as signals tend to bounce and come from multiple directions.
- Typical passive POE for 12-24VDC - Do not exceed 24VDC!



