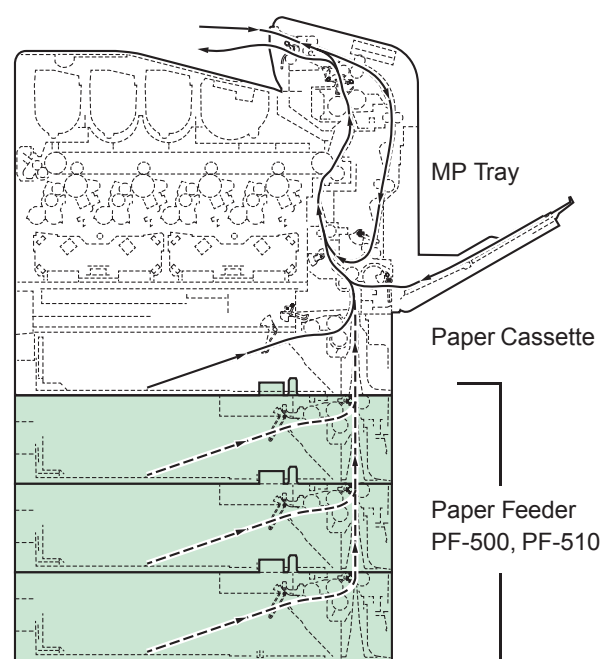


Clearing paper jams

Possible Paper Jam Locations

The figure below explains the printer's paper paths including the options. The locations where paper jams might occur are also shown here, with each location explained in the table below. Paper jams can occur in more than one component on the paper paths.

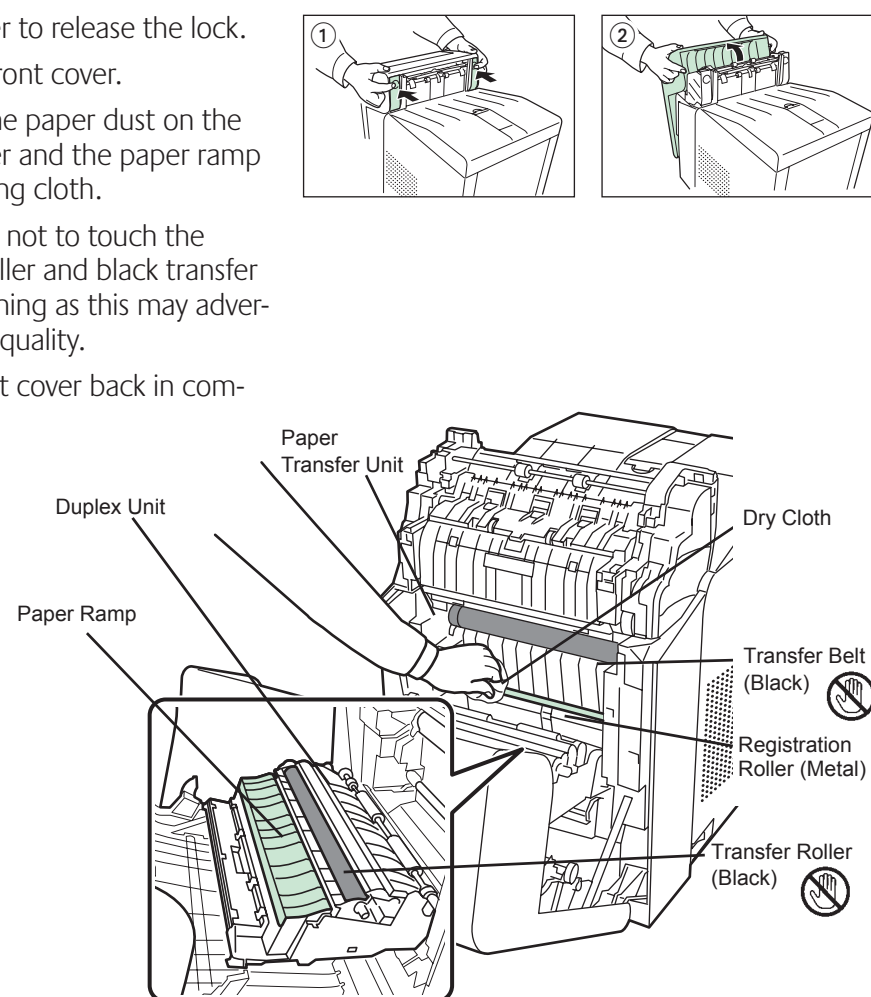


Cleaning the Paper Transfer Unit

- ❶ Press the lever to release the lock.
- ❷ Pull out the front cover.
- ❸ Wipe away the paper dust on the registration roller and the paper ramp using the cleaning cloth.

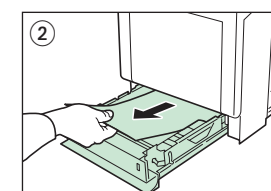
Note Be careful not to touch the black transfer roller and black transfer belt during cleaning as this may adversely affect print quality.

- ❹ Push the front cover back in completely.



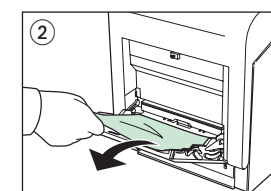
Paper Jam at Cassette

- ❶ First, open the printer's front cover and check for paper jams in the paper transfer unit.
- ❷ Pull out the paper cassette and remove the jammed paper.



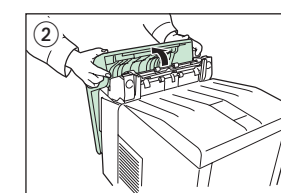
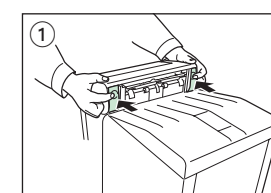
Paper Jam at MP Tray

- ❶ First, open the printer's front cover and check for paper jams in the paper transfer unit.
- ❷ Remove the jammed paper.

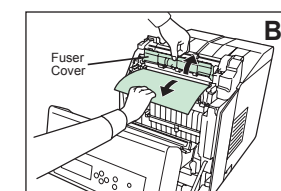
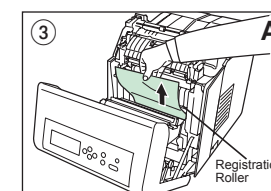


Paper Jam in Printer

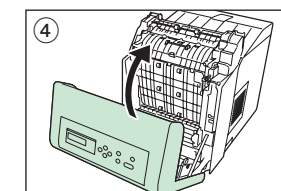
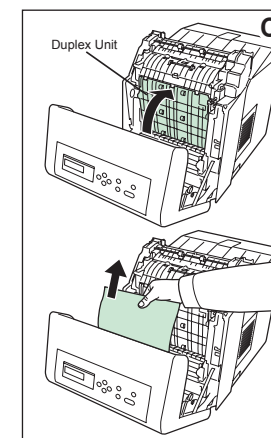
- ❶ Press the lever to release the lock.
- ❷ Pull the front cover towards you.
- ❸ If the paper has jammed near the registration roller, as shown in A, remove the paper by pulling it up from the center.



If the paper has jammed inside the fuser unit, as shown in B, open the fuser cover and remove the paper by pulling its edge.



If the paper has jammed inside the duplex unit, as shown in C, lift the duplex unit and remove the paper by holding it in the middle.



- ❹ Close the front cover.

Paper Jam at Cassette 2 (to 4)

- ❶ Pull out the paper feeder and remove the jammed paper.

