VLR Kit Installation Guide

1. Package Content

1-1 VP894AS-M11 Voice Card Package

- 1. VP894AS-M11 Voice Card (x1)
- 2. Y Connector (x4)
- 3. RJ11 Telephone Cord (x4)
- 4. 2-pin Monitor Cable (x1)
- 5. VLR System Software Diskettes (not provided for OEM customers)









1-2 VRP-116 Speaker Package (optional)

- 1. Speaker
- 2. Power supply
- 3. Audio Patch Cord







2. General System Requirements

- Used as a recording interface, the VP894AS-M11 voice card must be installed into a PC (regular or industrial) with full length ISA slots. Up to 16 cards can be installed into a single system. If a regular PC is to be used, make sure it has enough ISA slots for the voice cards.
- Minimum requirements for Windows NT 4.0 SP4 based systems:
 Pentium MMX-233, 64 MB RAM Minimum requirements for Windows 2000 based systems:
 Pentium MMX-233, 128MB RAM
- 3. VLR system requires two hard disk partitions to operate. It uses the C: partition (recommended size = 2 GB) for the operating system and application software. The entire D: partition is used to store voice records, therefore the D: partition should be as large as possible. The two partitions may be on the same hard disk, or on two different hard disks. Voice records are stored on a separate partition to prevent data loss due to system crashes.
- 4. Voice replay device: Using the VRP-116 speaker is recommended.

3. IPC Based System Assembly (a 64-ch example)

3-1 System Requirements (64-channel example)

- 1. IPC case with 20 expansion slots.
- 2. Backplane with 20 ISA slots.
- 3. 350W (or more) switching power supply.
- 4. Pentium class CPU card must have SCSI interface if using SCSI HDD or backup device.
- 5. CPU = Pentium MMX-233 (or better).
- 6. RAM = 64 MB (Windows NT) or 128 MB (Windows 2000).
- 7. HDD = 4.3 GB (or larger).
- Backup device = MO drive or DAT drive * For DAT drive, we recommend HP-C1599A (DDS2) and HP-1554C (DDS3).
- 9. 1.44MB floppy drive.
- 10. Mouse and keyboard.
- 11. CDROM drive can be removed after Windows is installed.

3-2 Assembly Instructions

- 1. Install RAM onto the CPU card.
- If using SCSI HDD, MO or DAT drive, set its ID number properly. Usually HDD is ID0, while MO or DAT is ID3. No configuration is needed for IDE devices.
- 3. Assemble all components with screws.
- 4. Connect the power supply to the backplane. Make sure the black wire on P8 and P9 are next to each other.



Black wires are next to each other

5. Connect the cables for HDD and MO/DAT drives. If IDE devices are used, connect HDD drive to the primary IDE and MO drive to the secondary IDE. Make sure the IDE cables are not connected backwards - the red wire on the cable indicates pin 1. SCSI cables are keyed and can not be connected backwards.



Red wire is near the power connector.

- 6. Connect CDROM drive to the secondary IDE. If the MO drive is on the secondary IDE already, set the MO drive as master and the CDROM drive as slave.
- 7. Connect the cables for COM1, COM2 and Printer ports.
- 8. Connect the cables for mouse and keyboard, if necessary.
- 9. Connect the power cables for all components.
- 10. Plug in mouse, keyboard and monitor. Turn on system power.
- 11. While the system is booting up, press the DEL key to enter BIOS setup screen. Set BIOS configuration according to Appendix A. Note that your BIOS screens may look a little different, but should be mostly the same.
- 12. Install Windows onto HDD partition C: and format partition D:.
- 13. Turn off the system and install VP894AS-M11 cards. All cards should be configured properly before installation. Each card must have a unique card number, but all cards use the same IRQ and memory address. Refer to Appendix B for details.
- 14. When installing two or more cards, connect the 2-pin monitor cable between cards, as shown in the picture below.



15. Connect the VRP-116 speaker to channel #1 of card #0.

3-3 Archivist Software Installation

- 1. Insert disk #1 into the floppy drive. Run setup.exe and follow the instructions on screen to finish installation. You will be prompted to restart the system after installation.
- 2. Archivist program will be executed automatically after the system restarts.
- 3. If there is only one voice card in the system, the screen will display channel #1 ~ #4 only. If there are two voice cards in the system, the screen will display channel #1 ~ #8, and etc. The display should be similar to the following:

Archivist Digital Voice Logger Ver 3.475E		
RECORD DATA MONITOR CONFIGURATION		
	⁰⁵ 🗿 ⁰⁶ 🙆 ⁰⁷ 🖉 ⁰	8
d:\6404128KB // BACKUP DEVICE USAGE RATE e:\28.58% BS	T=0 RECORDING 16:	28:08

4. Regular PC Based System Assembly

4-1 System Requirements

- 1. PC case.
- 2. Pentium class motherboard with at least one ISA slot.
- 3. 250W (or more) switching power supply.
- 4. SCSI interface card if using SCSI HDD or backup device.
- 5. CPU = Pentium MMX-233 (or better).
- 6. RAM = 64 MB (Windows NT) or 128 MB (Windows 2000).
- 7. HDD = 4.3 GB (or larger).
- Backup device = MO drive or DAT drive * For DAT drive, we recommend HP-C1599A (DDS2) and HP-1554C (DDS3).
- 9. 1.44MB floppy drive.
- 10. Mouse and keyboard.
- 11. CDROM drive can be removed after Windows is installed.

4-2 Assembly Instructions

- 1. Install CPU and RAM onto the motherboard.
- If using SCSI HDD, MO or DAT drive, set its ID number properly. Usually HDD is ID0, while MO or DAT is ID3. No configuration is needed for IDE devices.
- 3. Assemble all components with screws.
- 4. Connect the power supply to the backplane. Make sure the black wire on P8 and P9 are next to each other.
- 5. Connect the cables for HDD and MO/DAT drives. If IDE devices are used, connect HDD drive to the primary IDE and MO drive to the secondary IDE. Make sure the IDE cables are not connected backwards the red wire on the cable indicates pin 1. SCSI cables are keyed and can not be connected backwards.
- 6. Connect CDROM drive to the secondary IDE. If the MO drive is on the secondary IDE already, set the MO drive as master and the CDROM drive as slave.
- 7. Connect the cables for COM1, COM2 and Printer ports.
- 8. Connect the cables for mouse and keyboard, if necessary.
- 9. Connect the power cables for all components.
- 10. Plug in mouse, keyboard and monitor. Turn on system power.
- 11. While the system is booting up, press the DEL key to enter BIOS setup screen. Set BIOS configuration according to Appendix A. Note that your BIOS screens may look a little different, but should be mostly the same.
- 12. Install Windows onto HDD partition C: and format partition D:.
- 13. Turn off the system and install VP894AS-M11 cards. All cards should be configured properly before installation. Each card must have a unique card number, but all cards use the same IRQ and memory address. Refer to Appendix B for details.
- 14. When installing two or more cards, connect the 2-pin monitor cable

between cards.

15. Connect the VRP-116 speaker to channel #1 of card #0.

4-3 Archivist Software Installation

- 1. Insert disk #1 into the floppy drive. Run setup.exe and follow the instructions on screen to finish installation. You will be prompted to restart the system after installation.
- 2. Archivist program will be executed automatically after the system restarts.
- 3. If there is only one voice card in the system, the screen will display channel #1 ~ #4 only. If there are two voice cards in the system, the screen will display channel #1 ~ #8, and etc.

5. Trouble Shooting Tips

Follow the steps until the problem is solved.

5-1 The Archivist program can not find any voice cards.

- A. Check and make sure switches S1-1 and S1-6 on voice card #0 are set to ON.
- B. Refer to the manual of the CPU card/motherboard and set IRQ7 to "Assigned to legacy ISA" in the BIOS setup.
- C. Change voice cards' memory address to a different one.
- D. Remove unnecessary cards (such as sound card) from the system.
- E. Remove all voice cards except card #0. Check the card and make sure jumper IRQ7 is closed, switches S1-1 and S1-6 are ON, and all other switches are OFF. Re-install other voice cards after the hard-ware conflict is eliminated.

5-2 The speaker has no sound.

- A. If the power light is off, make sure the power adaptor is properly plugged in. Otherwise, make sure the RJ11 cord is properly connected to channel #1 on voice card #0.
- B. Replace the RJ11 cord.

5-3 Can not monitor channels.

- A. Check card #0 and make sure jumper JP8 is closed. JP8 on all other cards must be open.
- B. Make sure 2-pin monitor cables are properly connected, as shown below:



5-4 The system will not record.

- A. Make sure partition D: exists and is properly formated.
- B. Make sure partition D: is larger than 200MB.
- C. Select the proper activation method (Local Phone or Energy).

- 5-5 The system will record, but can not find the voice records.
- A. Make sure the correct drive, channel(s) and Dialed Digits (if any) are selected in the Record Data Search menu.
- B. The index file may be corrupted due to abnormal system shutdown. UPS (Uninterruptable Power Supply) should be used to avoid such shutdowns due to power outage. Exit the Archivist program and run the Rebuild.exe program to re-construct the index file.

Click *"Start > Programs > Archivist Digital Voice Logger > Rebuild"* to open the Rebuild window.

Archivist Digital Voice Log	jer Reindex Process
Select Source Disk A Press O	nd Sample Rate, Then K To Go
Which disk	D:1 •
Sample rate	16kbps 🔹
ОК	Cancel

Click "OK" to rebuild. It may take serveral minutes to 2 hours to rebuild depending on the size of partition D:. The following dialog will appear when the rebuild is finished.

Rebuild	×
	Rebuild process completed successFully, Click "OK" to continue
	ОК

Click "OK" and the rebuild procedure is done.

Appendix A BIOS Settings

ROM PCI/ISA BIOS (2A59IAK9) STANDARD CMOS SETUP AWARD SOFTWARE, INC.

HARD DISKS	TYPE	SIZE	CYLS	HEAD	PRECOMP	LANDZ	SECTOR	MODE
Primary Master	: Auto	0	0	0	0	Ö	0	AUTO
Primary Slave	: Auto	0	0	0	0	0	0	AUTO
Secondary Master	: Auto	0	0	0	0	0	0	AUTO
Secondary Slave	: Auto	0	0	0	0	0	0	AUTO
Drive A : 1.44M,	3.5 in.		_					
Drive B : None				P	Base	Memory:	640	K
Video : EGA/VGA			E	Other	Memory: Memory:	384	ĸ	
hare on a nir br.	1010				Total	Memory:	65536	K

ROM PCI/ISA BIOS (2A591AK9) CHIPSET FEATURES SETUP AWARD SOFTWARE, INC.

Auto Configuration DRAM Timing	: Enabled : 60ns	ODI Wayning Temperature . Dischlad
DRAM Leadoff Timing DRAM Read Burst (EDO/FP) DRAM Write Burst Timing Fast EDO Lead Off Refresh RAS# Assertion Fast RAS To CAS Delay DRAM Page Idle Timer DRAM Enhanced Paging Fast MA to RAS# Delay	: 10/6/3 : x222/x333 : x222 : Enabled : 4 Clks : 3 : 2 Clks : Enabled : 2 Clks	Current CPU Temperature : 32°C/ 89°
System BIOS Cacheable Video BIOS Cacheable 8 Bit I/O Recovery Time 16 Bit I/O Recovery Time Memory Hole At 15M-16M PCI 2.1 Compliance	: Enabled : Enabled : 1 : 2 : Disabled : Disabled	BSC : Quit ↑4→ : Select Item F1 : Help PU/PD/+/- : Modify F5 : Old Values (Shift)F2 : Color F6 : Load BIOS Defaults F7 : Load Setup Defaults

ROM PCI/ISA BIOS (2A59IAK9) BIOS FEATURES SETUP AWARD SOFTWARE, INC.

Virus Warning CPU Internal Cache External Cache Quick Power On Self Test Boot Sequence Swap Floppy Drive Boot Up Floppy Seek Boot Up NumLock Status Boot Up System Speed Typematic Rate Setting Typematic Rate (Chars/Sec) Typematic Delay (Msec) Security Option IDE Second Channel Control PCI/VGA Palette Snoop	: Disabled : Enabled : Enabled : Enabled : A,C,SCSI : Disabled : Off : High : Disabled : 250 : Setup : Enabled : Diaabled	Video BIOS Shadow : Enabled C8000-CBFFF Shadow : Disabled CC000-CFFFF Shadow : Disabled D0000-D3FFF Shadow : Disabled D4000-D7FFF Shadow : Disabled D8000-DFFFF Shadow : Disabled DC000-DFFFF Shadow : Disabled
OS Select For DRAM > 64MB	: Non-OS2	ESC : Quit ↑↓→ : Select Item F1 : Help FU/PD/+/- : Modify P5 : Old Values (Shift)F2 : Color F6 : Load BIOS Defaults F7 : Load Setup Defaults

ROM PCI/ISA	BIOS (2A59IAK9)
INTEGRATED	PERIPHERALS
AWARD SOFT	WARE, INC.
IDE HDD Block Mode : Enabled IDE Primary Master PIO : Auto IDE Primary Slave PIO : Auto IDE Secondary Master PIO : Auto IDE Secondary Slave PIO : Auto IDE Primary Master UDMA : Auto IDE Primary Slave UDMA : Auto IDE Secondary Master UDMA : Auto IDE Secondary Slave UDMA : Auto IDE Secondary Slave UDMA : Auto IDE Secondary PCI IDE: Enabled On-Chip Primary PCI IDE: Enabled On-Chip Secondary PCI IDE: Enabled Onboard PCI SCSI Chip : Enabled USB Keyboard Support : Disabled Init Display First : Onboard	Onboard Parallel Port : 278/IRQ5 Parallel Port Mode : SPP Ethernet Boot Rom : Disabled Panel Type : Ignore Int15 Hook
KBC input clock : 8 MHz	ESC : Quit ↑+→ : Select Item
Onboard FDC Controller : Enabled	P1 : Help PU/PD/+/- : Modify
Onboard Serial Port 1 : 3F8/IRQ4	P5 : Old Values (Shift)F2 : Color
Onboard Serial Port 2 : 2F8/IRQ3	F6 : Load BIOS Defaults
UR2 Mode : Standard	P7 : Load Setup Defaults

Set Parallel Port to IRQ 5.

PNP OS Installed : No Resources Controlled By : Manual Reset Configuration Data : Disabled	PCI IDE IRQ Map To : PCI-AUTO Primary IDE INT# : A Secondary IDE INT# : B
IRQ-3 assigned to : PCI/ISA PnP IRQ-4 assigned to : PCI/ISA PnP IRQ-5 assigned to : PCI/ISA PnP IRQ-7 assigned to : DCI/ISA PnP IRQ-10 assigned to : PCI/ISA PnP IRQ-11 assigned to : PCI/ISA PnP IRQ-12 assigned to : PCI/ISA PnP IRQ-14 assigned to : PCI/ISA PnP IRQ-15 assigned to : PCI/ISA PnP	Used MEM base addr : N/A
DMA-0 assigned to : PCI/ISA PnP DMA-1 assigned to : PCI/ISA PnP DMA-3 assigned to : PCI/ISA PnP DMA-5 assigned to : PCI/ISA PnP DMA-6 assigned to : PCI/ISA PnP DMA-7 assigned to : PCI/ISA PnP	ESC: Quit ++: Select Item F1 : Help PU/PD/+/- : Modify F5 : Old Values (Shift)F2 : Color F6 : Load BIOS Defaults F7 : Load Setup Defaults

Assign IRQ 7 to Legacy ISA.

Power Management PM Control by APM Video Off Method Video Off After MODEM Use IRQ Doze Mode Standby Mode HDD Power Down Throttle Duty Cycle ZZ Active in Suspend VGA Active Monitor Resume by Ring IRQ 8 Break Suspend	: Disabled : Yes : DPMS : Standby : Standby : Disabled : Disabled : Disabled : 62.5% : Disabled : Enabled : Enabled : Disabled	** Reload Global Timer Events ** IRQ[3-7,9-15],NMI : Enabled Primary IDE 0 : Disabled Primary IDE 1 : Disabled Secondary IDE 0 : Disabled Secondary IDE 1 : Disabled Ploppy Disk : Disabled Serial Port : Enabled Parallel Port : Disabled
		ESC : Quit ↑↓→ : Select Item F1 : Help PU/PD/+/- : Modify F5 : Old Values (Shift)F2 : Color F6 : Load BIOS Defaults F7 : Load Setup Defaults

Disable "Power Management".

