HP RDX Continuous Data Protection Software 3.0.512.9044 release notes

Description

This document outlines the details of the third release of the HP RDX Continuous Data Protection Software (build 3.0.512.9044).

Update recommendation   Recommended

Supersedes   Build 3.0.512.5424

Product models

HP StorageWorks RDX 160 Internal Removable Disk Backup System AJ765A

HP StorageWorks RDX 160 External Removable Disk Backup System AJ766A

HP StorageWorks RDX 160 Removable Disk Backup System DL Server Module AP724A

HP StorageWorks RDX 320 Internal Removable Disk Backup System AJ767A

HP StorageWorks RDX 320 External Removable Disk Backup System AJ768A

HP StorageWorks RDX 320 Removable Disk Backup System DL Server Module AP725A

HP StorageWorks RDX 500 Internal Removable Disk Backup System AJ934A

HP StorageWorks RDX 500 External Removable Disk Backup System AJ935A

HP StorageWorks RDX 500 Removable Disk Backup System DL Server Module AP726A

HP StorageWorks RDX 750 Internal Removable Disk Backup System AW577A

HP StorageWorks RDX 750 External Removable Disk Backup System AW579A

HP StorageWorks RDX 750 Removable Disk Backup System DL Server Module AW578A

Operating systems

Windows® 7 (x64, x86)

Windows® Vista (x64, x86), SP1 or later

Windows® XP (x64, x86), SP2 or later

Windows® Server 2008 (x64) R2

Windows® Server 2008 (x64, x86), SP1 or later

Windows® Server 2003 (x64, x86), R2, SP2

Windows® Server 2003 (x64, x86), SP2 or later

Languages

Chinese (Simplified)

Chinese (Traditional)

English

French

German

Greek

Italian

Japanese

Korean

Polish

Portuguese

Russian

Spanish

Fixes

Release 3.0.512.9044 includes all of the fixes listed below from code release 3.0.512.5424:

- Improved pop-up message timing
- Improved messaging content
- Added support for Windows® 7
- Added support for Windows® Server 2008 R2
- Added localization corrections
- Added install-time version checking
- Added BMR improvements

Prerequisites

The following is required:
- USB 2.0 compliant hardware
- HP RDX Utility 2.20 (HP RDX Tools 1.44) or later

📝 **NOTE:**

You must verify that you have the latest HP RDX Utility installed. The HP RDX Utility version 2.20 (equivalent to HP RDX Tools 1.44) or later may be downloaded at https://www.hp.com/support/rdx. Depending on the production date of your product, the HP StorageWorks CD shipped with your RDX product will have the latest version of the RDX utility.

Installation instructions

Previous versions of HP RDX Continuous Data Protection Software on the system must be uninstalled and the system restarted before installation.

📝 **NOTE:**

If you are upgrading to HP RDX Continuous Data Protection Software version 3.0.512.9044 from a previous version, it is recommended that all cartridges in use be archived prior to uninstalling your current version of software.

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1. Right-click on the HP RDX icon in the system tray and select **Manage HP RDX**.
2. Select the **Cartridges** tab and select **Archive**. •

   Archive sets the cartridge read-only so that the HP RDX Continuous Data Protection Software will no longer write new data to that media.
3. Eject any cartridge in the dock.
4. Use **Add/Remove Programs** in the Control Panel to uninstall earlier versions of the software.
5. Reboot the computer.
6. Install the new version of HP RDX software.
7. If your RDX Storage Device has an assigned drive letter skip to step 8. If not, add a drive letter.
   1. Select **Start — Run...** and enter **diskmgmt.msc**. (On Vista and Windows 7, **Start — Search — diskmgmt.msc**).
   2. Right click on the RDX drive and select **Change drive letter and Paths... — Add — OK**.
8. Double click on the `HP-RDX-Installer.exe` file.
9. Read and Accept the End User License Agreement.
10. Click **OK** (or Cancel to Exit).
11. Upon completion of software installation, the software will display; "Completing the HP RDX Protection Setup Wizard".
12. Click **Finish**.
13. The software will then detect the HP RDX cartridge and ask if you want to use this cartridge for HP RDX Protection. Selecting "**Yes**" will start the Continuous Data Protection Phase.

Compatibility/Interoperability

HP RDX Continuous Data Protection Software is not supported on the HP ProLiant DL385 G7 server.

HP RDX Continuous Data Protection Software does not support non-NTFS system partitions.

HP RDX Continuous Data Protection Software is not supported with Remote Desktop. Although Continuous Data Protection and Restore Points will be created in the background, a user connecting to the computer through a Remote Desktop session will not see the system tray icon and cannot effectively monitor or manage the HP RDX software. If a user cannot attach a keyboard and monitor directly to the server, they can as a workaround, install and use an appropriate remote control software application to connect remotely to the console-0 on that server.

Determining current version

Navigate to the **About HP RDX** option in the **HP RDX** menu.

Effective date

September 1, 2010