

# THE WISE INVESTMENT CHOICE

## GDS - The platform for today and tomorrow

GDS(Global Digital System) is a feature-rich platform that meets existing telecommunication requirements and offers future-proof migration solutions. The system provides external interfaces to PSTN, ISDN (BRI, PRI), E1/T1, DID, E&M and VoIP via the Internet, along with feature-packed digital keyphones, traditional analog and wireless-handsets. The GDS Series integrates seamlessly with many application programs to diversify itself to an advanced Communication System Platform. The versatility of the GDS System permits it to adapt to future Internet-enabled technology for voice, data and security applications. This integrated IP-based capability protects your investment and ensures a wide range of options for expanding your information and communication infrastructure as your business grows.

# TEAMWORK MAKES THE DIFFERENCE

# IP-CTI (IP-based Computer Telephony Integration) technology

Intranet and Internet are utilized more than ever and will soon be a standard media for the exchange of information. With GDS CT Star software, bundling many applications, to streamline team processes and raise productivity is a reality.

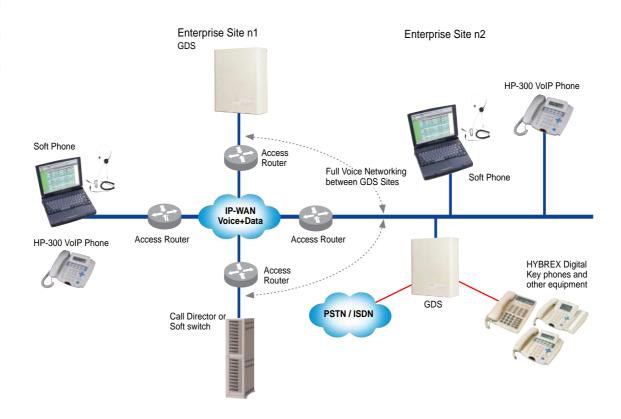
With IP Connectivity, users can retrieve their Voice Messages from their own desk or wherever they are. Check your colleague's attendance status and his or her absent message, leaving and reviewing your messages, monitoring company call traffic and total call cost on line. GDS gives your team members many imaginative ideas to work with.







# VOICE OVER IP & VIRTUAL PRIVATE METWORKING



## Bypass toll charges between locations and more....

Leverage the power of DSL and Cable Modem technology along with the GDS Series VoIP solution to create a Virtual Private Network between office locations.

By using the in-skin VoIP Trunks (G2-VIU) you are in business!

Executives and remote teleworkers can access the VPN from their home office by using the HYBREX VoIP telephone set!

# **HP-300**Supports SIP, MGCP. 1 RJ-45 port





# **G2-VIU Card**

Installs inside HYBREX GDS Series System. Provides 3 VoIP channels



Make sure you have

# THE COMPANION SOFTWARE

The HYBREX GDS LAN interface, integrated systems, and control software provides a wealth of options for network connectivity. For all types of business this means increased convenience and productivity.

## Integration for the Hospitality Industry

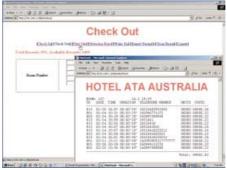
Hospitality specific versions of GDS control software with web browser control interface, integrated voicemail, automatic least cost call routing, call accounting, plus many other standard system features combine to form a powerful and

convenient system for the Hotel Motel business.

The management of customer communications needs from automatic wake up calls right through to call billing at checkout is a breeze with a HYBREX GDS system.

For larger Hotels using comprehensive property management systems the GDS also has a PMS interface allowing seamless integration.





# (TI - TOMORROW IS NOW TODAY

# Computer Telephony Integration increases productivity and customer service .....

The GDS LAN connection to a server based TAPI driver allows a variety of software applications running on your business workststations to integrate with your GDS system providing an efficient marriage of your two most vital business assets: your business information base and your telephone system.



# Integrate your GDS system with Goldmine™, Microsoft Outlook™, MYOB™.....

Using the HYBREX TAPI server, the Xcqute™ application, and caller ID the details of your business contacts are immediately at hand when they call you. Xcqute can be configured in many ways to suit the way you work from a gentle balloon to a full screen pop for your incoming call. Amongst many other features Xcqute can even route calls, according to rule, to the relevant personnel saving you time and money.











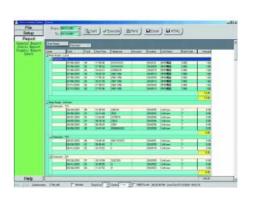
# HYBREX COMPANION SOFTWARE

#### CT Star - The HYBREX CTI software package

CT Star is a software package containing multiple applications. The design of every application in CT Star is Internet based. This means with the server/client structure of CT Star you can access your data from anywhere within your company intranet. CT Star for GDS comprises Call accounting, Telephony, and Contact Manager modules to satisfy your business needs.

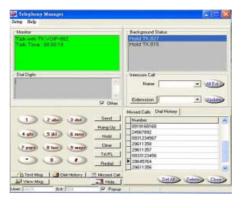
#### CAS (Call Accounting System)

This software is particularly useful for legal, telemarketing, call center and other consulting businesses. Call Accounting is a feature that allows you to record account numbers as calls are made or received. Via these account numbers, call costs, plus your service rate, can be allocated to nominated clients or cost centres within your organization to accurately track telephone-related expenditures or for billing purposes. CAS is also available as a standalone application for tracking call costs.



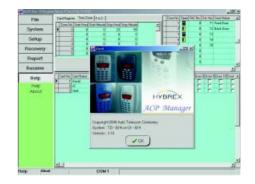
## TM (Telephony Manager)

TM is your onscreen partner for your HYBREX digital handset. It offers PC phone type functions such as: place call, answer call, transfer, hold, queue for lines and more. Short Message is a handy tool that you can use to send or receive short messages with your colleagues. Screen pop is a must have feature working together with Caller ID. Call History lets you recall someone who has just been called. Missed Call lets you call back missed calls when you return to your desk.



#### CM (Contact Manager)

Using TM as its conduit, Contact Manager provides a personal and system wide database of your business contacts. It provides screen pop of the relevant contact record for the caller ID of incoming caller allowing you to add time stamped notes for calls so you and your colleagues always know your contacts status. Conversely "Click to Diel" is available from any record saving you time and energy. There are Public and Private contact classes allowing company wide common speed dials and information or personal information collections. All the above information is stored on the server, so you can use any PC to login with your name and password and then access your private phonebook. Contact information can be imported from Microsoft Outlook™ so re-keying is not necessary.



## ACP (Access Control Phone Manager)

Available as a standalone application for the GDS Access Manager is the software partner of the HYBREX Access Control Phone (ACP). Together they give you the ability to control, monitor, and report access to your premises. Access Manager allows for the control of entry to your premises by either entry code or RFID card, automatically logging these events for later report generation if required. Exit can also be logged so reports could take the form of time sheets and access can be controlled according to time of day or week. Report generation can be automated with email despatch to interested personnel.



# FEATURES YOU SHOULD COMPARE WITH....

## ISDN Connectivity (BRI and PRI)

ISDN has been proven as the way of the future for many office applications and can give real benefits to your business:

Sound quality improved through digital voice transmission.

Multimedia access using voice and data transmission.

#### ISDN will also provide you with additional benefits:

**MSN** (Multiple Subscriber Number) or **DID** (Direct Inward Dial)allowing incoming callers direct access to extensions, without going through the switchboard.

**Caller ID** (Calling Line Identification) - allowing you to identify the originating number of incoming calls from the ISDN network.

**AOC** (Advice of Charge) - at the end of each call, your phone display will show the exact call cost (subject to network provider).

#### DIA (Direct Internet Access) capability

The GDS Built-in **LAN Management Unit**, provides a powerful path for accessing the database of the KSU via IP addressing, exchange data and commands from an external **CT server**, send a Voicemail to your Mailbox to fulfill the **UMS** (Unified Messaging) requirement. Although the GDS has a high speed (56K maximum) COM port to communicate with external devices, this LAN interface (10/100Base T - dual/fast Ethernet) is dedicated for the higher speed required in some advanced features, such as Voice Messaging and Image transfer.

This **DIA** capability also enhances customer service. The service center can handle inquiries or requests faster, more efficiently, and more cost-effectively

#### **Built-in Auto Attendant and Voicemail**

Auto Attendant and Voicemail are practical commodities for all modern communication systems. But external devices can give slow response times for handling of incoming calls. The GDS built-in Auto Attendant and Voicemail knows the status of all stations without the checking procedure required by external devices, that is why the GDS can react quickly to serve your customers more efficiently. Being built into the KSU, it can send voice messages to any mailbox and can be used for automatic backup purposes.

#### Caller ID for traditional Single line stations

CLI (Calling Line Identification) capability is a common requirement for most customers, viewing the CLI through the LCD display on the Keyphone is a good feature, but the CLI information can also be received by the CLI standard phone at the SLT (Single Line Telephone) interface. The GDS not only transfers the external CLI but also shows you which extension is calling you during intercom calls.

## Message Lamp on Single Line stations

The GDS can generate industry standard message waiting signals to light the message lamp on single line telephones, ideal for the hospitality industry or for voice messaging applications using inexpensive analog type telephones.

#### Power failure protection

In the event of a power supply failure, the GDS system will continue normal operation for an hour or more running on standard batteries. Without batteries, or when the batteries are exhausted, the system, by configuration, will automatically route calls to single line telephones, so that communications can continue. When the power is restored, the system will revert to its normal connections.

#### Paging, Music On Hold, Background Music

The GDS allows all types of extensions to access a variety of paging types. Internal paging through the speaker of Keyphones and Access Control Phones. External paging through an external PA system. MOH (Music on Hold) to allow outside callers to listen to music when put on "Hold". The advanced built-in Voicemail Unit can hold recordings of desired music or messages for different groups of outside lines. BGM (Back Ground Music) is a benefit feature for an employee to listen to music when a Keyphone is idle.

#### **Access Control Phone**

The ACP (Access Control Phone) provides an audio path to extensions or external lines, RFID detector for proximity card, relay to open the door or activate a siren and a sensor to detect alarm status. It has many different combinations, such as a door phone at front or back door, normal wall mount phone with handsfree answer back, two-way speaker, security control panel and access control device.

#### **GDS** Applications:

## **Multi-national Organization**

VPN on VoIP - One number for all members world wide within the organization.

#### Hotel

Offering CID, Message Lamp to the room. ACP for VIP rooms or floor control. CT Star software for the operator to check guest information, room status, leave messages. ACP as a door phone for guests to answer the door without opening the door; large LED display for showing status of DND or "Clean the room" outside the door. An ACP can also be used as a keyless entry system and/or door open alarm.

#### **Clinic or Hospital**

ACP works as a two-way speaker for nurse and patient, patient monitoring, doctor's wall mount phone to auto answer the call without touching any buttons.







### **System Features:**

- 1. Account Code Capability
- 2. Alarm Station
- 3. Answer Call Waiting
- 4. Automatic Answer-Intercom
- 5. Automatic Attendant \*
- 6. Automatic Call Back (Camp-On)
- 7. Automatic Line Access
- 8. Automatic Redial
- 9. Data and Time backup without Battery
- 10. Day and Night Service
- 11. Call Waiting
- 12. Call Transfer
- 13. Call Forwarding (Follow Me)
- 14. Camp On
- 15. Conference for more parties
- 16. CLI on both External and Internal Call \*
- 17. CTI Integration \*
- 18. Check In and Check Out
- 19. DID Trunk \*
- 20. Direct Call Pick Up
- 21. Directory Dial for Speed Dial
- 22. Direct Inward System Access \*

- 23. Distinctive Dial Tone and Ringing
- 24. Doorphone Calling and Opening \*
- 25. Executive Override (Barge-In)
- 26. E & M Trunk \*
- 27. Flash (Open Loop Timed Flash)
- 28. Hunt Group
- 29. Last Number Redial
- 30. Line Reverse Detection
- 31. Lock / Unlock Extensions
- 32. Multiple Music On Hold \*
- 33. Macro Keys
- 34. One Touch Dialling
- 35. Paging / Meet-Me Page
- 36. Privacy Release
- 37. Programmable Keys
- 38. Security Code
- 39. SLT HOLD Operation
- 40. System Speed Dial and Personal Speed Dial
- 41. SMDR Buffers
- 42. Toll Restriction
- 43. Voicemail Integration \*
- 44. Wake Up Service \*

# **Display Features:**

- 1. Account Code Display
- 2. Absent Message Display
- 3. Call Duration Timer
- 4. Call Processing Information
- 5. CLI or Caller ID Information \*
- 6. Called Extension Name Display
- 7. Conference Information
- 8. Date and Time Display
- 9. Dialed Number
- 10. Call Log Information
- 11. System Programming
- 12. Enhanced Station Programming
- 13. Message Waiting Caller Information14. Name of Outside Caller
- 15. Override Identification
- 16. Soft Keys
- \* : optional: Extra cost equipment may be required for this feature.

Specification										
Maximum Ports	40	64	80	160	240	320	400	480	560	640
Cabinets	1	1	1	2	3	4	5	6	7	8
Extensions	32	48	80	160	240	320	400	480	560	640
Outside Lines	32	32	54	108	162	216	255	255	255	255
Outside Slots	2	4	5	10	15	20	25	30	35	40
PSTN Lines	16	32	40	80	120	160	200	240	255	255
ISDN BRI	6	6	6	12	18	24	30	36	42	48
ISDN PRI	1	1	1	2	3	4	5	6	7	8
T1 or E1	1	1	1	2	3	4	5	6	7	8
VoIP Slots	2	4	5	10	15	20	25	30	35	40
Keyphones	32	40	80	160	240	320	400	480	560	640
SLTs	32	40	80	160	240	320	400	480	560	640
ACPs	32	40	80	160	240	320	400	480	560	640
Voice Service Slots	1	1	2	4	5	7	9	11	13	15

#### Note:

- 1. Above capacity shown as the maximum figure, due to the limitation of available slots, the exact capacity will be dependant on how many slots are available for each interface.
- 2. Extensions means the maximum number of extensions.
- 3. Outside Lines means the maximum number of outside lines, that is the combination of E1 or T1 plus ISDN(BRI,PRI), PSTN
- 4. Outside Slots means the available slots for PSTN, ISDN, T1/E1, VoIP.
- 5.One ISDN BRI has 2 outside lines.
- 6.One ISDN PRI has 30 outside lines.
- 7.One T1 has 24 outside lines.
- 8.One E1 has 30 outside lines.
- 9. One VoIP Card has 3 channels. 10. One Voice Mail Slot has 4 or 6 channels.



#### **DK Series**

DK1-21 Handsfree, LCD Display DK1-DSS 60 Buttons Direct Station Selection DK2-21 Handsfree, Large LCD Display DK2-21BT Handsfree, Large LCD Display, Bluetooth DK2-DSS 66 Buttons Direct Station Selection DK3-21 Handsfree, LCD Display DK3-33 On-hook Dial **DK-ACP** Access Control Phone DK-DPU1 One Button, Weatherproof Doorphone



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