



Installing a SODIMM on a Thin Client



WARNING: Save all files, turn off your Thin Client, and disconnect the power cord from your Thin Client before installing the memory module. Failure to do so may damage the equipment and expose you to the risk of electric shock.



WARNING: To reduce the risk of personal injury, allow the memory module in the Thin Client to cool down before removing it.



CAUTION: Electrostatic discharge (ESD), or the release of static electricity, can damage the electronic components of your Thin Client. To protect the memory module from ESD, keep the module in its original packaging until you are ready to install it. To reduce the risk of ESD, ground yourself by touching an unpainted metal object, removing clutter from your workspace, and avoiding contact with any pins and leads on the memory module in your Thin Client.

Audience Assumptions

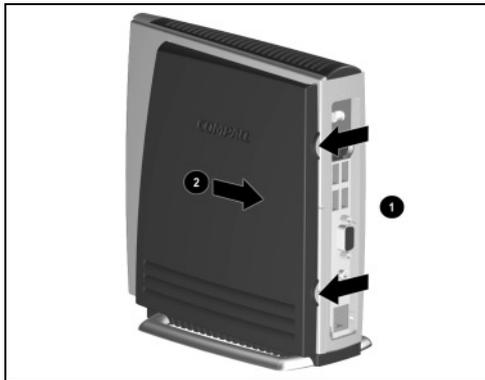
The information presented in this document is written for the individual who is experienced in the installation of memory modules in a desktop environment. This document assumes that you have a working knowledge of standard Windows operations.

Installation Instructions



The location of the memory module socket may vary depending on your Thin Client model.

1. Disconnect your Thin Client from any electrical outlet to which it may be connected.
2. Remove the side access panel from the Thin Client by pressing outward on the thumb latches **1** and then sliding the panel back **2**, as shown in the following illustration.

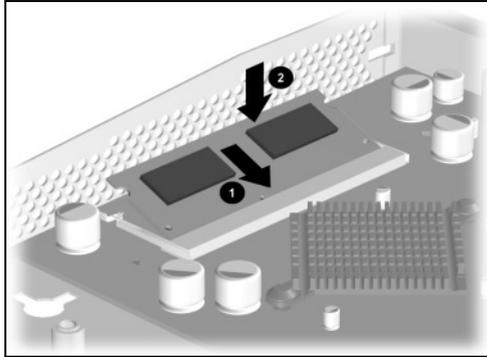


3. Remove any existing SODIMM memory module.



Retain the old (original) SODIMM for future use. The original SODIMM must be reinstalled if the unit is returned for service.

4. Install the module ❶ into the socket at a 45° angle until it clicks, then snap the module ❷ into position.



5. Replace the side access panel and power on the Thin Client.
The additional memory is now recognized by the Thin Client.

Troubleshooting

1. For Windows CE-based Thin Clients, verify that the new memory is recognized by completing the following steps:
 - a. Press **F2** to access the **Terminal Properties** screen from the **Compaq Connection Manager** program.
 - b. Access the **SystemInfo** tab and look at the RAM size. The MB increase should reflect the upgraded SODIMM size.
2. For Windows NTe-based Thin Clients, verify that the new memory is recognized by completing the following steps:
 - a. Click the **Start** menu and select **About**.
 - b. Look at the RAM size. The MB increase should reflect the upgraded SODIMM size.

If the new memory is not recognized, try the following steps:

1. Power off the Thin Client and verify that the module is seated properly.
2. If the module is still not recognized after powering the Thin Client back up, try the installation with a known working memory module.

Important Service Repair Information

If you need to return your Thin Client unit for repair, remove all internal and external customer-installed hardware options (such as DIMMs, Flash Memory, PCMCIA cards, and so on) and restore the unit to its original factory-installed hardware configuration **BEFORE** sending the unit in for repair.

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