HD CCTV DVR USER MANUAL

■ 2MP ~ 5MP Video Recording

Please read instructions thoroughly before operation and retain it for future reference.

For the actual display & operation, please refer to your DVR in hand.

Complete user manual download: www.surveillance-download.com/user/z404.swf

IMPORTANT SAFEGUARD



CAUTION



RISK OF ELECTRIC SHOCK

CAUTION:

To reduce the risk of electric shock, do not expose this apparatus to rain or moisture. Only operate this apparatus from the type of power source indicated on the label. The company shall not be liable for any damages arising out of any improper use, even if we have been advised of the possibility of such damages.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



This exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.



All lead-free products offered by the company comply with the requirements of the European law on the Restriction of Hazardous Substances (RoHS) directive, which means our manufacture processes and products are strictly "lead-free" and without the hazardous substances cited in the directive.



The crossed-out wheeled bin mark symbolizes that within the European Union the product must be collected separately at the product end-of-life. This applies to your product and any peripherals marked with this symbol. Do not dispose of these products as unsorted municipal waste. Contact your local dealer for procedures for recycling this equipment.



This apparatus is manufactured to comply with the radio interference requirements.

Federal Communications Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

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Disclaimer

The information in this manual was current when released. We reserve the right to revise or remove any content in this manual at any time. We do not warrant or assume any legal liability or responsibility for the accuracy, completeness, or usefulness of this manual. For the actual display & operation, please refer to your DVR in hand. The content of this manual is subject to change without notice.

Grounding

This is a Safety Class 1 Product (provided with a protective earthing ground incorporated in the power cord). The mains plug shall only be inserted in a socket outlet provided with a protective earth contact. Any interruption of the protective conductor inside or outside of the instrument is likely to make the instrument dangerous. Intentional interruption is prohibited.

Water & Moisture

Do not expose this product to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the product.

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The GPL Code used in this product is released without warranty and is subject to the copyright of the corresponding author.

Further source codes which are subject to the GPL-licenses are available upon request.

We are pleased to provide our modifications to the Linux Kernel, as well as a few new commands, and some tools to get you into the code. The codes are provided on the FTP site, and please download them from the following site or you can check with your distributor:

http://download.dvrtw.com.tw/GPL/DVR/TVI/linux-3.3-fa.tgz

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1. HARDWARE OVERVIEW

Note: The functions on the front panel and rear panel may vary, depending on the model you have.

1.1 Package Content

Standard Package		
□ DVR	☐ HDD screws	
☐ Adapter & power cord	☐ Quick Start	
> Optional Accessories		
☐ I/O terminal block	☐ IR Remote Controller	
□ USB Mouse		

1.2 Front Panel

1) LED Indicators

() DVR is powered on.

The hard disk is reading or recording.

An alarm is triggered.

Timer recording is on.

Under playback status.

2) CH1~16/1~8/1~4

Press the channel number buttons to select the channel to display.

3)

Press to show the 4 channel display mode.

4) <u>SEC</u>

Press to display each channel in full screen one by one starting from CH1. When the last channel is displayed, it will repeat from CH1 again. To exit this mode, press **SEQ** again.

5) SLOW

In the playback mode, press to show slow playback.

6) <u>ZOOM</u>

Press to enlarge the picture of selected channel in the FRAME or FIELD recording mode.

7) PLAY

Press to playback the latest recorded data.

8) LIST (Event List Search)

Press to quickly search the recorded files by event types, or select **FULL** to show all the event logs.

To quickly search the time you want, select **QUICK SEARCH**. For details, please refer to "5.4.2 Event Search" at page 20.

9) ENTER

Press **ENTER** to confirm the setting.

10) MENU

Press **MENU** to enter the main menu.

11) <u>▲ (^ / PAUSE) / ▼ (/ STOP) / </u> (/ REW) / ► () / FF)

Press ▲ / ▼ / ◀ / ▶ to move up / down / left / right.

In the playback mode:

Press ▲ to pause playback.

Press ▼ to stop playback.

Press ▶ to fast forward.

Press ◀ to fast rewind.

12) AUDIO (SLOW + ZOOM)

Press **SLOW** + **ZOOM** to select live or playback audio from audio channel 1~4.

Live audio from audio channel 1~4 (indicated in white).

Playback audio from audio channel 1~4 (indicated in yellow).

Audio channel unselected

13) P.T.Z. (# + SEQ)

Press # + **SEQ** at the same time to enter / exit the PTZ control mode.

14) USB port

There are two USB ports on the front panel, one for connecting your USB mouse for mouse control, and the other one for connecting your USB flash drive for video backup.

Note: It's not allowed to have two USB mice or two USB flash drives connected on the front panel.

Note: For the compatible USB flash drive list, please refer to "APPENDIX 3 COMPATIBLE USB FLASH DRIVE LIST" at page 77.

1.3 Rear Panel

1) VIDEO IN

Connect to the video connector of a camera.

Note: The DVR will automatically detect the video system of the camera, please make sure that the cameras are properly connected to the DVR and power-supplied before the DVR is turned on.

2) VIDEO OUT

Connect to a CRT monitor for main or spot monitor output.

3) AUDIO IN

Connect to the audio connector of a camera if the camera supports audio recording.

Note: To make a video backup with audio, make sure the camera which supports the audio function is connected to the video-in channel and audio-in channel. For example, the audio data from audio CH1 will be recorded with the video data from video CH1.

For 16CH models, the audio CH1 ~ CH4 are corresponding to video CH1 ~ CH4 respectively.

4) AUDIO OUT

Connect to a speaker with 1 mono audio output.

5) HDMI

Connect to the HDMI port of the monitor which supports HDMI video output for main or spot monitor output.

6) <u>VGA</u>

Connect to the VGA port of the monitor which supports VGA video output for main or spot monitor output.

7) <u>IR</u>

Connect the IR receiver extension line for remote control.

8) eSATA

This port is used to connect a storage device supporting eSATA interface; for instance, an external hard disk or a disk array.

Note: Please purchase a disk array supporting Linux system to ensure your DVR to work properly.

Note: If the disk array is not connected or detected well, check the mode of your disk array, or do a reset default on your disk array and try again.

9) USB port (USB 3.0 / For selected models only)

Used for connecting your USB flash drive for video backup.

Note: For the compatible USB flash drive list, please refer to "APPENDIX 3 COMPATIBLE USB FLASH DRIVE LIST" at page 77.

10) External I/O (Alarm IN / Alarm Out / RS485)

These ports are used to connect external devices (such as speed dome cameras or external alarm, etc).

11) <u>LAN</u>

Connect to Internet by LAN cable.

12) <u>DC IN</u>

Connect to the supplied adapter.

13) Power Switch (For selected models only)

Switch to "—" to turn on the power, and "O" to turn off the power.

2. CONNECTION AND SETUP

Before the DVR is powered on, make sure you have installed a hard disk, connected at least one camera and a HDMI monitor. For details, please refer to the following sections.

Note: The DVR is designed to automatically detect the video system of the connected cameras (NTSC or PAL). To make sure the system detection is correct, please check if the cameras are connected to the DVR and power-supplied before the DVR is powered on.

2.1 SATA Hard Disk Installation

At least a hard disk is necessary for the recorder to save video footage, and firmware upgrade might be failed if there's no hard disk installed in this recorder.

Either of the following two types of hard disk installation is applicable for your DVR model. Please check the instructions below to see which installation method is the right one for your DVR to install a hard disk.

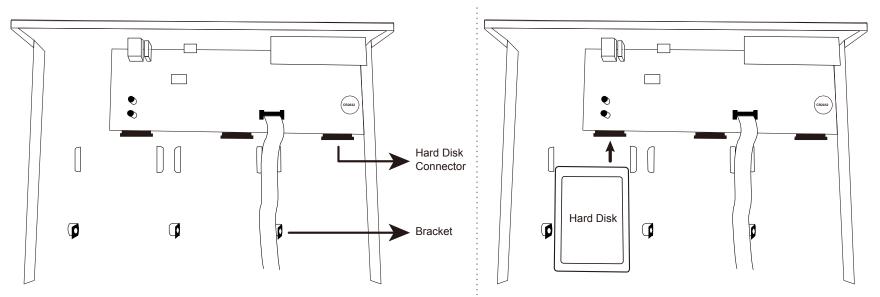
> **Type 1**

Note: Here takes an 8CH model as an example of how to connect a hard disk to your device. To know how many hard disks could be installed, please refer to the specifications of your device.

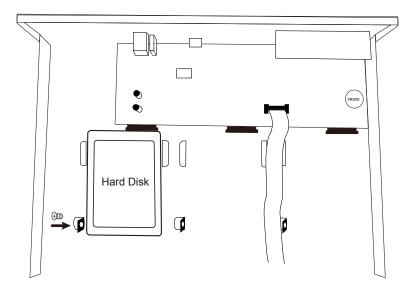
Step1: Remove the top cover, and find the hard disk connector and bracket in the device.

Step2: Get a compatible hard disk. With the PCB side facing down, insert the hard disk to one of the hard disk connector.

Note: To use a green hard disk, use **ONLY** the hard disk designed especially for surveillance to ensure the device works properly.



Step3: Fasten the hard disk to the bracket by securing the screw on the bracket.



Step4: Replace the top cover and fasten the screws you loosened in Step1.

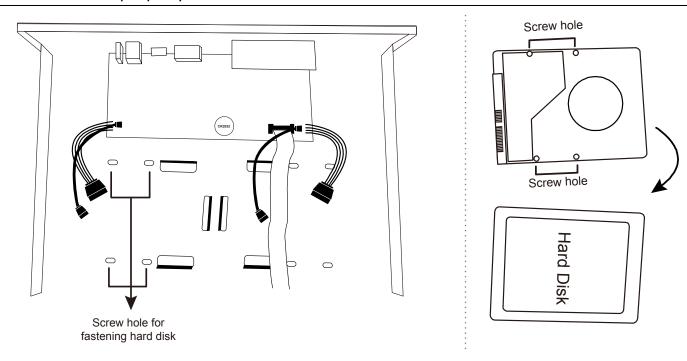
➤ Type 2

Note: Here takes an 8CH model as an example of how to connect a hard disk to your device. To know how many hard disks could be installed, please refer to the specifications of your device.

Step1: Remove the top cover, and find where to install a hard disk.

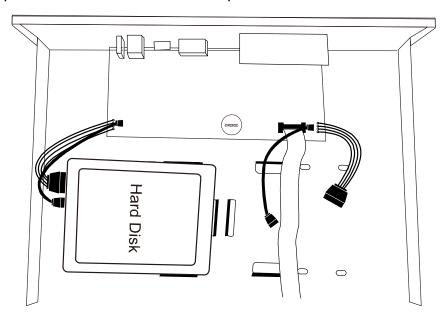
Step2: Get a compatible hard disk. With the PCB side facing down, find the screw holes on the DVR base, and place the hard disk in the DVR.

Note: To use a green hard disk, use **ONLY** the hard disk designed especially for surveillance to ensure the device works properly.



Step3: Align the screw holes on the DVR base and the hard disk. Then, fasten the hard disk of the DVR base with the supplied screws from the bottom side of the DVR.

Step4: Connect the data bus and power cable for the hard disk.



Step5: Replace the top cover and fasten the screws you loosened in Step1.

2.2 Camera Connection

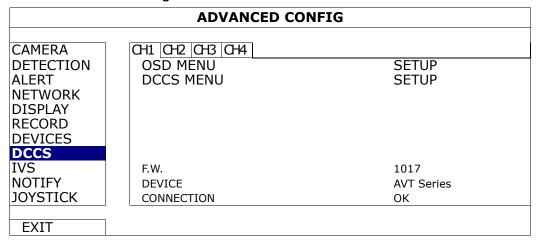
Install the camera on the wall or ceiling based on your installation environment and camera type. For installation details, please refer to the user manual of your camera.

2.2.1 Normal Camera

- STEP 1: Connect the coaxial cable to the DVR.
- STEP 2: (Optional) Connect the audio cable to the DVR.
- STEP 3: Power on the camera and see if the live video shows.

2.2.2 HD CCTV Camera Series

- STEP 1: Connect the coaxial cable to the DVR.
- STEP 2: Power on the camera and see if the live video shows.
- STEP 3: On the DVR side, right click to show the main menu, and go to (ADVANCED CONFIG) → **DCCS** → **OSD MENU** to configure the camera if needed.



EZUM Camera Series

If the cameras you connected are our EZUM camera series, we have also designed a series of icons for quick camera setup. Based on the EZUM camera type connected, you may find some of the icons as listed below for quick camera configurations, and the sub-functions of each icon may also vary based on the camera connected.

Path: Bottom left on each camera channel view → .

\(\psi \)	Day & Night Configure the day and night modes of the camera		IR Management Manually adjust the brightness of IR LEDs.
	Noise Reduction Reduce image noise if needed.		Optics Manually change the shutter speed if needed.
	Color Manually adjust the color-related parameters if needed.		Image Enhancement Enhance the image performance for better sharpness and overall identification even in overexposure areas.
W.	Zoom Used with the motorized lens cameras for optical zoom.	1	Hot Point Click on the screen to move the surveillance area to the point just clicked.
+ + + +	PTZ Control Open the PTZ control panel to pan, tilt, zoom and cruise the camera.	Ξ	Advanced Set other camera parameters such as camera system, and mirroring or flipping camera images.

2.2.3 Other brand's speed dome camera

Note: The recorder must support RS485 connection to connect a speed dome camera. Please check the specifications of your recorder for details.

- STEP 1: Connect the coaxial cable to the DVR.
- STEP 2: Find where the connectors of RS485-A and RS485-B are located on the DVR rear panel, and follow the instructions of your camera manual to connect to the DVR. Then, power on the camera.
- STEP 3: On the DVR side, right click to show the main menu, and go to (ADVANCED CONFIG) → **DEVICES** to set the camera.
 - a) Select the device to PTZ.
 - b) Set the ID to the value the same as the one set in the camera.
 - c) Select the protocol to P-P, P-D, S-T or S-E.

Note: P-P and P-D are protocols used Pelco, and S-T and S-E are protocols used by Samsung.

- d) Set the baud rate to the value the same as the one set in the camera.
- e) Set the interface to **RS485**.

ADVANCED CONFIG						
CAMERA DETECTION ALERT NETWORK DISPLAY RECORD	OH1 OH2 OH3 OH4 DEVICE ID PROTOCOL RATE INTERFACE	PTZ				
DEVICES DCCS IVS NOTIFY JOYSTICK						
EXIT						

2.2.4 IP Camera

Note: Check the specifications of your DVR and see if the DVR supports IP camera connection.

- STEP 1: Connect the camera to the same switch / router as the one the DVR is connected, and power on the camera.
- STEP 2: On the DVR side, move the cursor to the left to show the quick bar, and choose \(\bigset{\text{N}} \) (IP Search) to find your camera.

IP SEARCH						
					STATUS UNUSED UNUSED	
tì CONNECT SETUP EXIT						

STEP 3: Select the IP address which is not used and select **CONNECT** to assign which channel the live video should be displayed.

2.3 DVR Power On

This device should be operated only with the type of power source indicated on the manufacturer's label. Connect the indicated AC power cord to the power adapter, and plug into an electrical outlet.

If your device has a power switch on the rear panel, turn it to "—". The power LED will be on. If your device doesn't have a power switch on its rear panel, the power is on once the power source is connected.

Note: Before the DVR is powered on, make sure (1) the cameras are connected and power-supplied for the detection of the camera video system to be correct, and (2) a monitor is connected to the DVR for correct video output detection.

Note: To ensure that your DVR works constantly and properly, it's recommended to use an UPS, Uninterruptible Power Supply (Optional), for continuously operation.

Note: When your DVR is powered on, please check the chapter of "3. FOR INITIAL USE" in the user manual to know how to configure this device and change the default user name and password. To download the user manual, please scan the QR code on the first page, or go to www.surveillance-download.com/user/z404.swf.

3. FOR INITIAL USE

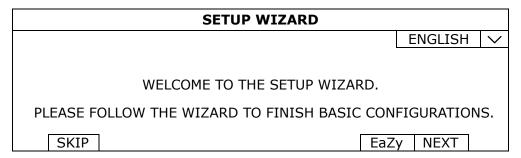
For the first time to power on this device, you might be prompted to:

- Go through the setup wizard
- Clear hard disk
- Change default user name and password

3.1 Setup Wizard

The setup wizard is prompted to guide you finishing the most common settings you might need to do.

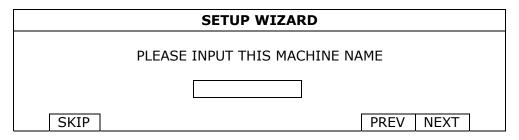
Note: It's okay to skip the wizard. You can configure the following settings later in their respective menus.



Choose **EaZy** (EaZy Networking) to directly go to the EaZy Networking setting page, and refer to "APPENDIX 7 EAZY NETWORKING" at page 82 for details.

Note: To configure network setup by using EaZy Networking later, please go to **QUICK START** → **EaZy**.

Or select "NEXT" to go to the next step.



Name the device. If you don't want to name the device, just skip to the next step.

Note: To name the device later, please go to **SYSTEM** → **SYSTEM INFO**.

SETUP WIZARD	
USER NAME PASSWORD CONFIRM PASSWORD	office_hd office145 office145
PLEASE INPUT THE ADMINISTRATOR'S USER NAME AN	ID PASSWORD.
SKIP	V NEXT

Change the default user name and password. If you don't change the user name and password here, you're not able to go to the next step. This step is compulsory.

Note: To change or edit user name and passwords, please go to **SYSTEM** \rightarrow **ACCOUNT**.

	SETUP WIZARD	
DATE	2015/MAR/05	
TIME	14:33:46	
FORMAT	Y/M/D \	/
GMT	GMT+08:00 \	/
<u></u>		
SKIP	PREV NEXT	

Set the date and time.

If you don't want to set the date and time now, just skip to the next step. However, it's necessary to keep the date and time right to ensure the accuracy of the recorded data.

Note: To set the date and time later, please go to QUICK START → TIME SETUP ("6.1.2 TIME SETUP" at page 26). When the date and time are changed, you'll be prompted to clear the hard disk(s). Select YES to erase the previous recorded data, or there might be data disorder and you wouldn't find the footage you need.



Configure if you want to connect this device to an NTP server to get the right time online.

Note: To set the date and time later, please go to **QUICK START** → **TIME SETUP** ("6.1.2 TIME SETUP" at page 26).

SETUP \	WIZARD
NETWORK TYPE	STATIC V
IP	192.168.1.10
GATEWAY	192.168.1.1
NETMASK	255.255.255.0
PRIMARY DNS	8.8.8.8
SECONDARY DNS	168.95.1.1
PORT	80
SKIP	PREV NEXT

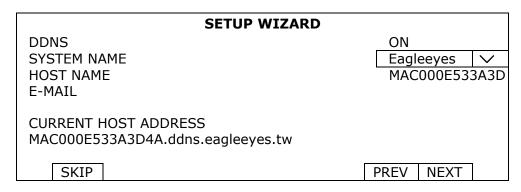
Configure network setup by using the traditional method. For details, please download www.surveillance-download.com/user/network setup/network setup recorder.pdf.

Note: To configure network setup by using the traditional method later, please go to ADVANCED CONFIG → NETWORK ("NETWORK" at page 40).

	SETUP WIZARD
SMTP SERVER PORT MAIL FROM SSL ENCRYPTION VERIFY PASSWORD USER NAME PASSWORD	Smtp.gmail.com 465 manager@gmail.com ON ON manager@gmail.com
SKIP	PREV NEXT

Configure event notifications by email.

Note: To configure email notifications later, please go to ADVANCED CONFIG → NETWORK -> EMAIL ("E-MAIL" at page 40).

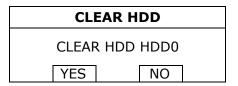


Enable DDNS if needed.

Note: To enable the DDNS later, please go to **ADVANCED CONFIG** → **NETWORK** → **DDNS** ("NETWORK" at page 40).

3.2 Clear Hard Disk

When this device is powered on, hard disk detection will be on, and you'll be prompted to clear the hard disk(s):

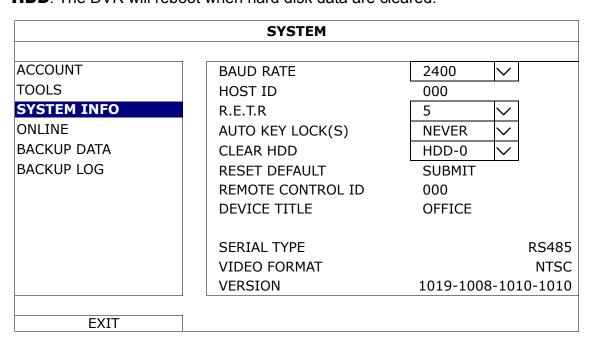


Please choose "YES" to clear the connected hard disk(s), or this device will not detect hard disks properly for video recording.

It might take some time to clear the connected hard disk(s). When it's done, you'll see the remaining hard disk capacity on the top right corner of the screen.

Note: It's necessary to clear hard disks in order to format the connected disks to the right format to save video data. The format used for this device can **NOT** be read directly on a PC. Please do not install the hard disk directly to a PC and try to copy the video data saved in the hard disk. The video data might be impaired.

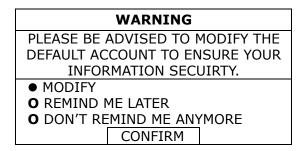
To change later, right click to show the main menu, and select (SYSTEM) → SYSTEM INFO → CLEAR HDD. The DVR will reboot when hard disk data are cleared.



3.3 Change User Name and Password

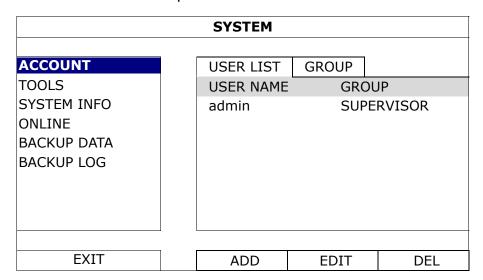
It's highly recommended to change the user name and password of this device to keep your account safe. Otherwise, any person could access this device if he knows the default user name and password.

If you didn't go through the setting wizard at the first place, you'll be prompted to change the user name and password:



Choose **MODIFY** to start the change immediately.

To change later, right click to show the main menu, and select (SYSTEM) → **ACCOUNT** to change the default user name and password of **SUPERVISOR**.



4. USER INTERFACE

4.1 DVR Access

Connect your USB mouse to one of the USB ports on the DVR front panel, and check if there's a mouse icon (*\varphi) on the screen, indicating the USB mouse is detected properly.

Move your mouse to enter the DVR password with the password keypad. The default user name and password are both "admin". The status will be changed from (key lock) to (unlock).

Note: You may configure four different user levels to have different access privileges in **SYSTEM** → **ACCOUNT**. For details, please refer to "5.2 User Level Creation" at page 16.

Password Input



4.2 Live Page



4.2.1 DVR Status

Note: Certain icons are for selected models only.

<u></u>	Key lock	<u></u>	Key unlock	
	Overwrite on	Ω	Overwrite off	
	Internet disconnected		Internet connected	
	Local connection	USB mouse connected		
œ	USB flash drive / device connected	***	No USB device connected	
	IVS on		Click to mute an alert buzzer when it sounds	
(Timer record on	(4)	Timer record off	
	PTZ mode on	9	PTZ mode off	
	Sequence mode on	口	Sequence mode off	
(Backup event queued and USB flash drive needed		USB flash drive full	

4.2.2 Channel Status

Note: The functions shown may vary based on the model or the access user level you use.

For Analog Camera

	Live audio on		Audio off	•	Audio playback on		Audio playback off
9	Recording		PTZ control	₹ }	Motion event		Alarm event
₹	PIR event	100	Virtual fence event	(One way pass event	◇	Scene Change event
T	Camera quick setup						

For IP Camera

	Auto search on		Auto search off	1:1	Original size	K 31	Fit to screen
	Live audio on	4	Audio off	•	Audio playback on		Audio playback off
•	Recording	0	PTZ control		Alarm event	€}>	Motion event
	Live information	Ů	Playback information	(3)	Quick camera control		

4.2.3 Record-related Icons

1) Manual Recording

By defaults, manual recording is on () when the DVR is powered on and a hard disk is installed.

2) Event Recording

The event icons, ? / ! / ! / ! / ! / ! , show on the channel status bar when their respective events occur and the related record function is on.

3) Timer Recording

When timer recording is on, you will see "9" on the screen.

4) HDD Overwritten

Be defaults, the HDD overwritten function is set to ON, and "will be shown on the screen.

Note: To disable this function, right click to display the main menu in the live view, and go to "Q" (ADVANCED CONFIG.) → RECORD → OVERWRITE.

4.3 Quick Menu Bar

Move to the arrow mark to extend the quick menu bar and show the five functions as follows:

Quick Menu: Open





Click to show the channel switch panel and select the channel you want.



Click to display the playback control panel, and click to play the latest recorded video clip, or click to enter the search list.



Available only for models which support IP camera connection.

Search for any IP camera(s) connected and assign the camera to a specific channel. For details, please check "2.2.4 IP Camera" at page 7.



Switch to the channel you want first, and click $\ \ \ \ \ \$ to enter the zoom-in mode. In this mode, click and drag the red frame on the bottom left of the screen to move to the place you want to see. To exit this mode, click $\ \ \ \ \ \ \ \ \ \ \$

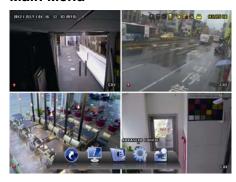


Click to show the power off panel to either halt or reboot the system.

4.4 Main Menu

Right-click anywhere on the screen to show the main menu as follows, and right-click again to exit.

Main Menu



	QUICK START	Click to set the status display, image settings, and date & time.
i	SYSTEM	Click to set the system configurations.
R	EVENT INFORMATION	Click to enter the event search menu.
	ADVANCED CONFIG	Click to set CAMERA, DETECTION, ALERT, NETWORK, DISPLAY, RECORD, DEVICES*, DCCS, IVS*, NOTIFY* and JOYSTICK.
	SCHEDULE SETTING	Click to set timer for record, motion detection, alarm (in and out)*, Push Video*, buzzer, regular report*, auto backup*, and regular reboot*.

^{*} For selected models only

5. FREQUENTLY-USED FUNCTIONS

5.1 Key Lock / Unlock

To lock or unlock local operation, click (unlock) or (lock) on the DVR status bar to change the status to (lock) or (unlock).

To unlock local operation, you'll be prompted to enter the user name and password to access.

Note: The default user name and password are both admin, which is the highest user level.

Note: Different user level has different access privilege for certain DVR functions. Please refer to "5.2 User Level Creation" at page 16.

5.2 User Level Creation

Note: This function is available only for **SUPERVISOR**.

To create different user account for different access privilege, click (SYSTEM), and select **ACCOUNT** to enter **USER LIST**.

SYSTEM				
ACCOUNT TOOLS SYSTEM INFO ONLINE BACKUP DATA BACKUP LOG	USER LIST USER NAME admin power normal guest		RVISOR ER USER MAL	
EXIT	ADD	EDIT	DEL	

Different user group has different access privilege for certain functions as described below:

Note: It's also available to create a new user group and customizing its access rights. For details, please refer to "GROUP" at page 28.

	Function	User Group				
		SUPERVISOR	POWER USER	USER	GUEST	
■ DVR status	■ DVR status					
<u> </u>	Key lock / unlock	√	✓	✓	✓	
■ Channel status	■ Channel status					
4), 6	Live audio on / off	√	✓	✓		
() / (Playback audio on / off	√	√	✓		
3 / 1	Full screen / original size display	✓	✓	✓	✓	
	PTZ Control	✓	✓			
*	Manual alarm out	✓	√			
	Camera quick setup	√	√			

	Function	User Group				
		SUPERVISOR	POWER USER	USER	GUEST	
Quick menu	bar		T			
GGH	Channel Selection	✓	✓	✓	✓	
D	Playback	✓	✓			
	IP Search	✓				
	Digital Zoom	✓	√	✓	✓	
(4)	Power	✓				
Main menu						
(2)	Quick Start	✓				
1	System	✓				
18	Event Information	✓				
	Advanced Config.	✓				
	Schedule Setting	√	REGULAR REBOOT	REGULAR REBOOT	REGULAR REBOOT	
l Playback cor	ntrol					
**	Fast Forward	✓	✓			
-	Fast Rewind	✓	✓			
)	Play / Pause	✓	✓			
	Stop	✓	✓			
>>	Slow Playback	✓	✓			
 /	Previous / Next Hour	✓	✓			
	Quick Search	✓	√			

5.3 PTZ Control ₩

Note: This function is available only for **SUPERVISOR** and **POWER USER**. To know more details, please refer to "5.2 User Level Creation" at page 16.

Note: For our brand's HD CCTV motorized camera series, click might only show specific icons for focal length and focus adjustment. For details, please refer to its own user manual.

In the full view

In the split view, click the channel you want to switch to the full screen mode, and click to show the PTZ control panel.



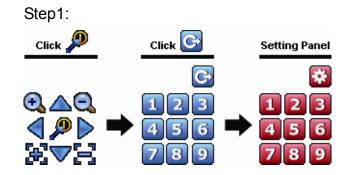
لم.	Enter	Click to confirm your selection / enter the menu.
▲ / ▼ / ◄ / ▶	Up / Down / Left / Right	Click the arrow keys (\blacktriangle / \blacktriangledown / \blacktriangleright) to more the camera lens up / down / left /right.
	Iris + / Iris -	This two buttons are designed for the PTZ camera which uses Pelco-D to control. To know the actions after clicking Iris + and Iris -, please refer to the camera's user manual.
+ 1 -	Zoom in / out max	Click to zoom in on the image to the largest / zoom out on the image to its original size.
(1)	Zoom in / out	Click to zoom in / out on the image. Users could also zoom in / out on the image by simply drawing a square on the screen, and the zoom ratio depends on how large the square is. Zoom in: Draw the square from top left to bottom right. Zoom out: Draw the square from bottom right to left top.
田/日	Focus near / far	Click to adjust the focus of the image.
₽	Auto mode	Click to activate the auto function. Before using it, you need to assign a specific function that will be enabled when is clicked. For details, please refer to the user manual of the camera.
	Auto tracking	Click to start auto tracking when your speed dome camera supports this function.
√ °	Preset point	Click to enter the PTZ preset point you want to see.
	Camera Menu	Click to enter the camera main menu. For details about each camera menu, please refer to its own user manual.
	Manual Focus	This function is used to memorize the focus parameters you've made after you use / / to manually adjust the focal length and focus. The next time when you move to the same focal length, the camera will use the parameters as the ones for Auto Focus.
迅	Auto Focus	Click to automatically adjust the focus of the camera.
	Joystick	Click to control the movement of a speed dome camera or a motorized-pan camera. Drag and hold the mouse on the screen to move the camera. You'll see ● and ● on the screen. The farther these two icons, the faster the movement.
*	Config.	Click to configure the speed to pan / tilt the speed dome camera.

In the split view

Click on the channel status bar to display the panel as follows:

	△ / ▽ / ⊲ / ▷	Up / Down / Left / Right	Click to move your selection up / down / left / right, or change settings.
	e , e	Digital zoom in / out	Click to zoom in / out the camera image digitally.
	X / E	Focus near / far	Click to adjust the focus of the image.
	p	Preset point	Click to display the preset point panel for preset point viewing or setting. For details, please refer to the section below.

How to set a preset point:

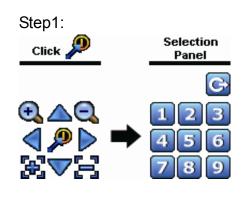


Step2: Click or to the proper ratio you need, and click \(\times \) / \(\times \) / to move to the point you want to configure as a preset point.

Step3: Click the numbering you want to configure for this point, and wait till you see (command sending) appearing and disappearing on the DVR status bar.

Step4: Repeat from Step1 again to set other points if needed, or click to return to the preset point selection panel.

How to go to a preset point:



Step2: Select the numbering within which saves the camera view you want to see, and wait till you see (command sending) appearing and disappearing on the DVR status bar.

5.4 Playback

Note: This function is *NOT* available for **GUEST**. Please refer to "5.2 User Level Creation" at page 16.

Click " on the quick menu bar to display the playback control panel, and click to play the latest recorded video clip, or click to enter the search list.

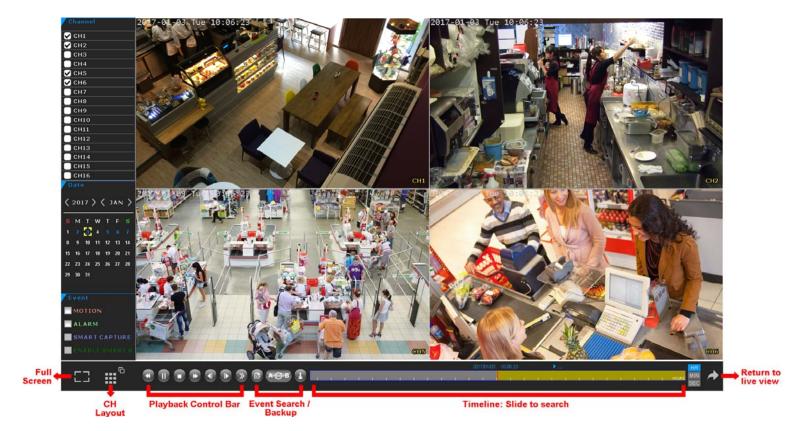
Note: There must be at least 8192 images of recorded data for playback to work properly. If not, the device will stop playback. For example, if the IPS is set to 30, the recording time should be at least 273 seconds (8192 images / 30 IPS) for the playback to work properly.

Depending on the model number and firmware you have, either of the playback panels might be shown:

> Type 1



Type 2



Step1: In "Channel", choose the channel(s) you want to search.

Step2: In "Date", the date(s) which includes video footage of the selected channel(s) will be marked in blue. Choose the date you want.

Step3: (Optional) In "Event", choose the event type(s) to narrow down the search if needed.

Step4: Slide the timeline to search the time segment within which includes video footage. The time segment within which includes video footage is marked in yellow-green.

Step5: Move to the time segment you want and video playback starts automatically.

5.4.1 Playback Control

*	Fast Forward	Increase the speed for fast forward. Click once to get 4X speed forward and click
		twice to get 8X speed, etc., and the maximum speed is 32X.
44	Fast Rewind	Increase the speed for fast rewind. Click once to get 4X speed rewind and click
₩	i ast ixewillu	twice to get 8X speed, etc., and the maximum speed is 32X.
		Click to play the latest recorded video clip immediately, and click again to pause.
) / 	Play / Pause	In the pause mode, click ▶ once to get one frame forward, and click ◀ to get
		one frame rewind.
	Stop	Click to stop the video playback.
	Slow Playback	Click once to get 1/4X speed playback, and click twice to get 1/8X speed
>>		playback.
	Draviava /	Click to jump to the next / previous time interval in an hour, for example, 11:00 ~
4 / 	Previous /	12:00 or 14:00 ~ 15:00, and start playing the earliest event video clip recorded
	Next Hour	during this whole hour.
A 🗘 B	Danast	Click to set point A and point B in a video clip, and the system will play only the
A () B	Repeat	specified range in that clip.
<u></u>	Backup	Click to open the backup menu for video backup.

5.4.2 Event Search

Click to quickly search the recorded files by event types, or select **FULL** to show all the event logs. To quickly search the time you want, select **QUICK SEARCH**.

5.4.3 Audio Playback

In the playback mode, click or or the channel status bar to play or mute audio recording.

Note: To make a video backup with audio, or play a recording with audio, make sure the camera which supports the audio function is connected to the video-in channel and audio-in channel. For example, the audio data from audio CH1 will be recorded with the video data from video CH1. For 16CH models, the audio CH1 ~ CH4 are corresponding to video CH1 ~ CH4 respectively.

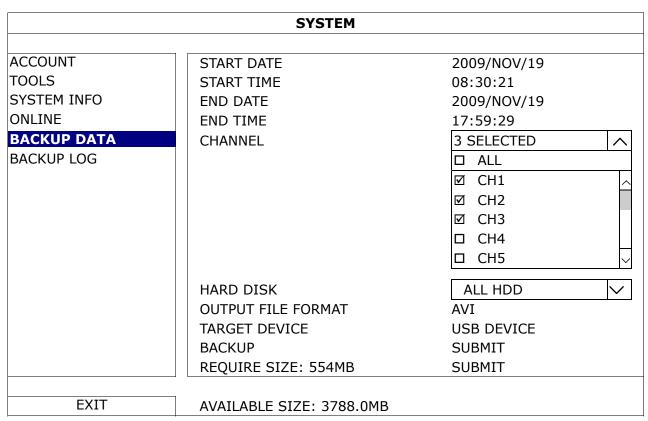
5.5 Video Backup

Note: This function is available for **SUPERVISOR**. For details, please refer to "5.2 User Level Creation" at page 16.

Note: Before using your USB flash drive for video backup, please format it to "FAT32" first with your PC or laptop. For the list of compatible USB flash drives, please refer to "APPENDIX 3 COMPATIBLE USB FLASH DRIVE LIST" at page 77.

Note: Video backup could be made via a USB flash drive or the Internet. It's **NOT** allowed to connect the hard disk to your PC / laptop directly for it may impair the recorded data saved in the hard disk.

To copy video data for video backup, click (SYSTEM), and select **BACKUP DATA**.



Step1: Select the time within which includes the video data you want to backup.

Step2: Select the channel(s) within which includes the video data you want to backup.

Step3: In OUTPUT FILE FORMAT, select the output video format: DEFAULT / AVI.

■ When **DEFAULT** is selected, the footage is saved to ".dv5", and you can only open it with our own video player on PC. For details, please check "5.6 Video Playback on PC (.dv5)".

Note: It's recommended to save the file to the default format for security reasons. Only specific video player supports the default format and not everyone can see the video footage.

■ When **AVI** is selected, the footage will be converted to ".avi", and you can open it with any media player which supports the "avi" format on PC.

Step4: In TRAGET DEVICE, select USB DEVICE for video backup.

Step5: In **REQUIRE SIZE**, select **SUBMIT** to know the file size of the selected footage.

Step6: In **BACKUP**, select **SUBMIT** to start copying footage to your USB flash drive, and wait till the backup successful message appears.

5.6 Video Playback on PC (.dv5)

For video backup with the format ".dv5", you can only use our own player to play.

Note: It's **NOT** allowed to remove the hard disk installed in the DVR and connect it directly to your PC to check recorded video clips. It might impair the files saved in the hard disk, causing the loss of those files even when the disk is replaced back to the DVR.

To play ".dv5" video on your PC:

Step1: Insert the USB flash drive with recorded data into your PC.

Note: The supported PC operating systems are Windows 10, Windows 8, Windows 7, Windows Vista & Windows XP.

Step2: Find the program "PLAYER.EXE" in the USB flash drive, and double-click it to install.

Note: "PLAYER.EXE" can also be downloaded from www.surveillance-download.com/user/z404.swf.

Step3: Run the program, VideoPlayer, and browse to where you save the recorded data.

Step4: Select the file you want to start video playback.

5.6.1 Convert the file format to AVI

To convert the video file format to AVI, click **AVI** from the playback panel to start file conversion.

Note: The recorded audio (if any) will be removed when the file format is converted to AVI.

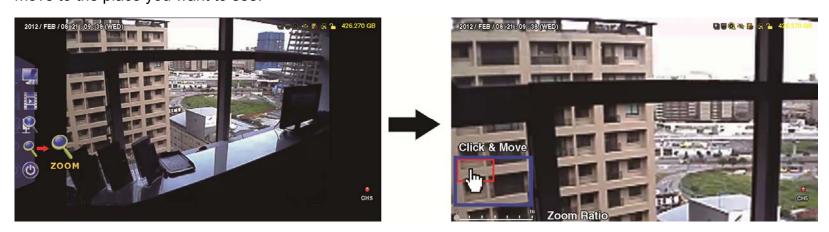
Note: If the footage includes data for multiple channels, click to a specific channel for this function to work properly.



5.7 Digital Zoom

Switch to the channel you want to zoom in, and move to the left side of the screen to show the quick start bar.

Click to enter the zoom-in mode. In this mode, click and drag the red frame on the bottom left of the screen to move to the place you want to see.



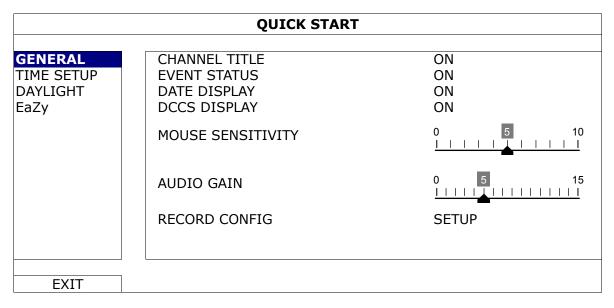
To exit this mode, right-click anywhere on the screen.

Note: You need to exit the zoom mode first to use other DVR functions.

6. MAIN MENU

6.1 QUICK START

6.1.1 GENERAL



1) CHANNEL TITLE

Select to display the channel title or not (ON / OFF).

2) EVENT STATUS

Select to display the event icons or not (ON / OFF).

Note: For details about each event icon, please refer to "4.2 Live Page" at page 13.

3) DATE DISPLAY

Select to display the date or not (ON / OFF).

4) DCCS DISPLAY

Select to display the OSD or not (ON / OFF) when users are using specific camera functions.

Note: This function is available only when the connected HD CCTV camera is the same brand as this recorder.

5) MOUSE SENSITIVITY

Select the mouse sensitivity. The higher the value, the more sensitive the mouse.

6) AUDIO GAIN

Select the level to enhance the audio signals. The higher the value, the stronger the signals.

7) RECORD CONFIG

Click **SETUP** to enter the setting page individually for manual record, event record and timer record.

- a) Select the record type you want to set.
- b) In **CHANNEL**, select **ALL** to apply the changes here to all channels.

Note: The I.P.S. section is based on NTSC system.

		QUICK START		
MANUAL RECORD	EVENT RECORD	TIMER RECORD		
CHANNEL	IMAGE SIZE	I.P.S.	QUALITY	BITRATE (kbps)
ALL	FHD(1080P)	240	SUPER BEST	2064
				EXIT

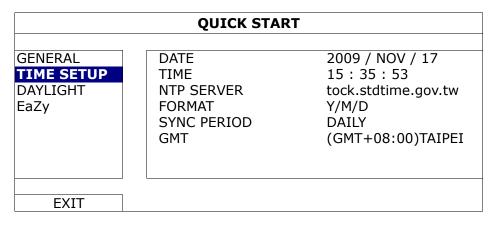
Or, select **BY CHANNEL** to set the image size, image per second & image quality individually for each channel.

Note: The available options for **IMAGE SIZE** depend on the recorder you have.

Note: Some models support up to 5MP (2592 \times 1944) video recording for IP cameras. However, when the image size is set to 3MP (2048 \times 1536) or more, the local live display and playback will be set to sub stream display (D1 by default). To check the recording at 3MP or more resolution, please copy and play it on a PC / laptop.

IMAGE SIZE	The pixels of the image, for example, $FHD(1080P) = 1920 \times 1080$.
	The more the pixels, the clearer the image but the more the file size.
I.P.S.	Image per second. The more the I.P.S., the more fluent the video but the more the
	file size.
QUALITY	Image quality.
BITRATE	It is used to set the upper limit of the transmission number per second. The value
	could be configured from 256 up to 8192 depending on the DVR model you have.
	The value set here is related to the image size. For example, here are the
	recommended values:
	■ FHD(1080P) => 2048
	■ HD(720P) => 1024
	The more the value, the bigger the file size, but the system stability might go down.
	The less the value, the smaller the file size, but the image quality might go down.

6.1.2 TIME SETUP



1) <u>DATE</u>

Set the current date. The default display format is YEAR – MONTH – DATE (**Y-M-D**).

2) <u>TIME</u>

Set the current time in HOUR: MIN: SEC.

3) NTP SERVER

Click to change the default NTP server to another server they're familiar with, or keep the default NTP server

Note: This function works only when this device is configured to the Internet.

4) FORMAT

Select one date format from the following three options: Y/M/D, M/D/Y or D/M/Y.

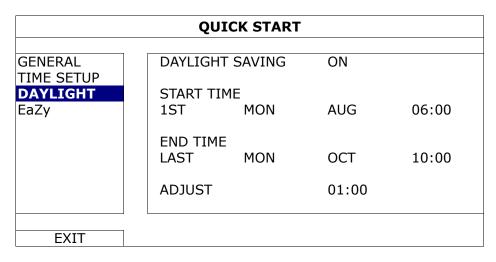
5) SYNC PERIOD

Select to synchronize the time every day (**DAILY**), or turn this function off (**OFF**).

6) <u>GMT</u>

Select your time zone.

6.1.3 DAYLIGHT



Depending on the time zone you're in:

1) DAYLIGHT SAVING

Select to enable (**ON**) or disable (**OFF**) this function.

2) START TIME / END TIME

Set the start time and end time.

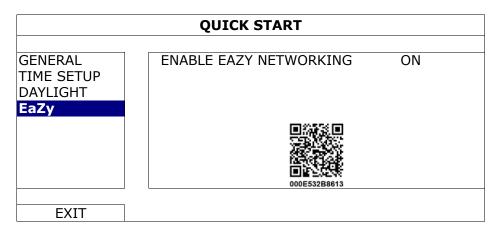
3) ADJUST

Set the time in HOUR: MIN.

6.1.4 EaZy

EaZy Networking is a cloud service to connect your devices to the Internet automatically through our free mobile app, EagleEyes, in a few steps without going through the complicated network setup including port forwarding.

For details, please refer to "APPENDIX 7 EAZY NETWORKING" at page 82.



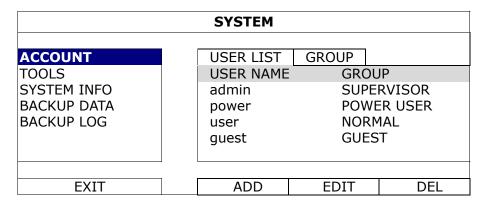
6.2 SYSTEM

6.2.1 ACCOUNT

USER LIST

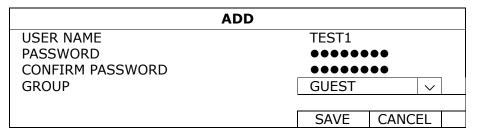
This function is used to create a new user account, or modify or delete an existing account for different access privilege.

Note: For details about available local operations of each user level, please refer to "5.2 User Level Creation" at page 16.



■ How to create an account

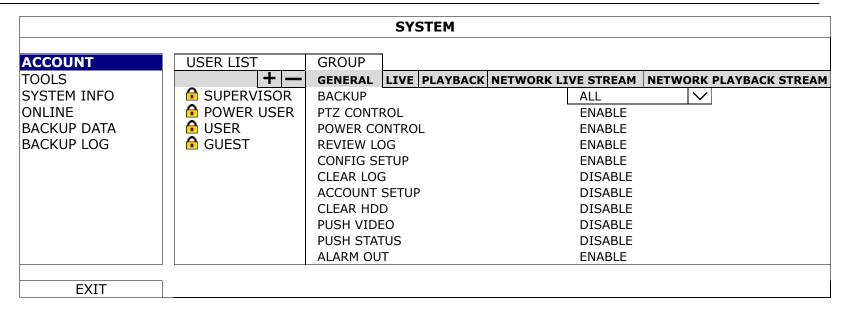
Select **ADD**, enter a user name and its password, and assign a user group in which includes the access rights you wish to grand to this new account. Then, select **SAVE** to create and return to the user list page.



GROUP

This function is used to create a new group with customized user access rights for different functions if needed, and you can create a user account and assign it to your customized group.

Note: The default user groups are **SUPERVISOR**, **POWER USER**, **USER** and **GUEST**, and they're not allowed to be removed. For details about available local operations of each user group, please refer to "5.2 User Level Creation" at page 16.



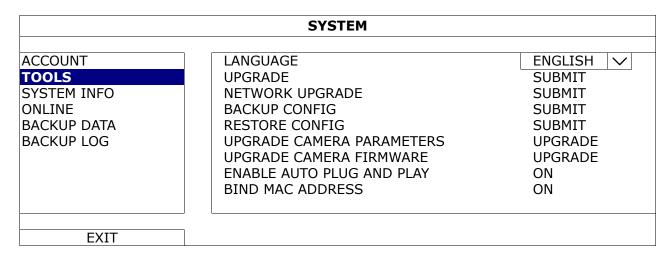
How to create a group and customize access rights

Step1: Enter a name in the column next to +, and select + to create a group. You'll find it added in the group list.

Step2: Select the group you just added in the group list, and select the tabs of **GENERAL**, **LIVE**, **PLAYBACK**, **NETWORK LIVE STREAM** and **NETWORK PLAYBACK STREAM** to choose the corresponding functions you want to enable or disable.

Step3: Return to **USER LIST**, and create an account or modify an existing account to assign it to the group you just added.

6.2.2 TOOLS



1) LANGUAGE

Select the language of the OSD.

2) UPGRADE

Save the upgrade files obtained from your installer or distributor in a compatible USB flash drive, and insert it into the USB port at the front panel. Then, click **SUBMIT** to start upgrading.

Note: Before using the USB flash drive, please use your PC to format the USB flash drive to FAT32 format first. For the list of compatible USB flash drives, please refer to "APPENDIX 5 COMPATIBLE USB FLASH DRIVE LIST" at page 77.

Note: After upgrading firmware, it's recommended to clear all HDD data for the system to work more stably. Before clearing all HDD data, please remember to make video backup.

3) NETWORK UPGRADE

Click **SUBMIT** for perform system upgrade via Internet.

Note: This function requires Internet access. Please make sure this recorder is connected to Internet before using this function.

4) BACKUP CONFIG / RESTORE CONFIG

To save the DVR current configurations for later use, such as restoring after DVR upgrade or applying to another DVR, insert a compatible USB flash drive into the USB port, and select **SUBMIT** in **BACKUP CONFIG** to copy the current DVR configurations to a file "System.bin" and save to your USB flash drive.

To restore the DVR configurations, insert the USB flash drive including "System.bin" to the USB port, and select **SUBMIT** in **RESTORE CONFIG**.

5) UPGRADE CAMERA PARAMETERS / UPGRADE CAMERA FIRMWARE

This function is used only to upgrade the parameters / firmware of our brand's HD CCTV camera when necessary.

Get the upgrade file from our installer or distributor and save it to a USB flash drive. Then, select **UPGRADE** to start the upgrade.

6) ENABLE AUTO PLUG AND PLAY

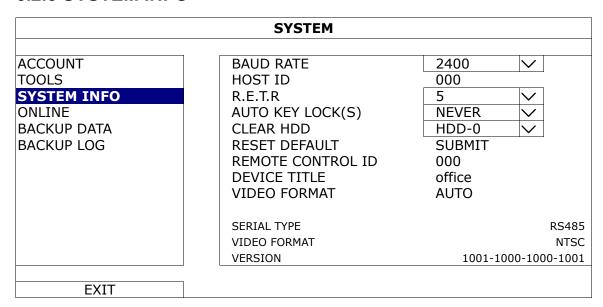
Switch to **ON** allow the camera to be detected and configured automatically when it's connected to this device.

Note: This function is available only when the brand of the cameras connected is the same as this device.

7) BIND MAC ADDRESS

This function is recommended to be used when your surveillance system is more than 256 cameras. It would be helpful for the system to get the address of each connected camera quickly if the system accidentally shuts down and needs to recover.

6.2.3 SYSTEM INFO



1) BAUD RATE

Set the baud rate of the DVR (2400 / 4800 / 9600 / 19200 / 38400 / 57600 / 115200).

Note: This function is used when an external controller is connected to this DVR and further configurations should be made for this DVR to work with the controller. For details, please check the user manual of the external controller.

2) HOST ID

Set the ID of the DVR (000 \sim 254).

Note: This function is used when an external controller is connected to this DVR and further configurations should be made for this DVR to work with the controller. For details, please check the user manual of the external controller.

3) R.E.T.R (Remote Event Trigger Recording)

Select the timeout in minute after which the R.E.T.R. function will be activated (3 / 5 / 10 / 30).

4) AUTO KEY LOCK(S)

Set the time-out in second after which the key lock function is activated (NEVER / 30 / 60 / 120).

5) CLEAR HDD

Select the HDD you want to clear, and click **YES** to confirm or **NO** to cancel.

It's recommended to clear all data in the hard disk when:

- It's the first time to use this DVR to ensure the recorded data are not mixed with other data previously saved in the same hard disk.
- The DVR firmware is upgraded for the system to work more stably. Before clearing all HDD data, please remember to make video backup.
- DVR date and time are changed accidentally when the recording function is activated. Otherwise, the recorded data will be disordered and you will not be able to find the recorded file to backup by time search.

6) RESET DEFAULT

Click "SUBMIT" to reset all settings as default, and select **YES** to confirm or **NO** to cancel. The DVR will reboot after reset.

7) REMOTE CONTROL ID

This function is available when users need to control two or more DVRs with one IR remote controller. The ID set here is used to identify the DVR the remote controller is going to control. Please also read the user manual of the IR remote controller for details.

8) DEVICE TITLE

Enter a title for this device.

9) VIDEO FORMAT

Allow the DVR to detect the video format automatically (AUTO), or choose NTSC or PAL manually.

10) SERIAL TYPE

Here shows the serial type of the DVR (**RS-485**).

11) VIDEO FORMAT

Here shows the information of the DVR video format (NTSC / PAL).

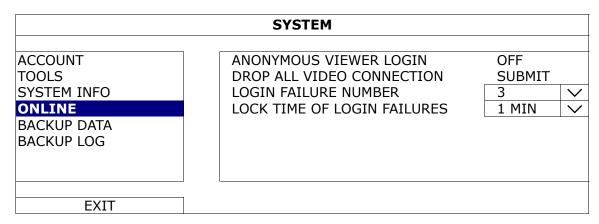
12) VERSION

Here shows the firmware version information.

6.2.4 ONLINE

Insert a compatible USB flash drive to the USB port at the front panel.

Note: Before using your USB flash drive for video backup, please format it to "FAT32" first with your PC or laptop. For the list of compatible USB flash drives, please refer to "APPENDIX 3 COMPATIBLE USB FLASH DRIVE LIST" at page 77.



ANONYMOUS VIEWER LOGIN

Switch to **ON** to allow anonymous login, meaning there's no need to enter user name and password for remote access.

2) DROP ALL VIDEO CONNECTION

Click **SUBMIT** to force disconnection of all remote logins when needed.

3) LOGIN FAILURE TIMES

Select how many times of remote login failures (1 \sim 20) to enable device lock automatically for security reasons.

4) LOCK TIME FOR LOGIN FAILURES

Select the device lock time (1 MIN / 2 MINS / 3 MINS / 5 MINS / 10 MINS / 30 MINS / 1 HOUR) when remote login failures reach to the number specified in **LOGIN FAILUTRE TIME(S)**. You'll be unable to see the login page of this device until the specified time is up.

6.2.5 BACKUP DATA

Note: It's **NOT** allowed to remove the hard disk installed in the DVR and connect it directly to your PC to check video footage. It might impair the files saved in the hard disk, causing the loss of those files even when the disk is replaced back to the DVR.

Note: This function is available only when a hard disk is installed.

Insert a compatible USB flash drive to the USB port at the front panel.

Note: Before using your USB flash drive for video backup, please format it to "FAT32" first with your PC or laptop. For the list of compatible USB flash drives, please refer to "APPENDIX 3 COMPATIBLE USB FLASH DRIVE LIST" at page 77.

	SYSTEM		
ACCOUNT TOOLS SYSTEM INFO ONLINE	START DATE START TIME END DATE END TIME	2009/NOV/19 08:30:21 2009/NOV/19 17:59:29	
BACKUP DATA BACKUP LOG	CHANNEL HARD DISK	ALL HDD	< <
	OUTPUT FILE FORMAT TARGET DEVICE	DEFAULT USB DEVICE	
	BACKUP REQUIRE SIZE: 554MB	SUBMIT SUBMIT	
EXIT	AVAILABLE SIZE: 3788.0MB		

1) START DATE / START TIME

Select the start date & time.

2) END DATE / TIME

Select the end date & time.

3) CHANNEL

Click to select the channel(s).

4) HARD DISK

Select the hard disk containing the video data you need or **ALL HDD**.

5) OUTPUT FILE FORMAT

Select the file format for backup video: **DEFAULT** or **AVI**.

■ When **DEFAULT** is selected, the copied video is saved to ".dv5", and you can only open it with our own video player on PC. For details, please check the next section, "Video Playback on PC (.dv5)".

Note: It's recommended to save the file to the default format for security reasons. Only specific video player supports the default format and not everyone can see the video footage.

■ When **AVI** is selected, the copied footage will be converted to ".avi", and you can open it with any media player which supports the ".avi" format on PC.

6) TARGET DEVICE

Select the device you want to use for video backup: USB DEVICE.

7) BACKUP

Click **SUBMIT** to start backup.

8) REQUIRE SIZE

To know the size of the expected backup video before backup, click **SUBMIT** to start calculating.

Video Playback on PC (.dv5)

For video backup with the format ".dv5", you can only use our own player to play.

Note: It's **NOT** allowed to remove the hard disk installed in the DVR and connect it directly to your PC to check recorded video clips. It might impair the files saved in the hard disk, causing the loss of those files even when the disk is replaced back to the DVR.

To play ".dv5" video on your PC:

Step1: Insert the USB flash drive with recorded data into your PC.

Note: The supported PC operating systems are Windows 10, Windows 8, Windows 7, Windows Vista & Windows XP.

Step2: Find the program "PLAYER.EXE" in the USB flash drive, and double-click it to install.

Note: "PLAYER.EXE" can also be downloaded from www.surveillance-download.com/user/z404.swf.

Step3: Run the program, VideoPlayer, and browse to where you save the recorded data.

Step4: Select the file you want to start video playback.

Convert the file format to AVI:

To convert the video file format to AVI, click **AVI** from the playback panel to start file conversion.

Note: The recorded audio (if any) will be removed when the file format is converted to AVI.

Note: If the footage includes data for multiple channels, click to a specific channel for this function to work properly.



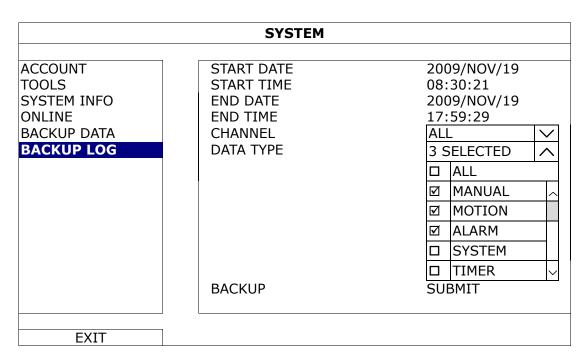
6.2.6 BACKUP LOG

This function is used to export event logs for quick checking or backup. A .csv file will be exported to your USB flash drive. You can open it with a text editor to see the logs.

Note: This function is available only when a hard disk is installed.

Insert a compatible USB flash drive to the USB port at the front panel.

Note: Before using the USB flash drive, please use your PC to format the USB flash drive to FAT32 format first. For the list of compatible USB flash drives, please refer to "APPENDIX 3 COMPATIBLE USB FLASH DRIVE LIST" at page 77.



START DATE / START TIME

Select the start date & time.

2) END DATE / TIME

Select the end date & time.

3) CHANNEL

Click to select the channel(s).

4) DATA TYPE

Click "SETUP" to select the event type you want: MANUAL / MOTION / ALARM / SYSTEM / TIMER / HUMAN DETECTION / INFLOW / OUTFLOW / VIRTUAL FENCE / ONEWAY / SENCE CHANGE, or select ALL to choose all event types.

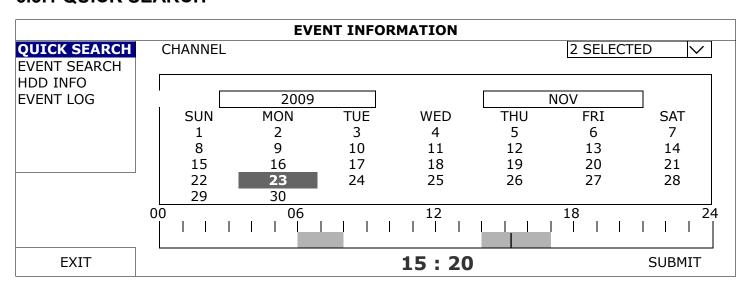
Note: The event types available depend on the model you have.

5) BACKUP

Click **SUBMIT** to start backup. You'll see a log file (.csv) in the flash drive. You may open it with any txt editor, such as NotePad.

6.3 EVENT INFORMATION

6.3.1 QUICK SEARCH



Step1: Select the channel including the video data you want to search.

Step2: Select the year and month including the video data you want to search from the calendar, and the date with recorded data will be highlighted.

Note: To select the year and month, move your mouse to the display bar. Then, click and hold to drag up or down.

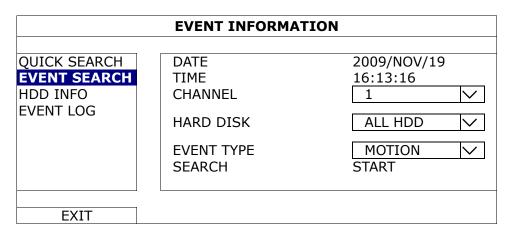
Step3: Select the date you want from the calendar, and the time with recorded data will be highlighted from the time scale bar.

Step4: To immediately play the video clip, click **SUBMIT**.

To choose the start time for video playback, move your mouse cursor to the highlighted time, and click to confirm the time when the time display below is the time you want. The video playback is activated right away when you confirm the time.

Note: For video playback operations, please refer to "5.4 Playback" at page 19.

6.3.2 EVENT SEARCH



1) DATE / TIME

Select the specific time period that you want to search.

2) CHANNEL

Select the video channel you want to search.

3) HARD DISK

Select the hard disk including the video data you want to search, or select **ALL HDD**.

4) EVENT TYPE

Select the event type you want to search (MOTION / ALARM / HUMAN DETECTION / INFLOW / OUTFLOW / VIRTUAL FENCE / ONEWAY / SCENE CHANGE), or select ALL to choose all events.

Note: Some events are available only for selected models.

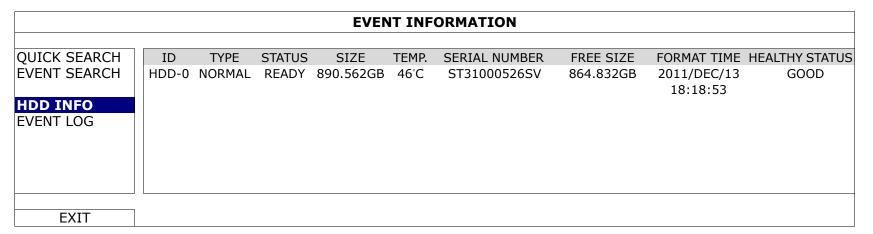
5) SEARCH

Click **START** to start search and play the video data immediately.

6.3.3 HDD INFO

You can check the remaining capacity of the connected hard disk in this device and its current status. If the healthy status goes to:

- **GOOD** This hard disk works normal.
- **BELOW AVERAGE** The hard disk might work with some errors. Please pay attention and do video backup if needed.
- REPLACEMENT NEEDED Please replace this hard disk immediately to ensure continuous video recording.



6.3.4 EVENT LOG

You can check all system events (**SYSTEM**) and backup logs (**BACKUP**), or clear all log records.

	EVENT INF	ORMAT	ION	
QUICK SEARCH	SYSTEM E	BACKUP		
EVENT SEARCH	EVENT	TIME		COMMENT
HDD INFO	KEY UNLOCK	2009/NC	V/19 15:49:07	
EVENT LOG	VIDEO LOSS	2009/NO	V/19 15:32:05	04
	POWER ON	2009/NO	V/19 15:32:02	
		DD EV	NIEVÆ	CLEAN
->/		PREV	NEXT	CLEAN
EXIT				

6.4 ADVANCED CONFIG

6.4.1 CAMERA

	ADVANCED CONFIG	
CAMERA	OH1 OH2 OH3 OH4	
DETECTION ALERT NETWORK DISPLAY RECORD DEVICES DCCS IVS NOTIFY JOYSTICK	INTERFACE CAMERA TYPE (Appears only when INTERFACE is COAXIAL) BRIGHTNESS CONTRAST SATURATION HUE REC TIME STAMP DISPLAY CHANNEL TITLE REC AUDIO ALARM OUT DURATION (SECS) (For selected models only) CONNECTION (Appears only when INTERFACE is IPCAM)	COAXIAL VALUE AUTO VALUE 128 128 128 128 ON ON CH1 ON 3 SETUP
EXIT	CONNECTION (Appears only when INTERFACE IS IPCAM)	SETOI

1) INTERFACE

Here shows how the camera is connected to this device: **COAXIAL** or **IPCAM**.

Usually this function will be detected automatically unless you want to change the camera type from an IP camera to an analog camera.

If an IP camera was previously connected and now you want to replace it with an analog camera, please manually change **IPCAM** to **COAXIAL** for the camera detection to work properly.

2) CAMERA TYPE (Appears only when INTERFACE is COAXIAL)

When INTERFACE is COAXIAL, you'll see CAMEA TYPE and the options are AUTO (default) / TVI / ANALOG HD.

3) BRIGHTNESS / CONTRAST / SATURATION / HUE (Appears only when INTERFACE is COAXIAL)

Click the current value to manually adjust the brightness/contrast/saturation/hue of each channel here.

4) <u>REC</u>

Select if you want to enable recording for the selected channel (ON / OFF).

Note: When this function is disabled, no manual, event or timer recording will be activated even if any of these three record functions is set to **ON**.

5) TIME STAMP DISPLAY

Enable this function and the recording time will be shown on the video during video playback.

6) CHANNEL TITLE

Click the channel title column to change the channel title (up to 12 characters). The default title is the channel number.

7) REC AUDIO

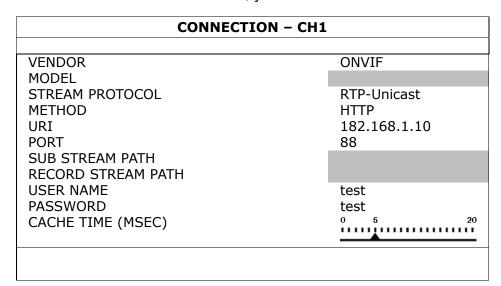
Enable or disable audio recording for the selected channel if the connected camera supports audio recording.

8) ALARM OUT DURATION (SECS) (For selected models only)

Select the duration time in second when an alarm-out event occurs (3 / 5 / 10 / 20 / 30).

9) CONNECTION (Appears only when INTERFACE is IPCAM)

When INTERFACE is IPCAM, you'll see CONNECTION to further configure the IP camera.



6.4.2 DETECTION

	ADVANCED CONFIG	
CAMERA	CH1 CH2 CH3 CH4	
DETECTION	LS	07
ALERT	SS	03
NETWORK	TS	02
DISPLAY	MOTION	OFF
RECORD	ALARM	OFF
DEVICES	AREA	EDIT
DCCS	PRIVACY MASK	EDIT
IVS	INTERNAL ALARM (For selected models only)	ON
NOTIFY	GUARD LOCK	SETUP
JOYSTICK		
EXIT		

1) LS (Level of Sensitivity)

LS is to set the sensitivity of comparing two different images. The smaller the value is, the higher sensitivity for motion detection. The highest sensitivity setting is 00, and the lowest sensitivity setting is 15. The default value is 07.

2) SS (Spatial Sensitivity)

SS is to set the sensitivity for detecting the size of one object (the number of the grids) on the screen. The smaller the value is, the higher sensitivity for motion detection.

The highest sensitivity setting is 00, and the lowest sensitivity setting is 15. The default setting is 03.

Note: The default setting of SS is 03, which means once an object is detected more than 3 grids, the system will get triggered. So the value of SS must be less than the number of grids that you set up for the motion detection area.

3) TS (Time of Sensitivity)

TS is to set the sensitivity regarding how long one object stays in the detection area and triggers the recording. The smaller the value is, the higher sensitivity for motion detection.

The highest sensitivity setting is 00, and the lowest sensitivity setting is 15. The default setting is 02.

4) MOTION

Select if you want to activate the motion detection function for the selected channel (ON / OFF).

5) ALARM

Select N.C. / N.O. depending on your installation need. The default alarm value is OFF.

6) AREA

Click **EDIT** to set the motion detection area.

There are 16 × 12 grids per camera for all channels. Pink blocks represent the area that is not being detected while the transparent blocks are the area under detection.

7) PRIVACY MASK

You can cover certain areas on the camera image with privacy masks.

Note: Up to 4 areas could be added.

		PRIVACY MASK	
NAME	FUNCTION	MOSAIC COLOR	TRANSPARENCY
1	OFF		0%
2	ON		25%
2	OFF		0%
2	OFF		0%
	•		-
			EDIT

Select one existing profile, and choose **EDIT** to modify it.

■ EDIT

PRIVACY MASK - EDIT	
FUNCTION	ON
MOSAIC COLOR	
TRANSPARENCY	50%
MASK AREA	SETUP
APPLY	

Item	Description
MOSAIC SIZE	Choose the mosaic size of the privacy mask. The options are: 8x8, 32x32, and 64x64.
MOSAIC COLOR	Select the color for the privacy mask.
TRANSPARENCY	Select the transparency for your privacy mask. The options are: 0%, 25%, 50%, and 100%.
MASK AREA	Select "SETUP" to enter the area selection page. To exit, right click on the mouse.

8) INTERNAL ALARM (For selected models only)

This function is available only when an HD CCTV camera with a PIR sensor built-in is connected to this device. You could enable or disable the PIR detection here.

Note: To know which camera could work with this function, please check with your installer or distributor.

9) CAMERA GUARD

This function is available only for the camera which supports motorized-pan. It will temporarily disable the pan function of the camera and move the camera angle to a preset area for surveillance when **Guard** is enabled on the mobile app, EagleEyes, remotely.

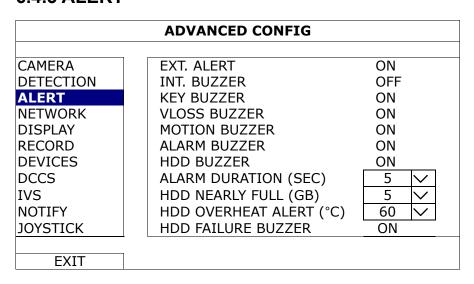
To use this function, you need to at least have one preset point and preset group configured on your camera, and have the mobile app, EagleEyes, installed on your mobile device.

Note: To know how to configure preset points and preset groups, please refer to the user manual of your camera. To know where to download the app, EagleEyes, please refer to "7.2 Mobile Devices" at page 63.

CAMERA GUARD - CH1		
GUARD LOCK	ON	
TIMEOUT (SECS)	30	\
PRESET GROUP	1	~
PRESET NUMBER	3	~
APPLY		

Enable **GUARD LOCK**, choose the preset group and point you want to monitor, and configure the timeout after which the camera will be fixed to the selected point. Any attempt to pan the camera to another point will be failed when **GUARD** on the mobile app, EagleEyes, is enabled.

6.4.3 ALERT



1) EXT. ALERT

Select to enable or disable the sound when any external alarm is triggered (ON / OFF).

2) INT. BUZZER

Select to enable or disable the sound (ON / OFF) for all internal buzzers: **KEY BUZZER**, **VLOSS BUZZER**, **MOTION BUZZER**, **ALARM BUZZER**, and **HDD BUZZER**.

Note: When this item is set to **OFF**, item 3) to item 7) will be disabled even though they are set to ON.

3) KEY BUZZER

Select to enable or disable the sound when pressing the buttons on the front panel (**ON** / **OFF**).

4) VLOSS BUZZER

Select to enable or disable the sound when video loss happened (ON / OFF).

5) MOTION BUZZER

Select to enable or disable the sound when any motion alarm is triggered (**ON** / **OFF**).

6) ALARM BUZZER

Select to enable or disable the sound when any internal alarm is triggered (ON / OFF).

7) HDD BUZZER

Select to enable or disable the sound (ON / OFF) when the HDD remaining capacity reaches to the value set in **HDD NEARLY FULL (GB)**.

8) ALARM DURATION (SEC)

Select the duration time for alarm buzzer in second (5 / 10 / 20 / 40).

9) HDD NEARLY FULL (GB)

If **HDD BUZZER** is enabled, select the duration time for buzzer notifications when the hard disk available capacity is 5/10/15/20 GB left.

10) HDD OVERHEAT ALERT (°C)

Select the temperature alert for your hard disk to be aware of the possible overheat of your hard disk.

11) HDD FAILURE ALERT

Select to enable or disable the sound when any of the installed hard disk(s) fails to work normally (**ON** / **OFF**).

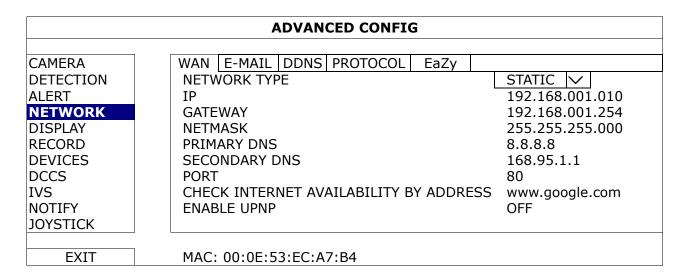
6.4.4 NETWORK

NETWORK

- WAN is used to connect this recorder to Internet for remote access from anywhere as long as Internet access is available
- **DDNS** is used when the Internet access is available.

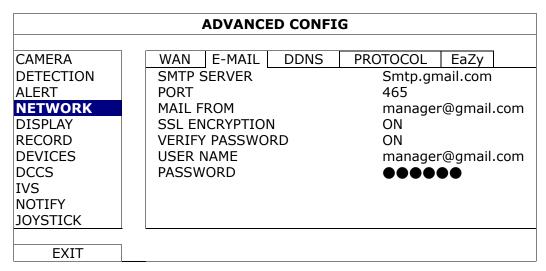
Note: For more details about these two functions and network configurations, please get the setup manual from

www.surveillance-download.com/user/network setup/network setup recorder.pdf.



E-MAIL

When this function is enabled and an event occurs, a html file including a link will be sent to the specified E-mail address. Click the link to access to this DVR and check the event recording.



SMTP SERVER

Enter the SMTP server address provided from your e-mail system supplier.

2) PORT

Enter the port number provided from your e-mail system supplier. If this column is left blank, the e-mail server will use port 25 to send e-mails.

3) MAIL FROM

Enter the email address which will be used to send Email notifications.

4) SSL ENCRYPTION

Select **ON** if your e-mail server is using SSL encryption to protect your e-mail content from unauthorized access.

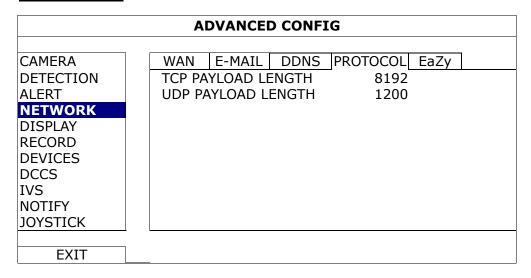
5) <u>VERIFY PASSWORD</u>

Some mail servers are required to verify the password. Please enter the "user name" and "password".

6) USER NAME / PASSWORD

Enter the "user name" and "password" to access the email address entered in **MAIL FROM** when **VERIFY PASSWORD** is set to **ON**.

PROTOCOL



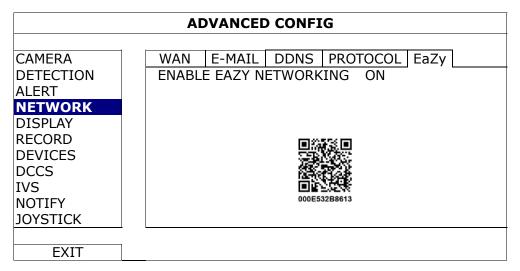
1) TCP PAYLOAD LENGTH / UDP PAYLOAD LENGTH

Configure the payload length from 100 ~ 10000.

The higher the value, the larger data packet is carried, and the longer time is needed for the video to display. The lower the value, the less data packet is carried, and the more possibility you might see video lag.

<u>EaZy</u>

This function is used to connect this recorder to Internet by using EaZy Networking. For details, please refer to "APPENDIX 9 EAZY NETWORKING" at page 82.



6.4.5 DISPLAY

	ADVANCED CONFIG			
CAMERA DETECTION ALERT NETWORK	FULL SCREEN DURATION QUAD SCREEN DURATION (For selected models only) HDD DISPLAY MODE HDMI RESOLUTION	03 03 REMA	V V AINING S	IZE 🗸
DISPLAY RECORD DEVICES DCCS IVS NOTIFY JOYSTICK	VGA RESOLUTION (For selected models only) SPOT MONITOR	SETU	X 1024 P	<u>\</u>
EXIT				

1) FULL SCREEN DURATION

Select the full screen dwell duration time in second (03 / 05 / 10 / 15).

2) QUAD SCREEN DURATION (For selected models only)

Select the quad screen dwell duration time in second (03 / 05 / 10 / 15).

3) HDD DISPLAY MODE

Select **REMAINING SIZE** to show the remaining HDD capacity for recording, **REMAINING TIME** to show the remaining recording time, or **DAYS KEPT** to show how many recording data are saved in day.

4) HDMI RESOLUTION

Select the display resolution you want. The default value is **AUTO**. This is used for the main display output.

Note: To have the best image quality on your monitor, make sure (1) the selected DVR output resolution is supported by your monitor, and (2) the output settings on both the LCD monitor and DVR are consistent.

If the image is not positioned or scaled properly, please go to your monitor's menu for adjustment. For details, please refer to the user manual of your monitor.

5) VGA RESOLUTION (For selected models only)

Select the display resolution you want. The options are 1920 x 1080 / 1280 x 720 / 1024 x 768.

Note: To have the best image quality on your monitor, make sure (1) the selected DVR output resolution is supported by your monitor, and (2) the output settings on both the LCD monitor and DVR are consistent.

If the image is not positioned or scaled properly, please go to your monitor's menu for adjustment. For details, please refer to the user manual of your monitor.

6) <u>SPOT MONITOR</u>

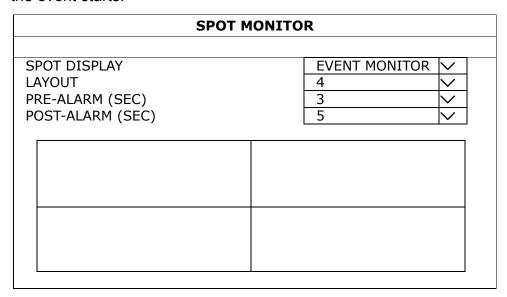
Specify how VGA / composite port is used for video output: **CALL MONITOR** / **EVENT MONITOR** / **LIVE** / **MAIN MONITOR**.

Note: For some models, only the composite port supports this function. The available output options are depending on the model you have.

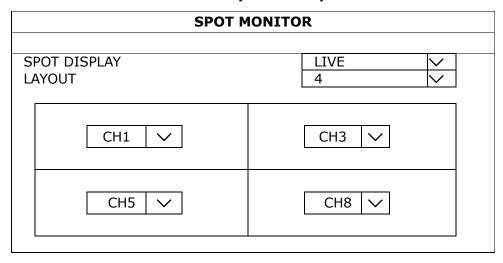
■ CALL MONITOR is used for sequence display. When this option is selected, go to "CALL SCREEN DURATION" to select the duration time in second (03 / 05 / 10 / 15) and "CALL MONITOR PERMIT" to choose the channel(s) you want for sequence display.

SPOT MONITO)R	
SPOT MONITOR (For selected models only)	VGA	V
SPOT DISPLAY	CALL MONITOR	<u> </u>
CALL SCREEN DURATION	5	<u> </u>
CALL MONITOR PERMIT	4 selected	<u> </u>

■ EVENT MONITOR is used when any alarm event occurs. When this option is selected, go to "LAYOUT" to select how many channels you want to see, and "PRE-ALARM (SEC)" and "POST-ALARM (SEC)" to set how many seconds you'd like to see before (0 ~ 5) and after (3 ~ 10) the event starts.



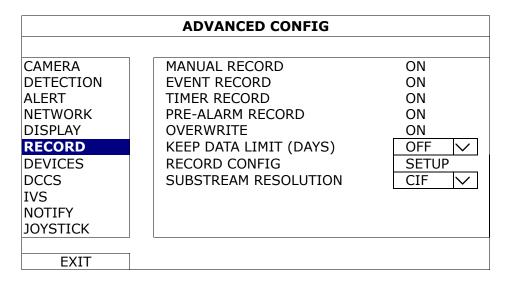
■ LIVE is used to select how many channels you'd like to show on the spot monitor.



■ MAIN MONITOR is used for normal video display.

6.4.6 RECORD

Note: Please DO NOT change the date or time of your DVR after the recording function is activated. Otherwise, the recorded data will be disordered and you will not be able to find the recorded file to backup by time search. If users change the date or time accidentally when the recording function is activated, it's recommended to clear all HDD data, and start recording again.



1) MANUAL RECORD

Set the manual recording function on / off.

2) EVENT RECORD

Set the event recording function on / off.

3) TIMER RECORD

Set the timer recording function on / off.

4) PRE-ALARM RECORD

Select to enable or disable the pre-alarm function (ON / OFF).

When pre-alarm and event recording functions are both activated, the DVR will record 8MB data before an alarm / motion event is triggered.

5) **OVERWRITE**

Select **ON** to overwrite previous recorded data in your hard disk when the hard disk is full. When this function is on and the hard disk is full, the DVR will clear 8GB data from the oldest for continuous recording without notice.

6) KEEP DATA LIMITS (DAYS)

Assign how many days to save the recording data from **1** to **31** days. After the assigned day(s), the recorded data will be removed. Select **OFF** to disable this function.

7) RECORD CONFIG

Click **SETUP** to enter the setting page individually for manual record, event record and timer record. For details, please refer to "6.1.1 GENERAL" at page 24.

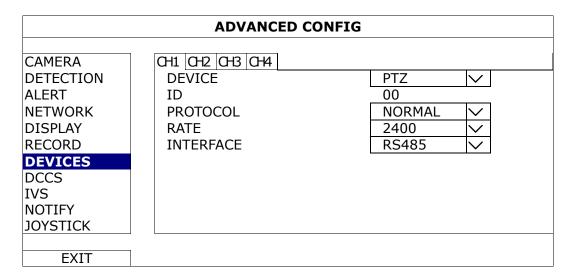
8) SUBSTREAM RESOLUTION

Select the resolution for sub-streams: FRAME / CIF.

Sub-streams are used for remote surveillance from a PC or mobile device. When the bandwidth is low, choose a lower resolution helps to quickly view the video, but the video quality might get low.

6.4.7 DEVICES

Note: This function is used when the DVR supports RS485 connection, and you want to connect other brand's speed dome camera.



1) DEVICE

For connecting other brand's speed dome camera, select **PTZ**.

2) <u>ID</u>

Click the current value to set the ID number (0 \sim 255) for the connected camera if necessary. Make sure the ID setting of the camera is the same as the setting here, or the DVR will not be able to control the device.

Note: To know the default ID of the speed dome camera, please refer to its user manual.

3) PROTOCOL

Select **NORMAL** (our protocol), **P-D** (PELCO-D), **P-P** (PELCO-P), **S-T** (SAMSUNG-T) or **S-E** (SAMSUNG-E) protocol.

4) <u>RATE</u>

Select the baud rate for the connected speed dome camera (2400 / 4800 / 9600 / 19200 / 38400 / 57600 / 115200).

Make sure the baud rate setting of the camera is the same as the setting here, or the DVR will not be able to control the device.

Note: To know the default baud rate of the speed dome camera, please refer to its user manual.

5) INTERFACE

Select RS485 if the connected speed dome camera uses RS485 wires to transmit control signals.

6.4.8 DCCS

This function is used for our brand's HD CCTV camera series. Users could access the setup menu of the camera itself for further configurations.

	ADVANCED CONFIG	
CAMERA DETECTION ALERT NETWORK DISPLAY RECORD DEVICES	CH1 CH2 CH3 CH4 OSD MENU DCCS MENU	SETUP SETUP
DCCS	F.W.	1031
IVS NOTIFY JOYSTICK	DEVICE CONNECTION	AVT series OK
EXIT		

1) OSD MENU

When the connected camera is properly recognized, click **SETUP** to enter the setup page of the camera itself.

2) DCCS MENU

This menu appears when the camera is properly recognized, and it is used to enter the additional function setup page designed for the connected camera.

Note: Functions additionally designed are not available for every HD CCTV camera. Please check the camera user manual for details.

6.4.9 IVS

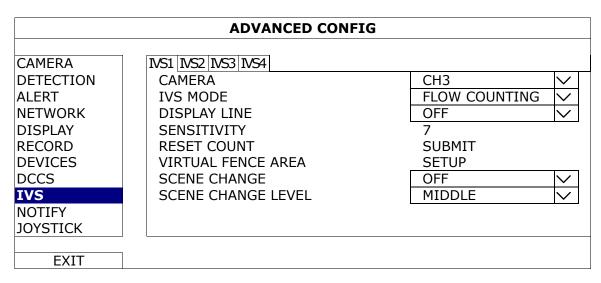
Note: This function is for selected models only.

Note: Before using the IVS function, make sure the event record function is enabled on your DVR.

IVS, Intelligent Video Surveillance, is the advanced application for motion detection, but more precise and smarter. It can be applied to different situations with one of the following three modes: FLOW COUNTING, VIRTUAL FENCE, and ONE WAY.

When anyone crosses the detection line (virtual fence), the recording will be on.

Note: Four camera channels are supported for this function.



1) CAMERA

Select the camera channel that you want to use the IVS function.

2) IVS MODE

Select one of the following three modes depending on your environment:

MODE	DESCRIPTION
FLOW COUNTING	A virtual detection line is set to detect the moving direction of pedestrians for flow counting.
VIRTUAL FENCE	A virtual detection line is set to detect intruders crossing the detection line, and an alarm will be triggered.
ONE WAY	A virtual detection line is set to detect intruders from the specified direction, and an alarm will be triggered.

3) <u>DISPLAY LINE</u>

Select to display the detection line for IVS on the screen or not.

4) **SENSITIVITY**

Set the sensitivity for IVS from 00 ~ 15. The larger the value, the more sensitive the IVS will be.

5) RESET COUNT

Click **SUBMIT** to reset the flow counting number to 0 when the IVS mode is set to **FLOW COUNTING** and activated.

6) VIRTUAL FENCE AREA

Click **SETUP** to draw the detection line for IVS, and set the detection direction from left to right, or right to left. This area setting is the detection base for **IVS MODE**.

Note: There are some tips to draw the detection line. For details, please check www.surveillance-download.com/user/IVS setup.pdf.

7) SCENE CHANGE

Select **ON** to trigger a motion event when the camera is sensed to be moved and the camera scene is changed. At the same time, the icon "" will be also shown on the screen in addition to the motion icon ""."

8) SCENE CHANGE LEVEL

Set the detection sensitivity for **SCENE CHANGE** to **HIGH**, **MIDDLE** or **LOW**.

> FLOW COUNTING

Step1: Go to **VIRTUAL FENCE AREA** to draw a detection line with your mouse, and decide the detection direction by selecting **REVERSE**.



Step2: Click **APPLY** to finish the IVS setting and return to the live view. The IVS icon ""will be shown on the status bar. Click it to show the flow counting on the top left side.

When anyone walks across the detection line, the system will determine his movement is in or out, and add one count to the corresponding channel on the flow counting panel.

IN	People coming from the opposite direction to the arrow mark.
OUT	People coming from the same direction as the arrow mark.



> VIRTUAL FENCE and ONE WAY

Step1: Go to **VIRTUAL FENCE AREA** to draw a detection line with your mouse, and decide the detection direction by selecting **REVERSE**.



Step2: Click **APPLY** to finish the IVS setting and return to the live view.

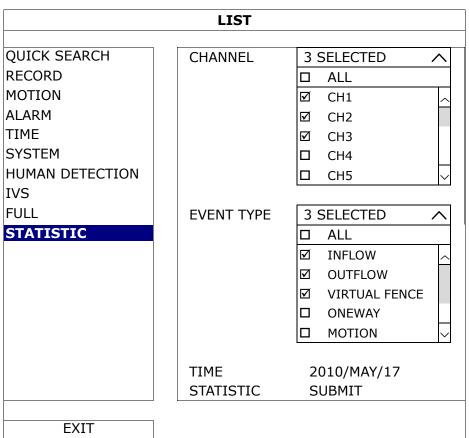
When anyone walks across the detection line, the system will determine his movement is in or out, and:

VIRTUAL FENCE	An event happens for anyone walking across the detection line, and "Ž" will be shown on the screen.
ONE WAY	An event happens for anyone walking from the opposite direction to the arrow mark, and "" will be shown on the screen.



IVS STATISTICS

Click " \longrightarrow " to enter the event search menu. Then, select **STATISTIC**



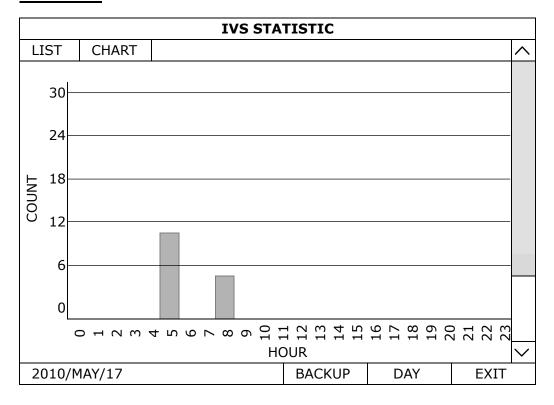
Set all the criteria you want to search, and click **SUBMIT** in **STATISTIC** to show the event statistics by **DAY** in **LIST** (default) or **CHART**.

- > To check the statistics in the bar chart, click **CHART**.
- > To switch to the **MONTH** or **HOUR** view, click **DAY** at the bottom.

List View

IVS STATISTIC							
LIST	CHART						^
HOUR			COUNT				
00:00 -	- 00:59		0				
01:00 -	- 01:59		0				
02:00 -	- 02:59		0				
03:00 -	- 03:59		0				
04:00 -	- 04:59		0				
05:00 -	- 05:59		10				
06:00 -	- 06:59		0				
07:00 -	- 07:59		0				
08:00 -	- 08:59		5				
09:00 -	- 09:59		0				>
2010/M	1AY/17			BACKUP	DAY	EXIT	

Chart View



6.4.10 NOTIFY

You can configure this DVR to send notifications for certain events to mobile devices with our mobile app, EagleEyes, installed, or to the specified E-mail address(es) or FTP site.

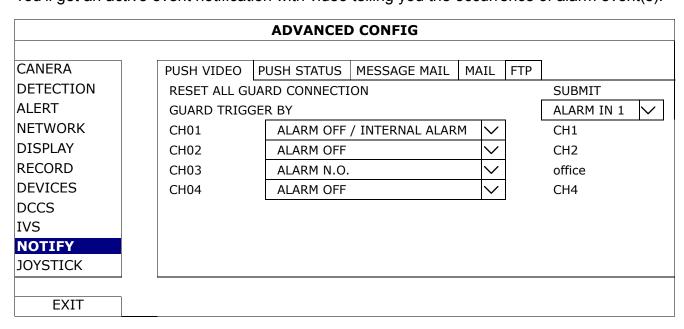
PUSH VIDEO

Note: This function is for selected models only.

Before using this function, make sure:

- An external alarm is connected to the alarm-in port on the rear panel.
- You have an iOS or Android mobile phone or tablet.
- You have subscribed the mobile network service from your mobile service provider.
- The mobile app, EagleEyes, is installed in your mobile device. For details, please refer to "7.2 Mobile Devices" at page 63.
- You have configured EagleEyes to access this DVR, and **Guard** is enabled. For details, please refer to "A2.3 Enable Push Video" at page 75.

You'll get an active event notification with video telling you the occurrence of alarm event(s).



1) RESET ALL GUARD CONNECTION

When there're more than 2 users who have the authority to enable Push Video on their mobile devices and configure its related settings, it might be confusing to know whose command is working. In this case, use this function could force the camera to discard all Push Video setup and reconfigure it.

2) GUARD TRIGGER BY

Specify which alarm device (alarm-in) should be used when **GUARD** is enabled from your iOS or Android mobile device.

3) ALARM TYPE

Select the external alarm type to ALARM NO., ALARM N.C. and INTERNAL ALARM.

4) CH01 ~ 04

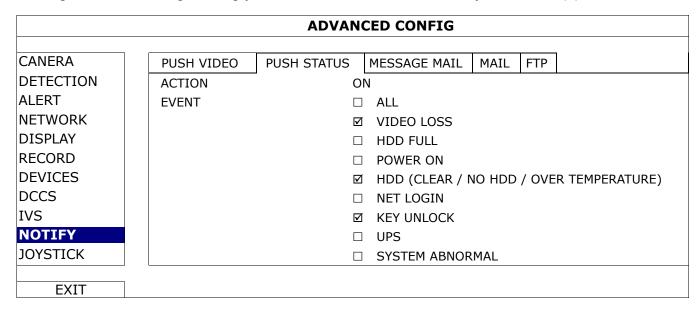
Enter the text you want to see when your iOS or Android mobile device receives Push Video. The default text is the channel number.

PUSH STATUS

Before using this function, make sure:

- You have an iOS or Android mobile phone or tablet.
- You have subscribed the mobile network service from your mobile service provider.
- The mobile app, EagleEyes, is installed in your mobile device. For details, please refer to "7.2 Mobile Devices" at page 63.
- You have configured EagleEyes to access this DVR, and **Guard** is enabled. For details, please refer to "A2.3 Enable Push Video" at page 75.

You'll get a text message telling you the occurrence of selected system event(s).



Step1: Switch **ACTION** to **ON**.

Step2: Select the system event(s) you want to get notified via your mobile device.

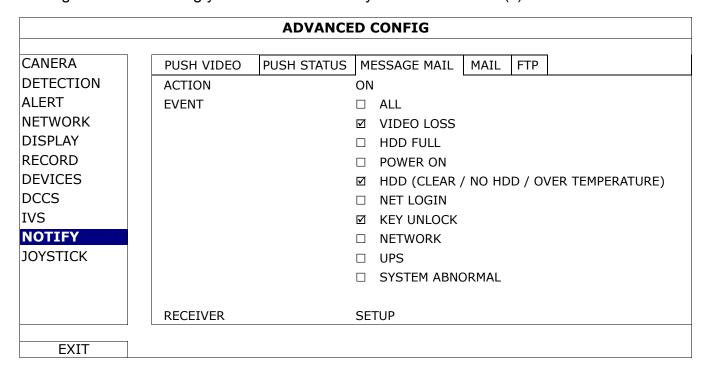
Step3: Enable **GUARD** in EagleEyes on your mobile device, and try to trigger a system event to see if you'll get Push Status.

MESSAGE MAIL

Note: For E-mail notifications, make sure you have configured an E-mail account in **NETWORK** → **E-MAIL** to send the notifications.

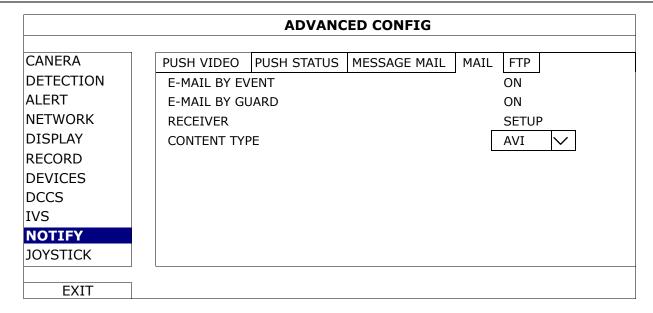
Enable this function in **ACTION**, select the event type(s) you want to send notifications in **EVENT**, and add the E-mail address(es) to which you want to send notifications in **RECEIVER**.

You'll get an E-mail telling you the occurrence of your selected event(s).



MAIL

Note: For E-mail notifications, make sure you have configured an E-mail account in NETWORK → E-MAIL to send the notifications.



1) E-MAIL BY EVENT

Select to receive email notifications when any event occurs.

2) E-MAIL BY GUARD

Select to receive email notifications only when Push Video and Push Status events occur.

3) RECEIVER

Click "Setup" to enter the email address(es) of the person(s) to receive email notifications.

4) CONTENT TYPE

Select which type of notifications you want to receive: LINK, AVI or JPEG.

- For **LINK**, you'll receive an html file. For details, please refer to the next section "How to check video footage by
- For AVI, you'll receive a file of video footage in the "AVI" format.
- For **JPEG**, you'll receive a snapshot in the "JPEG" format.

How to check video footage by "LINK"

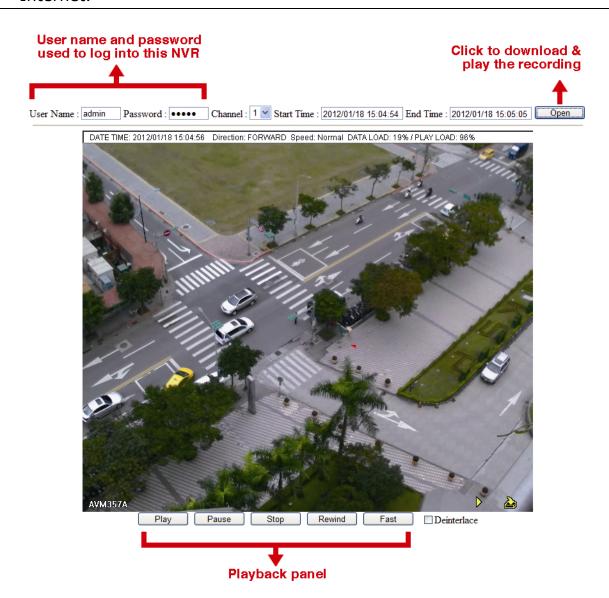
Step1: Open the html file received.

Note: Please accept and install ActiveX control on your computer. It's recommended to use Internet Explorer to open the HTML file.

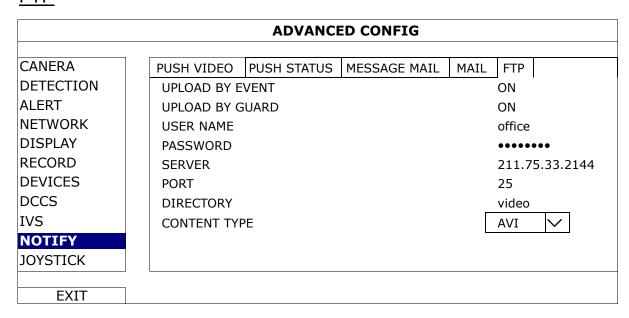
Step2: Enter the user name and password to log into this DVR, and select the channel you want.

Step3: Click **Open** to download the footage to your computer and play.

Note: The footage download and playback will be failed if either of your DVR and PC is not connected to Internet.



FTP



1) UPLOAD BY EVENT

Select to get event notifications uploaded when any event occurs.

2) UPLOAD BY GUARD

Select to get event notifications uploaded only when Push Video and Push Status events occur.

3) USER NAME / PASSWORD / SERVER / PORT / DIRECTORY

Enter the information needed for FTP uploading.

4) CONTENT TYPE

Select which type of notifications you want to receive: LINK, AVI or JPEG.

- For **LINK**, you'll receive an html file. For details, please refer to the next section "How to check video footage by LINK".
- For **AVI**, you'll receive a file of video footage in the "AVI" format.
- For **JPEG**, you'll receive a snapshot in the "JPEG" format.

How to check video footage by "LINK"

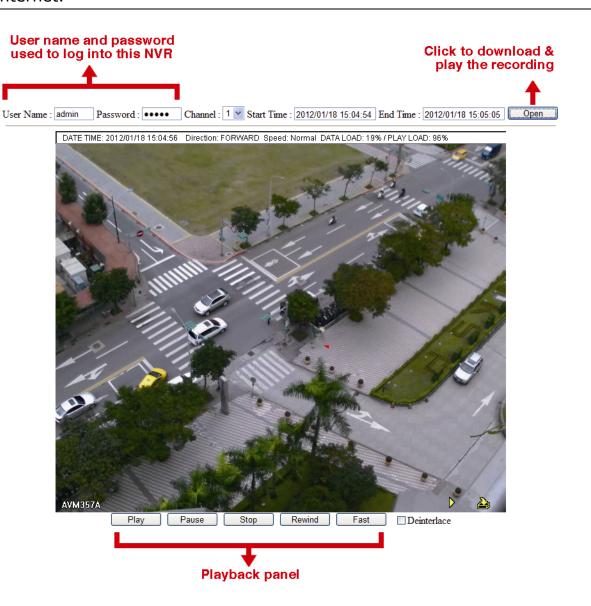
Step1: Open the html file received.

Note: Please accept and install ActiveX control on your computer. It's recommended to use Internet Explorer to open the HTML file.

Step2: Enter the user name and password to log into this DVR, and select the channel you want.

Step3: Click "Open" to download the footage to your computer and play.

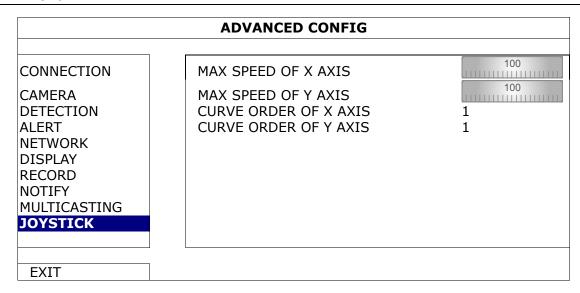
Note: The footage download and playback will be failed if either of your DVR and PC is not connected to Internet.



6.4.11 JOYSTICK

In this menu, you can adjust the speed of pan / tilt movement of the speed dome camera or a motorized-pan camera.

Note: To control the movement of the speed dome camera, you can choose from the PTZ control panel and move on the screen ("5.3 PTZ Control" at page 18), or simply connect the compatible joystick, AVX102, to the DVR.



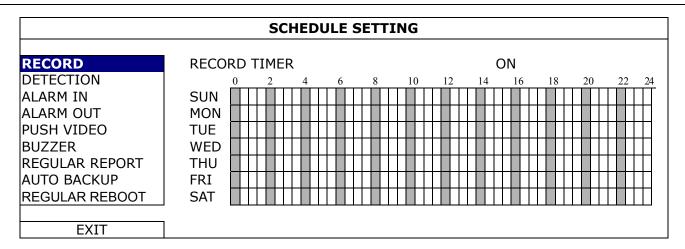
6.5 SCHEDULE SETTING

6.5.1 RECORD / DETECTION / ALARM IN / ALARM OUT / PUSH VIDEO / BUZZER

Select the timer type you want to configure (**RECORD** / **DETECTION** / **ALARM IN** / **ALARM OUT** / **PUSH VIDEO** / **BUZZER**), choose **ON** to enable the timer, and select the day and time for this function.

Note: Push Video is available for selected models only.

Note: The selected time bar is marked as blue.



X axis $0 \sim 24$ hours. Each time bar is 30 minutes.

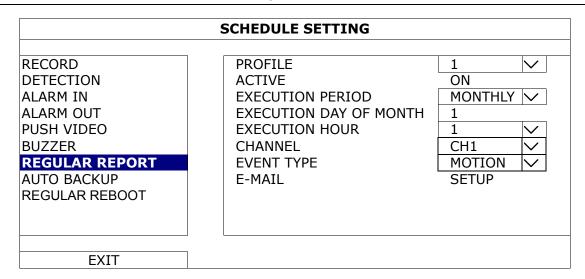
Y axis Monday ~ Sunday.

6.5.2 REGULAR REPORT

This function is used to send event reports to the specified E-mail address. Users could configure up to 5 profiles to receive different reports about specific channels at different time.

Note: This function is for selected models only.

Note: This function is available only when a hard disk is installed, and the DVR is connected to Internet.



Step1: Select the profile you want to configure, and enable it.

Step2: Select the frequency to send reports in PERIOD: DAILY / MONTHLY / WEEKLY.

Step3: When **MONTHLY** or **WEEKLY** is selected, select which date or day from **EXECUTION DAY OF MONTH** or **EXECUTION DAY OF WEEK**.

Step4: Then, select which time you want to receive reports, which channel(s) you want to see, and which event type(s) you want to see (MANUAL / MOTION / ALARM / SYSTEM / TIMER / HUMAN DETECTION / INFLOW / OUTFLOW / VIRTUAL FENCE / ONEWAY / SCENE CHANGE).

Step5: Configure the email address to receive reports.

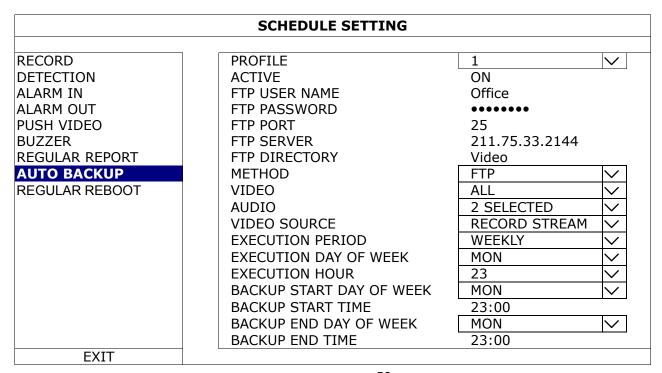
Note: The sender E-mail should be configured in **ADVANCED CONFIG** → **NETWORK** → **E-MAIL** for this function to work properly. For details, please refer to "E-MAIL" at page 40.

6.5.3 AUTO BACKUP

This function is used to schedule video backup regularly, uploading security footages to a FTP site (remotely) or saving to an USB device connected to the DVR (locally).

Note: This function is for selected models only.

You can configure up to 7 profiles and use one of them as your backup preference.



1) PROFILE

Select the profile you want to configure.

2) ACTIVE

Switch to ON to enable the selected profile.

3) FTP USER NAME / FTP PASSWORD / FTP PORT / FTP SERVER / FTP DIRECTORY

Enter all the information needed to access the FTP site you want if you want to upload those footages to an FTP site.

4) METHOD

Choose where you to save those footages: FTP / USB DEVICE.

5) VIDEO / AUDIO

Select the video / audio channels you want to backup.

6) VIDEO SOURCE

Choose RECORD STREAM or SUB STREAM:

- **RECORD STREAM**: The video quality is good, but it also consumes much storage.
- SUB STREAM: It consumes less storage, but the video quality might be not satisfactory.

7) EXECUTION PERIOD

Select how often you want to backup footages: **WEEKLY** or **DAILY**.

8) EXECUTION DAY OF WEEK

This option is available only when **WEEKLY** is chosen. Select one day from **MON** ~ **SUN**.

For example, if you want to backup video data from Monday, 01:00am to Friday, 23:59pm on every Saturday, 09:00am, choose SAT here.

9) <u>EXECUTION HOUR</u>

Select an exact hour to start rebooting from **0** ~ **23**.

For example, if you want to backup video data from Monday, 01:00am to Friday, 23:59pm on every Saturday, 09:00am, choose 9 here.

10) BACKUP START DAY OF WEEK

This option is available only when **WEEKLY** is chosen. Select one day from **MON** ~ **SUN**.

For example, if you want to backup video data from Monday, 01:00am to Friday, 23:59pm on every Saturday, choose MON here.

11) BACKUP START TIME

Enter the start time for backup.

For example, if you want to backup video data from Monday, 01:00am to Friday, 23:59pm on every Saturday, enter 01:00 here.

12) BACKUP END DAY OF WEEK

This option is available only when **WEEKLY** is chosen. Select one day from **MON** ~ **SUN**.

For example, if you want to backup video data from Monday, 01:00am to Friday, 23:59pm on every Saturday, choose FRI here.

13) BACKUP END TIME

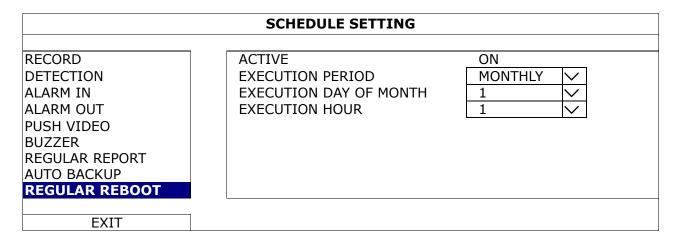
Enter the end time for backup.

For example, if you want to backup video data from Monday, 01:00am to Friday, 23:59pm on every Saturday, enter 23:59 here.

6.5.4 REGULAR REBOOT

This function is used to schedule this device to reboot regularly to free some unused cache data and make the system more reliable.

Note: This function is for selected models only.



2) ACTIVE

Switch to ON to enable this function.

3) EXECUTION PERIOD

Select how often you want to reboot the system: **MONTHLY**, **WEEKLY** or **DAILY**.

4) <u>EXECUTION DAY OF MONTH / EXECUTION DAY OF WEEK</u>

Depending on the option you selected in **EXECUTION PERIOD**:

- **EXECUTION DAY OF MONTH** shows when **MONTHLY** is selected. Select one day from 1 ~ 31 to reboot.
- **EXECUTION DAY OF WEEK** shows when **WEEKLY** is selected. Select one day from Monday ~ Sunday to reboot.

5) EXECUTION HOUR

Select an exact hour to start rebooting from 0 ~ 23.

7. REMOTE OPERATION

7.1 Web Browser

You can view the images or operate your DVR with a web browser, for example, Microsoft Internet Explorer.

Note: The supported PC operating systems are Windows 10, Windows 8, Windows 7, Windows Vista & Windows XP, and it's recommended to run Internet Explorer as administrator (Run as administrator).

Note: To use Mozilla Firefox or Google Chrome for remote access, please go to Apple's official website (http://www.apple.com) to download and install QuickTime first.

Note: The illustration below is just for your reference and may be different from what you actually see. Some functions and buttons are for selected models or certain user levels only.

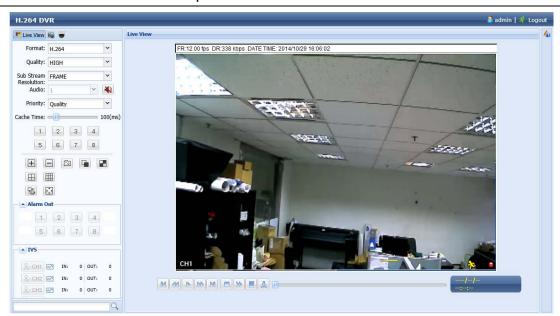
Step 1: Key in the IP address used by this device in the URL address box, such as 60.121.46.236, and press Enter. You will be prompted to enter the user name and password to access the device.

If the port number this device used is NOT 80, you need to key in the port number additionally. The format is *ipaddress:portnum*.

For example, for the IP address 60.121.46.236 and port No. 888, please key in "http://60.121.46.236:888" into the URL address box, and press **Enter**.

Step 2: Enter the user name and password, and click **OK**. You will see a similar screen as the following when the login information is correct.

Note: The default user name and password for remote access are both admin.



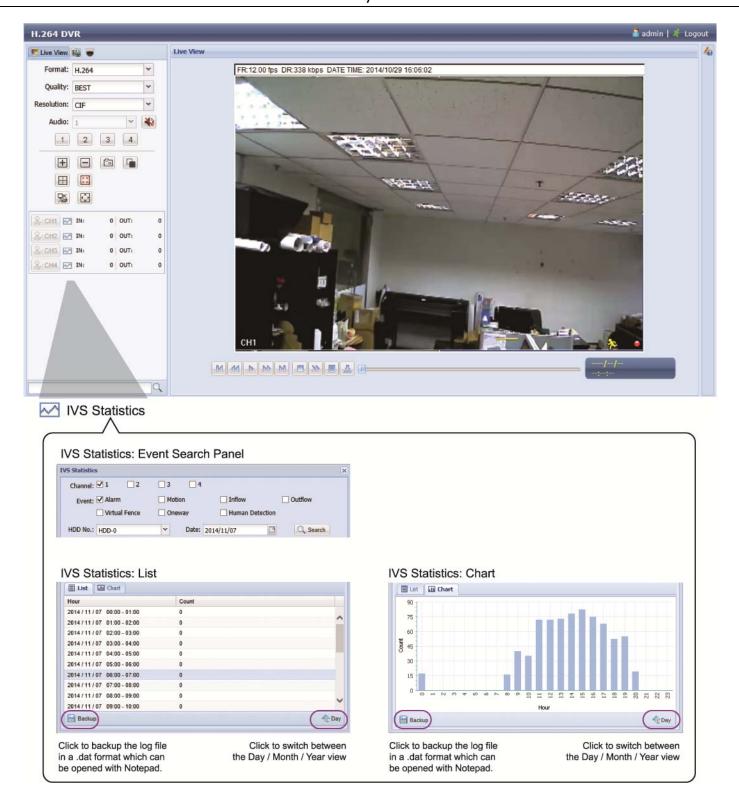
lcon	Description				
<u></u>	Click to go to the live view of the DVR.				
	Click to go to the detailed DVR setting.				
•	Click to enter the PTZ mode. This function is also used for our band's HD CCTV motorized camera series to adjust its focal length and focus remotely. For details, please refer to "7.1.2 PTZ Panel" at page 62.				
Video / Audio Control	·				
Format	H.264 / QuickTime				
	QuickTime is Apple Inc.'s multimedia software. You need to have QuickTime installed in you operation system first. When "QuickTime" is selected, you will be promoted to enter the user name and password to access the server of the DVR.				
Quality	BEST / HIGH / NORMAL / BASIC				
	Select the image quality.				
Sub Stream	FRAME / CIF				
Resolution	Select the sub stream resolution (FRAME: 704*480 / CIF: 352*240) for live display.				

lcon	Description
Audio	Select the audio channel you want for listening to the live audio.
	Note: Your camera must support audio recording, and connect to the video channel which supports audio recording and the audio input of the DVR. For details, please refer to "1.3 Rear Panel" at page 2.
	means mute.
	To disable the mute status, click this icon again and select the audio channel you want.
Priority*	Quality / Frame rate
	This function is used to choose the live display priority between Quality and Frame rate.
	When "Quality" is chosen, the video quality goes up but the display will get lagged.
	When "Frame rate" is chosen, the display is fluent but the video quality will go down.
Streaming	This function shows only when a single channel is selected. Choose the stream resolution for live display.
	When Sub Steam is selected, the resolution will be the one selected in Sub Stream Resolution ; When Recording is selected, the resolution will be the one selected in "DVR" -> "Record"> "Manual".
Cache Time	Select the cache time from 0 ~ 800 ms.
	The higher the value, the more time it's going to be needed to wait for the image to show, but the better the image quality will be.
annel Control	
Channel Selection	
(1 ~ 16 / 1 ~ 8 / 1 ~ 4)	Click one of the numbers to switch to the channel you want to see in full screen.
(, (Click to go to the previous / next channel, or change setting.
[a]	Click to take a snapshot of the current view, and save it to the specified path in your PC set in "🖳"
	→ "General".
1	Click to display each channel one by one, starting from CH1. When the last channel is displayed, it will start from CH1 again.
	To exit from this display mode, press any other channel display button.
⊞,⊞,⊞	Click to show 4-cut / 9-cut / 16-cut display.
%	Click to enable local desktop display remotely. An individual window will pop up to show the local view. All operations available at the local side could be done independently and remotely in this window.
•\$	Click to switch the display to full screen.
ent Search & Playback	
44	Increase the speed for fast rewind. Click once to get 4X speed rewind and click twice to get 8X speed, etc., and the maximum speed is 32X.
M	Increase the speed for fast forward. Click once to get 4X speed forward and click twice to get 8X speed, etc., and the maximum speed is 32X.
•	Click to play the current video clip.
-00-	Click to pause the video playback.
<u> </u>	Click to stop the video playback.
	Click to play the video clip slowly, once to get 4X slower, twice get 8X slower.
	Click to play the video clip slowly, once to get 4x slower, twice get ox slower. Click to enter the record list and search and footage you need.
<u></u>	Click to enter the backup menu and copy the footage you need to your PC.
<u>₩</u>	Note: To play the backup file (.avc), go to -> General -> Configure, and download the player to install.
larm Out*	
Channel Selection	
(1 ~ 8 / 1 ~ 4)	Click one of the channel numbers to command the camera to trigger the alarm-out device you want
/S Panel*	
% ∕cH1	This button is enabled only when the IVS mode is enabled. Click to show the detection line.
M	Click to enter the IVS statistics page. For details, please refer to "7.1.1 IVS Statistics" at page 61.
selected models only	2 2 a.c

^{*} For selected models only

7.1.1 IVS Statistics

Note: This function is for selected models only.



7.1.2 PTZ Panel

Note: This function is for selected models only.



Function	Description
	Click to enter the camera main menu. For details about each camera menu, please refer to its own user manual.
▲ / ▼ / ∢ / ▶	Click the arrow keys (▲ / ▼ / ◀ / ▶) to more the camera lens up / down / left /right.
PTZ Channel	Select the channel which connects the PTZ camera or our brand's HD CCTV motorized camera you want to control.
Preset	Click on the preset point numbering to which you want your camera to move.
出 , 三	Click to adjust the focus of the image.
1 , 2	Click to zoom in / out the image.
+,-	Click to zoom in on the image to the largest / zoom out on the image to its original size.
®	Click to start auto tracking when your speed dome camera supports this function.
(a)	Click to take a snapshot of the current view, and save it to the specified path in your PC set in ■ → General .
AU TO	Click to activate the auto function. Before using it, you need to assign a specific function that will be enabled when "Fo" is clicked. For details, please refer to the user manual of your PTZ camera or our brand's HD CCTV motorized camera.

7.2 Mobile Devices

Note: For more details about mobile surveillance via your mobile device, please visit http://info.eagleeyes.tw/iphone/index.html.

EagleEyes is a mobile phone program used with our surveillance system for remote surveillance. It's compatible with iOS and Android mobile devices, and it's free (Except EagleEyes Plus for iOS OS, and EagleEyes Plus+ for Android OS).

7.2.1 Prerequisites

Before installing EagleEyes to your mobile device for remote surveillance, make sure you have checked the following:

- ✓ Your mobile platform is iOS or Android.
- ✓ Mobile Internet services are subscribed and available to use for your mobile device.

Note: You might be charged for Internet access via the wireless or 3G network. For the Internet access rate details, please check with your local network operator or service provider.

✓ You have noted down the IP address, port number, user name and password used to access your network camera from Internet.

7.2.2 Where to download

Go to **App Store** / **Play Store** from your iOS / Android mobile devices and search *EagleEyes* to download.

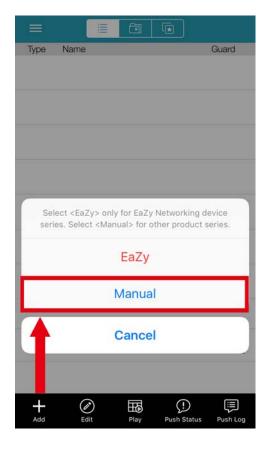
When the download is completed, *EagleEyes* will be installed automatically to the location where all applications are saved in your phone by default, or where you specify.

7.2.3 Manual Setup

Note: To know how to configure by EaZy Networking, please refer to "APPENDIX 7 EAZY NETWORKING" at page 82.

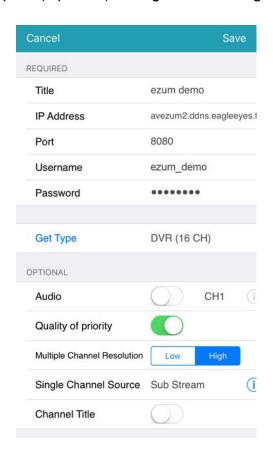
Step1: Open EagleEyes to go to the address book.

Step2: Then, click +, and select **Manual** to go to the setting page.



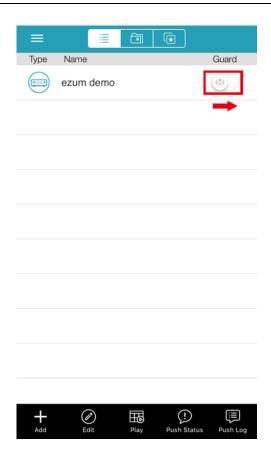
Step3: In the setting page, enter all the information needed to access this device in the **REQUIRED** column, and click **Get Type** to examine if the information you entered is correct. The device type will be detected properly.

Step4: (Optional) Configure the settings in the **OPTIONAL** column as needed.



Step5: Click Save to return to the address book. Enable Guard to receive Push Video / Push Status.

Note: Push Video / Push Status is for selected models only. Before enabling **Guard**, please make sure if your device supports this function.



Step6: Click on the item you just added in the address book to access and check the live view.

APPENDIX 1 SPECIFICATIONS

4CH Models

		Model 1 Model 2 Model					
▼ Video							
Video System		NTSC / PAL (auto detection)					
Video Compression Format		H.264					
Video Signal		IP / TVI / Analog HD / 960H Analog HD / TVI / 960H					
Video Input		4 quadbrid channels					
Video Input Interface	Analog Mode	Composite video signal 1 Vp-p 75Ω BNC					
	IP Mode	Ethernet, 10/100 Base-T	NO				
Video Output	BNC		YES				
	VGA	YES					
	HDMI						
Video Resolution	Analog Mode	1080P	/ 720P / QHD / 960H / Frame / Fi	eld / CIF			
IP Mode		Live & Playback: 1920 x 1080 / 1280 x 720 / 640 x 480 / 320 x 240 Record**: 2592 x 1944 / 2048 x 1536 / 1920 x 1080 / 1280 x 720/ 640 x 480 / 320 x 240	NO				
▼ Record & Backup)						
Max. Recording Rate		Up to 120 IPS @ 1920 x 1080					
Recording Mode		Manual / Timer / Motion / Alarm / Remote					
Pre-alarm Recording		YES					
Playback Channel		4CH					
Quick Search		Time / Motion / Alarm search mode					
Backup Device		USB 2.0 flash drive / Network					
Regular Backup		YES					
▼ Audio							
Audio Input		1 audio input					
Audio Output		1 audio output (Mono)					
▼ General							
Hard Disk Storage		6TB SATA HDD x 2					
SATA Interface		YES					
eSATA Interface (For external disk arra	y connection)	YES	NO				
Image Quality Setting		SUPER BEST / BEST / HIGH / NORMAL					
USB Mouse Control		YES					
Motion Detection Area		16 × 12 grids per channel					
Motion Detection Sensitivity		3 adjustable parameters for accurate detection					
Event Notification		Push Video / Push Status / FTP / E-Mail Push Status / FTP / E-Mail					
Picture Zoom		2X digital zoom					
PTZ Control		YES		Our brand's PTZ camera only			
Alarm I/O		4 inputs, 1 output		10			
RS485		YES NO					
IR Remote Control		YES (IR receiver built-in)					
Key Lock (Password Protection)		YES A user levels for different access privilege					
User Level		4 user levels for different access privilege					

	Model 1	Model 2	Model 3				
▼ General							
Video Loss Detection	YES						
Camera Title	Supports up to 25 letters						
Video Adjustable	Hue / Saturation / Contrast / Brightness						
Date Display Format	YY	//MM/DD, DD/MM/YY & MM/DD/\	Υ				
Daylight Saving		YES					
Power Source (±10%)	DC12	V / 3A	DC12V / 2A				
Operating Temperature		10°C ~40°C (50°F~104°F)					
Operating Humidity		10% ~ 85%					
Dimensions (mm)***	345(W) × 58.8	8(H) × 223(D)	260(W) x 48(H) x 223(D)				
Net Weight (kg)	2.17	2.2	1.2				
▼ Network							
Ethernet	10/100 Base-T. S	Supports remote control and live v	riew via Ethernet				
Network Protocol	7	CP/IP, PPPOE, DHCP and DDNS	3				
▼ Remote Surveillance from PC							
Compatible Operating System		Windows & MAC					
Compatible Program	Web Browser: Internet Ex	xplorer, Google Chrome & Safari					
	CMS Lite: 32CH central management software for Windows OS						
	QuickTime: For both Windows and MAC operating systems						
Max. online users		20					
Web Transmitting Compression Format		H.264					
Network Live Audio		YES					
Remote Independent Operation	YES						
Remote Event Download & Playback		YES					
▼ Mobile Surveillance							
Арр		EagleEyes					
Compatible Devices		iOS & Android mobile devices					
Push Video	YES (4CH)	NO	Optional (1CH)				
Push Status		YES					
▼ Others							
EaZy Networking		YES					
IVA Support	YES (4 channels in analog mode)						
DCCS Support	(4 Charmers in analog mode) YES						
Free DDNS service	YES						
Privacy Mask	YES						
Multiplex Operation	Live display / record / playback / backup / network operations						
System Recovery	System auto recovery after power failure						
Optional Peripherals	Disk Array (AVX997 / AVX992) / HDMI Matrix (HDM02) / USB Joystick (AVX102) HDMI Matrix (HDM02) / USB Joystick (AVX102)						

^{*} The specifications are subject to change without notice.

^{**} To see 5MP video playback, you need to backup the footage and play on PC.

*** Dimensional tolerance: ±5mm

8CH Model

		Model 4	Model 5	Model 6	Model 7	Model 8	
▼ Video							
Video System		NTSC / PAL (auto detection)					
Video Compression	Format	H.264					
Video Signal		IP / TVI / Analog HD / 960H Analog HD / TVI / 960H					
Video Input		8 quadbrid channels (IP / TVI / Analog HD / 960H) + 1 IP channel 8 tribrid channels					
Video Input Interface	Analog Mode	Composite video signal 1 Vp-p 75Ω BNC					
	IP Mode	Ethernet, 10					
Video Output	BNC			YES			
	VGA	YES (up to 1080P resolution)		Υl	ES		
	HDMI	YES (up to 4K2K resolution)	YES (up to 4K2K YES				
Video Resolution	Analog Mode		1080P / 720P	/ QHD / 960H / Fran	ne / Field / CIF		
IP Mode		2592 x 1944** / 2048 x 1536** / 1920 x 1080 / 1280 x 720 / 640 x 480 / 320 x 240	Live & Playback: 1920 x 1080 / 1280 x 720 / 640 x 480 / 320 x 240 Record**: 2592 x 1944 / 2048 x 1536 / 1920 x 1080 / 1280 x 720 / 640 x 480 / 320 x 240	NO			
▼ Record & Back	rup						
Max. Recording Rate	Analog Mode	Up to 240 IPS @ 1920 x 1080 (8 channels)	Up to 120 IPS @ 1920 x 1080 (8 channels) Up to 240 IPS @ 1280 x 720 (8 channels)				
	IP Mode	UP to 270 IPS (9 cha	@ 1920 x 1080 innels)				
Recording Mode	·	Manual / Timer / Motion / Alarm / Remote					
Pre-alarm Recordin	g	YES					
Playback Channel		90	9CH 8CH				
Quick Search		Time / Motion / Alarm search mode					
Backup Device		USB 2.0 flash drive / Network					
Regular Backup		YES					
▼ Audio							
Audio Input		4 audio	inputs	1 audio input			
Audio Output (Mone	Audio Output (Mono)		1 audio output 1 audio output				
▼ General							
Hard Disk Storage		6TB SATA HDD x 3		6TB SATA HDD x 2		6TB SATA HDD x 1	
SATA Interface		YES					
eSATA Interface (For external disk array connection)		YES NO					
Image Quality Setting		SUPER BEST / BEST / HIGH / NORMAL					
USB Mouse Control		YES					
Motion Detection A	rea	16 × 12 grids per channel					
Motion Detection S	ensitivity	3 adjustable parameters for accurate detection					
Event Notification		Push Video / Push Status / FTP / E-Mail Push Status / FTP / E-Mail				⁄/ail	

	Model 4	Model 5	Model 6	Model 7	Model 8
▼ General					
Picture Zoom			2X digital zoom		
PTZ Control	YES				
Alarm I/O	8 inputs, 1 output	4 inputs	1 output	4 inputs	NO
RS485		YES		NO	YES
IR Remote Control		YES (IR receiver built-in)			
Key Lock (Password Protection)	YES				
User Level		4 user leve	els for different acce	ss privilege	
Video Loss Detection			YES		
Camera Title			ports up to 25 chara		
Video Adjustable			uration / Contrast / E		
Date Display Format		YY/MM/I	DD, DD/MM/YY & M	M/DD/YY	
Daylight Saving			YES		
Power Source (±10%)	19V / 3.42A		12V	/ 3A	
Operating Temperature		10°	C ~ 40°C (50°F~10	4 °F)	
Operating Humidity			10% ~ 85%		
Dimensions (mm)***	430(W) x 65(H) x 338(D)	34	5(W) x 68.3(H) x 225	5(D)	260(L) x 48(H) x 235.7(D)
Net Weight (kg)	3.2	2.17	2	2	1.2
▼ Network					
Ethernet	10	/100 Base-T. Suppo	ts remote control ar	nd live view via Ether	rnet
Network Protocol		TCP/IP	, PPPOE, DHCP and	d DDNS	
▼ Remote Surveillance from PC					
Compatible Operating System			Windows & MAC		
Compatible Program	Web Browser: Internet Explorer, Google Chrome & Safari				
	CMS Lite:	32CH central m	anagement software	e for Windows OS	
	QuickTime: For both Windows and MAC operating systems				
Max. online users			20	<u> </u>	
Web Transmitting Compression Format			H.264		
Network Live Audio			YES		
Remote Independent Operation			YES		
Remote Event Download & Playback			YES		
▼ Mobile Surveillance			. = 5		
App			EagleEyes		
Compatible Devices		iOs	& Android mobile de	vices	
Push Video	VEC		a / maroia mobile de		
Push Video Push Status	YES (4CH) NO				
			YES		
▼ Others			VEO		
EaZy Networking	YES				
IVA Support	YES (4 channels in analog mode) NO				
DCCS Support	YES				
Free DDNS service	YES				
Privacy Mask	YES				
Multiplex Operation		Live display / record	/ playback / backup	/ network operation	S

	Model 4	Model 5	Model 6	Model 7	Model 8
▼ Others					
System Recovery	System auto recovery after power failure				
Optional Peripherals	Disk Array (AVX997 / AVX992) / HDMI Matrix (HDM02) / USB Joystick (AVX102)		HDMI Matrix (HDM02) / USB Joys	tick (AVX102)

^{*} The specifications are subject to change without notice.

^{**} To see 5MP video playback, you need to backup the footage and play on PC.

*** Dimensional tolerance: ±5mm

■ 16CH Model

		Model 9	Model 10	
▼ Video				
Video System		NTSC / PAL (a	uto detection)	
Video Compression Format		H.264		
Video Signal	IP / TVI / Analog HD / 960H			
Video Input		16 quadbrid channels (IP / TVI / Analog HD / 960H),		
'		within which IP channel	s are up to 9 channels	
Video Input Interface	Analog Mode	Composite video sign	Composite video signal 1 Vp-p 75Ω BNC	
	IP Mode	Ethernet, 10/	100 Base-T	
Video Output	BNC	YE	S	
	VGA	YES (up to 108	0P resolution)	
	HDMI	2 ports (up to 4K2K resolution)	1 port (up to 4K2K resolution)	
Video Resolution	Analog Mode	1080P / 720P / QHD / 96	0H / Frame / Field / CIF	
	IP Mode	2592 x 1944** / 2048 x 1536** / 1920 x 1	080 / 1280 x 720/ 640 x 480 / 320 x 240	
▼ Record & Backup)			
Max. Recording Rate	Analog Mode	Up to 480 IPS @ 1920	x 1080 (16 channels)	
	IP Mode	UP to 180 IPS @ 1920	x 1080 (12 channels)	
Recording Mode		Manual / Timer / Moti	on / Alarm / Remote	
Pre-alarm Recording		YE	S	
Playback Channel		160	CH	
Quick Search		Time / Motion / Alarm search mode		
Backup Device		USB 2.0 flash drive / Network		
Regular Backup		YES		
▼ Audio		1-9		
Audio Input		8 audio	inputs	
Audio Output (Mono)		2 audio	·	
▼ General		Z dddio	outputs	
Hard Disk Storage		6TB SATA	HDD v 3	
SATA Interface		YES		
eSATA Interface				
(For external disk arra	y connection)	YES		
Image Quality Setting		SUPER BEST / BEST / HIGH / NORMAL		
USB Mouse Control		YE	S	
Motion Detection Area		16 × 12 grids	per channel	
Motion Detection Sens	sitivity	3 adjustable parameters		
Event Notification		Push Video / Push S		
Picture Zoom		2X digita		
PTZ Control		YE		
Alarm I/O		8 inputs, 1 output		
RS485		YES		
IR Remote Control		YES (IR receiver built-in)		
Key Lock (Password Protection)		YES		
User Level		4 user levels for different access privilege		
Video Loss Detection		YES		
Camera Title		Supports up to 25 letters		
Video Adjustable		Hue / Saturation / Contrast / Brightness		
Date Display Format		YY/MM/DD, DD/MM/YY & MM/DD/YY		
Daylight Saving		YE	·S	

	Model 9 Model 10	
▼ General		
Power Source (±10%)	19V / 3.42A	
Operating Temperature	10°C ~40°C (50°F~104°F)	
Operating Humidity	10% ~ 85%	
Dimensions (mm)***	432(W) × 90(H) × 326(D)	
Net Weight (kg)	4.0	
▼ Network		
Ethernet	10/100 Base-T. Supports remote control and live view via Ethernet	
Network Protocol	TCP/IP, PPPOE, DHCP and DDNS	
▼ Remote Surveillance from PC		
Compatible Operating System	Windows & MAC	
Compatible Program	Web Browser: Internet Explorer, Google Chrome & Safari	
	CMS Lite: 32CH central management software for Windows OS	
	QuickTime: For both Windows and MAC operating systems	
Max. online users	20	
Web Transmitting Compression Format	H.264	
Network Live Audio	YES	
Remote Independent Operation	YES	
Remote Event Download & Playback	YES	
▼ Mobile Surveillance		
Арр	EagleEyes	
Compatible Devices	iOS & Android mobile devices	
Push Video	YES (4CH)	
Push Status	YES	
▼ Others		
EaZy Networking	YES	
IVA Support	YES (4 channels in analog mode)	
DCCS Support	YES	
Free DDNS service	YES	
Privacy Mask	YES	
Multiplex Operation	Live display / record / playback / backup / network operations	
System Recovery	System auto recovery after power failure	
Optional Peripherals	Disk Array (AVX997 / AVX992) / HDMI Matrix (HDM02) / USB Joystick (AVX102)	

^{*} The specifications are subject to change without notice.

^{**} For 3MP / 5MP video recording, the local live display and playback only support sub stream display (D1 by default).

*** Dimensional tolerance: ±5mm

■ 16CH Model

		Model 11	Model 12	Model 13
▼ Video				
Video System			NTSC / PAL (auto detection)	
Video Compression Format		H.264		
Video Signal		IP / TVI / Analog HD / 960H Analog HD / TVI / 960H		TVI / 960H
Video Input		16 quadbrid channels (IP / TVI / Analog HD / 960H), within which IP channels are up to 9 channels	16 tribrid	channels
Video Input Interface	put Interface Analog Mode Composite video signal 1 Vp-p 75Ω BNC Composite video signal 1 Vp-p 75Ω BNC		nal 1 Vp-p 75Ω BNC	
	IP Mode	Ethernet, 10/100 Base-T	No	0
Video Output	BNC		YES	
	VGA	YES (up to 1080P resolution)	YE	ES
	HDMI	YES (up to 4K2K resolution)	YE	ES .
Video Resolution	Analog Mode	1080P /	720P / QHD / 960H / Frame / Fie	ld / CIF
	IP Mode	2592 x 1944** / 2048 x 1536** / 1920 x 1080 / 1280 x 720/ 640 x 480 / 320 x 240	N	0
▼ Record & Backup)			
Max. Recording Rate	Analog Mode	·	240 IPS @ 1920 x 1080 (16 chan 480 IPS @ 1280 x 720 (16 chan	· ·
	IP Mode	UP to 270 IPS @ 1920 x 1080 (9 channels) NO		0
Recording Mode		Manual / Timer / Motion / Alarm / Remote		
Pre-alarm Recording		YES		
Playback Channel		16CH		
Quick Search		1	Fime / Motion / Alarm search mode	
Backup Device			USB 2.0 flash drive / Network	
Regular Backup		YES		
▼ Audio				
Audio Input		4 audio inputs		1 audio input
Audio Output (Mono)		1 audio output 1 audio output		1 audio output
▼ General				
Hard Disk Storage			6TB SATA HDD x 3	
SATA Interface			YES	
eSATA Interface (For external disk arra	y connection)	YES	N	
Image Quality Setting		SUPER BEST / BEST / HIGH / NORMAL		
USB Mouse Control		YES		
Motion Detection Area		16 × 12 grids per channel		
Motion Detection Sensitivity Event Notification		3 adjustable parameters for accurate detection Push Video / Push Status / Push Status / FTP / E-Mail		
Picture Zoom		FTP / E-Mail 2X digital zoom		
PTZ Control		YES		
Alarm I/O		8 inputs, 1 output 4 inputs		4 inputs
RS485		YES NO		
IR Remote Control		YES (IR receiver built-in)		
Key Lock (Password F	Protection)	YES		
User Level		4 us	er levels for different access privil	ege

	Model 11	Model 12	Model 13
▼ General			
Video Loss Detection	YES		
Camera Title	Supports up to 25 letters		
Video Adjustable	Hu	ie / Saturation / Contrast / Brightness	
Date Display Format	Y	Y/MM/DD, DD/MM/YY & MM/DD/YY	
Daylight Saving		YES	
Power Source (±10%)		19V / 3.42A	
Operating Temperature		10°C ~40°C (50°F~104°F)	
Operating Humidity		10% ~ 85%	
Dimensions (mm)***		430(W) x 65(H) x 338(D)	
Net Weight (kg)		4.0	
▼ Network			
Ethernet	10/100 Base-T.	Supports remote control and live view v	a Ethernet
Network Protocol	-	TCP/IP, PPPOE, DHCP and DDNS	
▼ Remote Surveillance from PC			
Compatible Operating System		Windows & MAC	
Compatible Program	Web Browser: Internet Ex	plorer, Google Chrome & Safari	
	CMS Lite: 32CH cent	ral management software for Windows	OS
		/indows and MAC operating systems	
Max. online users		20	
Web Transmitting Compression Format	H.264		
Network Live Audio	YES		
Remote Independent Operation		YES	
Remote Event Download & Playback		YES	
▼ Mobile Surveillance			
Арр		EagleEyes	
Compatible Devices		iOS & Android mobile devices	
Push Video	YES (4CH)	NO	
Push Status		YES	
▼ Others			
EaZy Networking		YES	
IVA Support	YES (4 channels in analog mode)		
DCCS Support	YES		
Free DDNS service	YES		
Privacy Mask	YES		
Multiplex Operation	Live display / record / playback / backup / network operations		
System Recovery	System auto recovery after power failure		
Optional Peripherals	Disk Array (AVX997 / AVX992) / HDMI Matrix (HDM02) / USB Joystick (AVX102)	HDMI Matrix (HDM02) / USB 、	Joystick (AVX102)

^{*} The specifications are subject to change without notice.

^{**} For 3MP / 5MP video recording, the local live display and playback only support sub stream display (D1 by default).

^{***} Dimensional tolerance: ±5mm

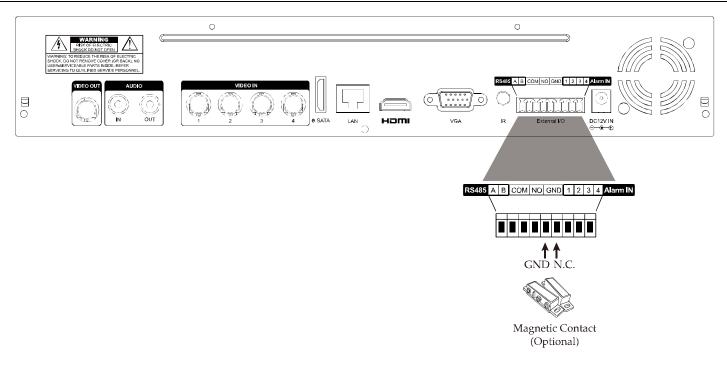
APPENDIX 2 PUSH VIDEO CONFIGURATION

Note: This function is for selected models only.

A2.1 Alarm Sensor Connection

Connect the alarm sensor, such as magnetic contacts, to the alarm-in port on the rear panel. Alarm-in 1 corresponds to video channel 1, alarm-in 2 corresponds to video channel 2, and so on.

Note: The voltage restriction for alarm-in device connection is under DC24V 1A.



If the connected camera is our brand's camera with alarm I/O support, you can also connect the alarm sensor to the camera.

Note: Please check the user manual of the camera to know voltage restriction for alarm-in device connection.



Then, go to (ADVANCED CONFIG.) → **DETECTION** and make sure:

- 1. MOTION is set to ON.
- 2. **ALARM** is configured (**N.C.** / **N.O.**) when an external alarm device is connected, or **INTERNAL ALARM** is set to **ON** when the connected camera has a PIR sensor built-in.

ADVANCED CONFIG		
CAMERA	CH1 CH2 CH3 CH4	
DETECTION	LS	07
ALERT	SS	03
NETWORK	TS	02
DISPLAY	MOTION	ON
RECORD	ALARM	N.C.
DEVICES	AREA	EDIT
DCCS	PRIVACY MASK	EDIT
IVS	INTERNAL ALARM (For selected models only)	ON
NOTIFY	GUARD LOCK	SETUP
JOYSTICK		
EXIT		

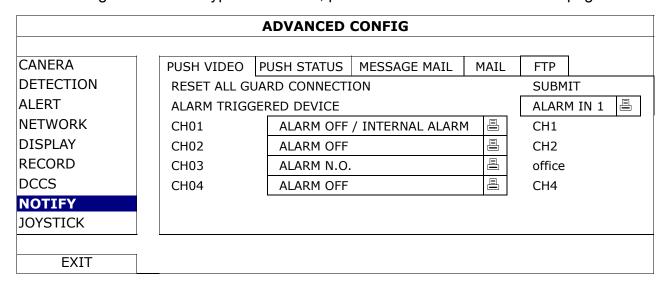
A2.2 Configuration

Before configuring Push Video, make sure:

- 1. The DVR system is set up as described in "2. CONNECTION AND SETUP" at page 4.
- 2. The DVR is connected to Internet.
- 3. You've installed the app, EagleEyes, on your iOS or Android mobile devices. For details, please refer to "7.2 Mobile Devices" at page 63.

Step1: Right click to show the main menu.

Go to (ADVANCED CONFIG.) > **NOTIFY**. In PUSH VIDEO, select the alarm device you want, and configure the alarm type. For details, please refer to "PUSH VIDEO" at page 50.

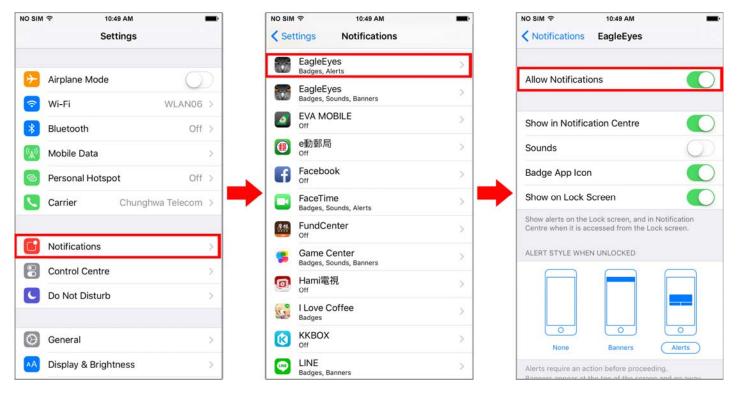


Step2: Open EagleEyes, and add this DVR to the EagleEyes address book.

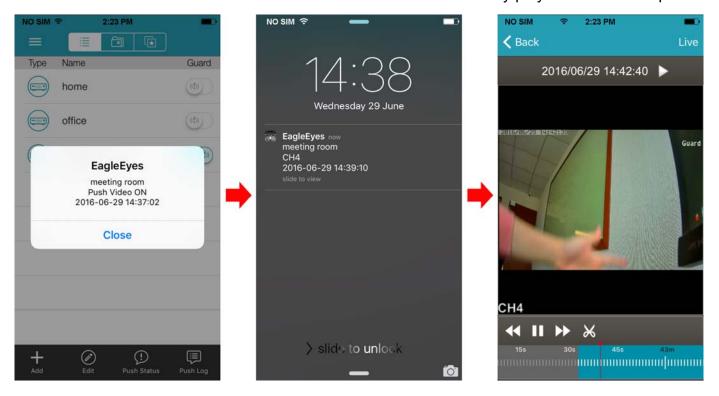
A2.3 Enable Push Video

A2.3.1 From iOS Mobile Device (iPhone / iPad)

Step1: In the iPhone / iPad main menu, select **Settings** → **Notifications**. Select **EagleEyes**, and make sure the notification is set to on.

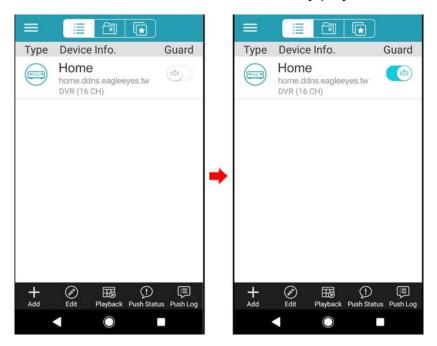


- Step2: Open **EagleEyes**, and switch **Guard** to **ON**. You'll receive the message indicating that Push Video is on.
- Step3: Return to the main page or standby page of iPhone / iPad. You'll receive event notifications when there's an alarm event. Follow the on-screen instruction to immediately play the recorded clip.



A2.3.2 From Android Mobile Device

- Step1: Open **EagleEyes**, and switch **Guard** from **OFF** to **ON**. You'll receive the message indicating that Push Video is on.
- Step2: Return to the main page or standby page. You'll receive event notifications when there's an alarm event. Follow the on-screen instruction to immediately play the recorded clip.



APPENDIX 3 COMPATIBLE USB FLASH DRIVE LIST

Please upgrade the firmware of the DVR to the latest version to ensure the accuracy of the following table. If the USB flash drive is not supported by the DVR, you will see on the screen.

Note: Please use your PC to format the USB flash drive as "FAT32".

Note: You can backup up to 2GB video data for one-time USB backup. To backup more data, please set the time & channel(s) you want, and start USB backup again.

MANUFACTURER	MODEL	CAPACITY
Transcend	JFV35	4GB
	JFV30	8GB
Kingston	DataTraveler	1GB
PQI	U172P	4GB
Apacer	AH320	2GB
	AH320A	8GB
	AH220	1GB
	AH320	4GB
A-data	RB-18	1GB
Sandisk	Cruzer Micro	2GB
	Cruzer Micro	4GB
	Cruzer4-pk	2GB
Netac	U208	1GB
MSI	F200	4GB
SONY	Micro Vault Tiny 2GB	2GB
	Micro Vault Tiny 4GB	4GB
	Micro Vault Tiny	1GB

APPENDIX 4 COMPATIBLE SATA HDD LIST

Please upgrade the firmware of the device to the latest version to ensure the accuracy of the following table.

Note: It's necessary to install a hard disk first before firmware upgrade to ensure the upgrade process works properly.

Note: To use a green hard disk, use **ONLY** the hard disk designed especially for surveillance to ensure the device works properly.

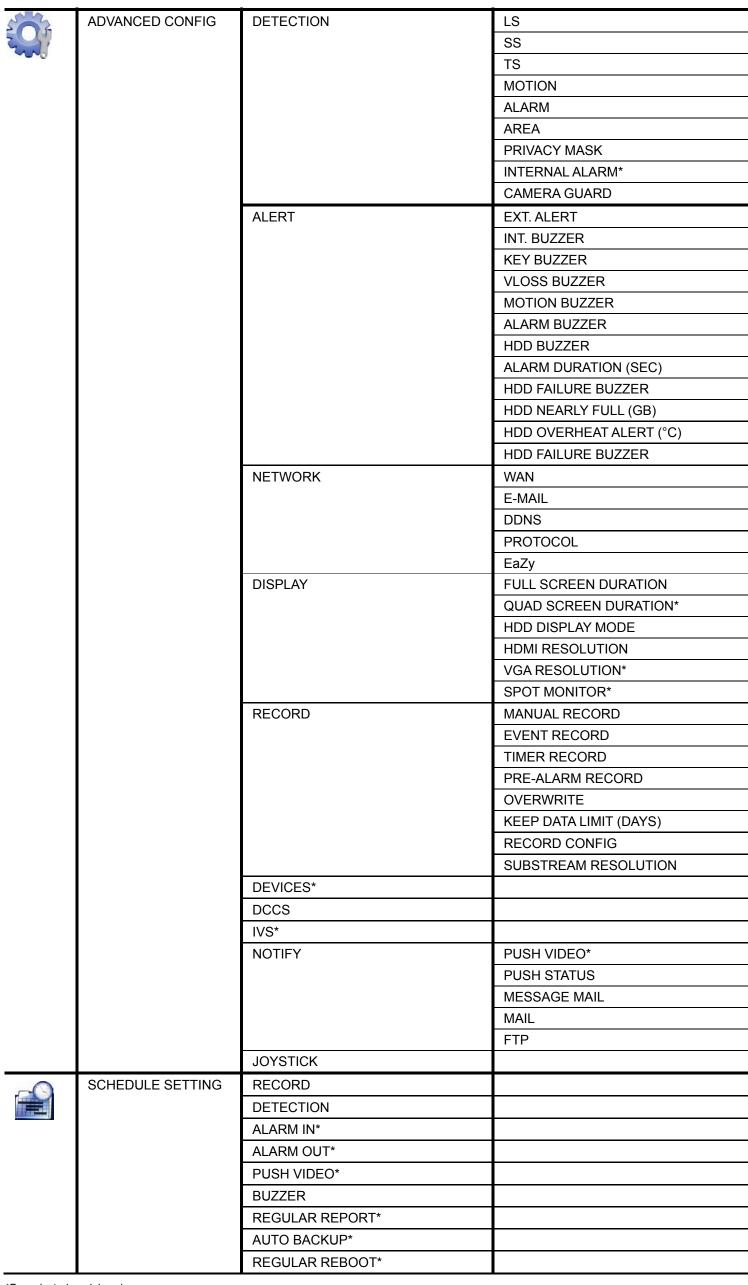
Seagate*			
MODEL	CAPACITY	MODEL	CAPACITY
Pipeline HD ST3500312CSS	500GB	ST3000VX004	3ТВ
Pipeline HD	500GB	ST3000VX005	3ТВ
ST500VT000 Pipeline HD	1TB	ST3000VX006	3TB
ST1000VM002 Pipeline HD			
ST1000VM002	1TB	ST3000VX000	3TB
ST31000525SV	1TB	ST4000VM000	4TB
ST31000340AS	1TB	ST4000VX000	4TB
ST1000VX000	1TB	ST4000VX002	4TB
ST1000VX002	1TB	ST4000VX007	4TB
ST1000VX001	1TB	ST6000VX0001	6TB**
ST1000VX005	1TB	ST6000VX0011	6TB**
ST2000VX000	2TB	ST6000NM0024	6TB**
ST2000DM001	2TB	ST8000VX002	8TB**
ST2000VX004	2TB	ST8000VX0022	8TB**
ST3000VM002	3ТВ	ST100000VX0004	10TB**
	١	VD	
MODEL	CAPACITY	MODEL	CAPACITY
WD10PURX	1TB	WD30EFRX	3ТВ
WD20PURX	2TB	WD40PURX	4TB
WD20EURS	2TB	WD40EURX	4TB
WD20EURX	2TB	WD60EURX	6TB**
WD20EFRX	2TB	WD60PURX	6TB**
WD2002FAEX	2TB	WD6001FFWX	6TB**
WD30PURX	3ТВ	WD6001FSYZ	6TB**
WD30EURX	3TB		
		TOSHIBA	
MODEL	CAPACITY	MODEL	CAPACITY
DT01ACA050	500GB	MD03ACA200V	2TB
DT01ABA050V	500GB	DT01ABA300V	3TB
DT01ACA100	1TB	DT01ACA300	3ТВ
DT01ABA100V	1TB	MD03ACA300V	3ТВ
DT01ACA200	2TB	MD03ACA400V	4TB
DT01ABA200V	2TB	MD04ABA500V	5TB

^{*} To know more details about SRS and its related support and service, please contact your local Seagate representative directly.

^{**} Please be advised to pay attention to the heat dissipation of the hard disk which is over 4TB because it might generate much heat during operation. It's recommended that ambient temperature is not over 35°C.

APPENDIX 5 MAIN MENU STRUCTURE

	QUICK START	GENERAL	CHANNEL TITLE
			EVENT STATUS
			DATE DISPLAY
			DCCS DISPLAY
			MOUSE SENSITIVITY
			AUDIO GAIN
			RECORD CONFIG
		TIME SETUP	DATE
			TIME
			NTP SERVER
			FORMAT
			SYNC PERIOD
			GMT
		DAYLIGHT	
		EaZy	
	SYSTEM	ACCOUNT	
i A	01012W	TOOLS	LANGUAGE
		10020	UPGRADE
			NETWORK UPGRADE
			BACKUP CONFIG
			RESTORE CONFIG
			UPGRADE CAMERA PARAMETERS
			UPGRADE CAMERA FIRMWARE
		SYSTEM INFO	BAUD RATE
		STSTEM INFO	
			HOST ID
			R.E.T.R.
			AUTO KEY LOCK(S)
			CLEAR HDD
			RESET DEFAULT
			REMOTE CONTROL ID
			DEVICE TITLE
			SERIAL TYPE
			VIDEO FORMAT
		ON INE	VERSION
		ONLINE	ANONYMOUS VIEWER LOGIN
			LOGIN WITH CAPTCHA IMAGE
			DROP ALL VIDEO CONNECTION
			LOGIN FAILURE TIMES
		DACKUD DATA	LOCK TIME FOR LOGIN FAILURES
		BACKUP DATA	
	EVENT NEODY CO.	BACKUP LOG	
TE.	EVENT INFORMATION	QUICK SEARCH	
Salar Salar		EVENT SEARCH	
		HDD INFO	
		EVENT LOG	
55	ADVANCED CONFIG	CAMERA	INTERFACE
3			CAMERA TYPE* / CONNECTION*
			BRIGHTNESS
			CONTRAST
			SATURATION
			HUE
			REC
			TIME STAMP DISPLAY
			CHANNEL TITLE
			REC AUDIO
			ALARM OUT DURATION (SECS)



APPENDIX 6 DVR BATTERY REPLACEMENT

DVR time reset after power failure, for example, caused by a power outage, will cause the disorder of the recorded data, and users may have problems in searching the event clip they want. To keep the DVR time from resetting, a non-chargeable lithium battery, *CR2032*, is installed in the DVR.

However, the DVR time might still get reset when the DVR battery is low or even running out of power. If so, please replace the DVR battery, CR2032, **right away** as instructed below.

→ How to replace CR2032

Note: The lithium battery, CR2032, is a non-chargeable battery, and should be purchased separately. Please replace only with the same or equivalent type battery in case of danger.

Step1: Stop all DVR recording **immediately** to prevent the disorder of the recorded data. Then, back up the recorded data if necessary.

Step2: Power off the DVR, and disconnect the DVR power.

Step3: Remove the DVR cover, and find the battery on the mainboard.

Step4: Push the release as indicated below to remove the battery.



Step5: Get a new battery with the side of "CR2032" facing up, and install it to the mainboard.

Step6: Replace the DVR cover and connect to power.

Step7: Set DVR date & time, and resume recording. For details, please refer to "6.1.2 TIME SETUP" at page 26, and "6.4.6 RECORD" at page 43.

APPENDIX 7 EAZY NETWORKING

EaZy Networking is a free P2P cloud service to connect AVTECH devices to the Internet automatically by plug-and-play, enabling you to check the live view via your mobile device or laptop at anytime.

In most cases, the device is connected via P2P. Connection via the relay server is only applied to some complex environments such as the private IP-based network environment used by a large enterprise. There is no speed limitation of P2P connection. For connection via the relay server, the speed is up to 10FPS@512kbps. To obtain stable transmission, it's recommended to purchase our data plan of 1GB or 7GB. Each device will enclose a 2GB data plan for a free trial.

EaZy Networking could be configured via EagleEyes on an iOS / android device, or via Internet Explorer.

Before using this function, make sure:

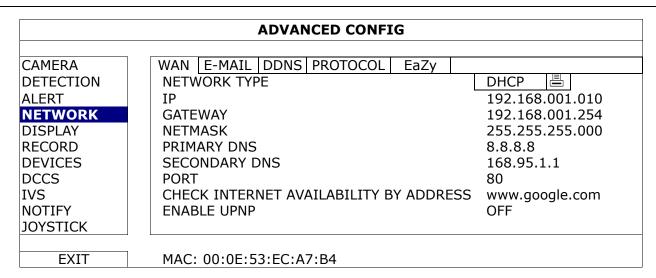
- This DVR is connected to a switch or router, and the switch or router is ready for Internet connection.
- The network icon on the top right corner is not •
- You have an iOS / Android mobile device with EagleEyes installed.

A7.1 Via EagleEyes on iOS / Android Device

A7.1.1 Setup

Step1: Right-click to show the main menu, and select "NETWORK" → "WAN". Set "NETWORK TYPE" to "DHCP", and make sure the network icon on the top right corner is changed from to ...

Note: If the setting is made via the Setting Wizard, the network type will be automatically switched to DHCP.

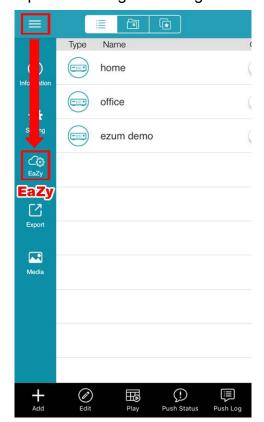


Step2: In the same menu, select "EaZy". Enable EaZy Networking, and leave this page open. You'll need to scan the QR code later.



Step3: Open EagleEyes on your mobile device, and select "..." on the top left corner in the address book. Then, click "EaZy".

Step4: Click "Login" and register an account for "Cloud Service". If you've got an account, please just log in.

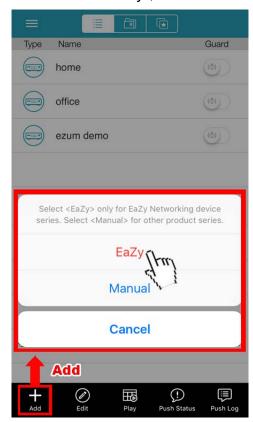




Step5: Go back to the address book and click "+" (Add) to add a new device.

There are two methods to add new devices, "EaZy" and "Manual".

Select "EaZy", and choose the recorder icon to continue.





Step6: Click "" in the section of "MAC address" to open the QR code scan page, and scan the QR code on the DVR screen mentioned in Step2. The MAC address will be filled automatically.

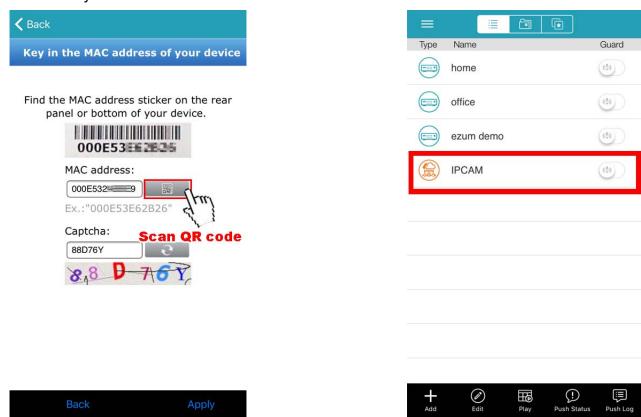
Fill in the Captcha code manually, and click "Apply".

Step7: Follow the on-screen instruction to finish the rest of the settings, and see if this device is added successfully to the address book as a cloud device.

At the same time, you'll be prompted to confirm if you want to remove the default user name and password.

- When the default user name and password are removed, you can **ONLY** use the user name and password of the cloud service to access this recorder locally and remotely. If you forget the user name and password of the cloud service, you could only reset the recorder and do all configurations again.
- When the default user name and password are kept, other people might be able to access this recorder if they know the default user name and password of this recorder.

Confirm if you want to keep the default account to continue, and return to the address book. You'll see the newly-added device in the address with a cloud icon on it.

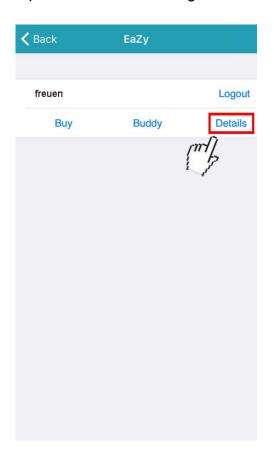


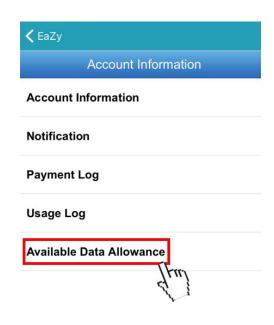
Step8: Click the newly-added device and see if you could access successfully.

A7.1.2 Checking Remaining Data Allowance

Step1: Log into the cloud service.

Step2: Select "Details" to go to account information, and select "Available Data Allowance".





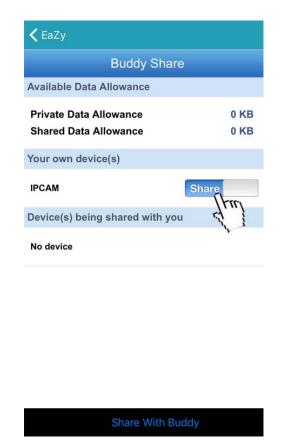
A7.1.3 Sharing Cloud Device Access with Other Account(s)

Note: One cloud device could be shared up to 30 cloud accounts, but the access to the device might be failed because it is still restricted to the maximum online user setup of the device.

Step1: Log into the cloud service.

Step2: Select "Buddy" to go to the buddy sharing page. Then, choose the device you want to share with, and switch from "OFF" to "Share".





Step3: Choose the device you want to share with.

Step4: Enter the cloud account or the E-mail registered by the account, and select "Add".









Step4: Check again the account with which you want to share your cloud device, and select "Next" to confirm and continue.

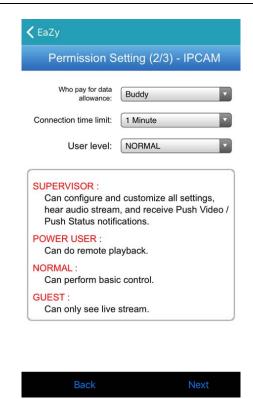
Step5: Specify the access permission of the specified account, which account's data allowance should be consumed after access successfully, and how long the account is allowed to stay after access successfully.

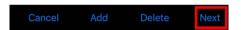
Who should pay data allowance:

Who should pay data allowance	The order to consume data allowance
I	The free data allowance provided by the device -> The additional data allowance shared to other account(s) by the owner -> The additional data allowance of the device's owner -> The data allowance shared to other account(s) by the buddy
Buddy	The additional data allowance of the buddy -> The data allowance shared with other account(s) by the buddy

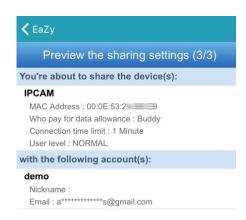
Note: When there's no data allowance to use, the network transmission will be down to 1 FPS. To restore the fluency of live view, users need to subscribe a data plan from EagleEyes, or configure the network settings by themselves.







Step6: Check again the configurations you made for the account to which you want to share your cloud device, and select "Share!" to confirm.





Step7: (Optional) Configure the data allowance shared to other accounts to use.

Step8: Return to the address book of EagleEyes. You'll see the device being shared is marked with an icon of two people.

A7.2 Via Internet Explorer on PC / Laptop

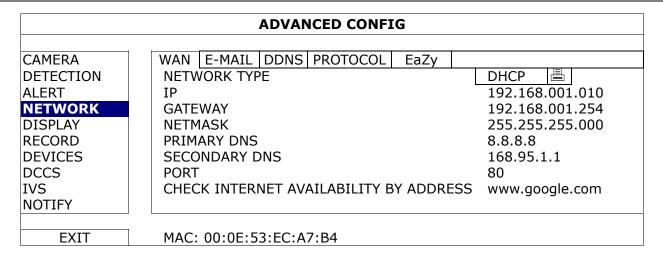
Note: EaZy Networking setup via a web browser is only available on Internet Explorer.

A7.2.1 Setup

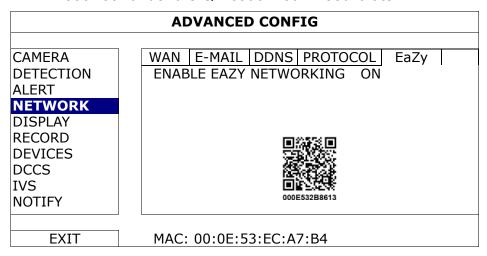
Step1: Right-click to show the main menu, choose (ADVNACED CONFIG), select "NETWORK" → "WAN".

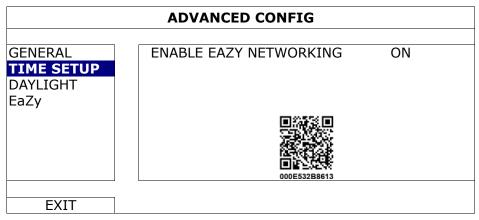
Set "NETWORK TYPE" to "DHCP", and make sure the network icon on the top right corner is changed from to to ...

Note: If the setting is made via the Setting Wizard, the network type will be automatically switched to DHCP.



Step2: In the same menu, select "EaZy". Enable EaZy Networking, and write down the MAC address starting with "000E53" under the QR code. You'll need it later.

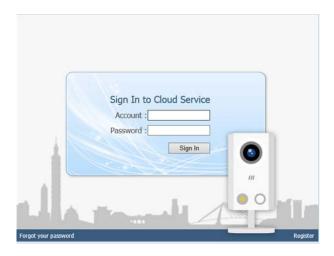




Step3: Open Internet Explorer on a PC / laptop, and enter https://ez.eagleeyes.tw.

In the login page, register an account for "Cloud Service". If you've got an account, please just log in.

Note: You PC must be connected to Internet.



Step4: Click + on the left pane, and you'll be prompted to install plugins: *EaZy Control* and *EaZy Wizard*. Please follow the instructions to install these two plugins to ensure the service works properly.

Note: If you're not prompted to install the plugin, please lower the security level of Internet Explorer, and try to log into the cloud service again.



Step5: Enable EaZy Wizard, and click "Start" to go to the login page. Log into the cloud service.





Step6: Select the recorder picture, or choose "DVR / NVR" on the bottom right corner. Then, enter the MAC address you wrote down in Step2, and the security code.

Click "Apply" to continue.





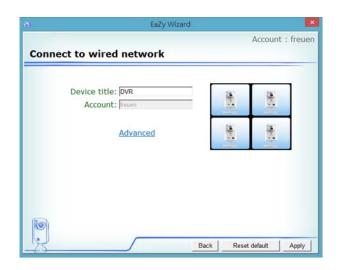
Step7: When your device is found, you'll be directed to the next page to change the device title if you want.

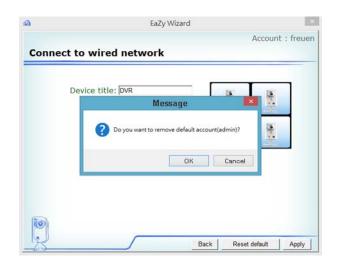
Note: The device name changed here will be fixed and can't be changed later.

Click "Apply" to continue. You'll be prompted to confirm if you want to remove the default user name and password.

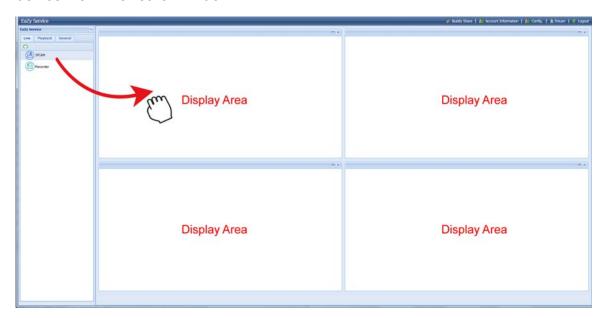
- When the default user name and password are removed, you can **ONLY** use the user name and password of the cloud service to access this recorder locally and remotely. If you forget the user name and password of the cloud service, you could only reset the recorder and do all configurations again.
- When the default user name and password are kept, other people might be able to access this recorder if they know the default user name and password of this recorder.

Confirm if you want to keep the default account, and click "Apply" to continue and return to the main page.





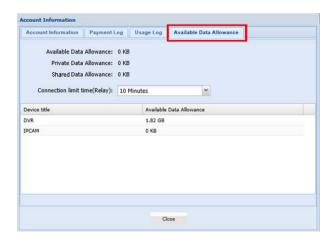
Step8: You'll see the newly-added device with a cloud icon on the left pane. Drag and hold the device to the display area on the right pane to show in the same window, or simply double-click the device to open the device view in another window.



A7.2.2 Checking Remaining Data Allowance

Step1: Log into the cloud service.

Step2: Select "Account Information" on the top right corner to go to account information, and select "Available Data Allowance".

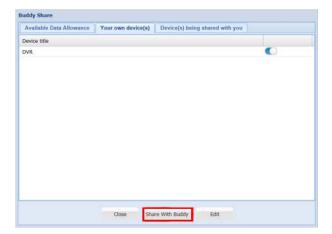


A7.2.3 Sharing Cloud Device Access to Other Account(s)

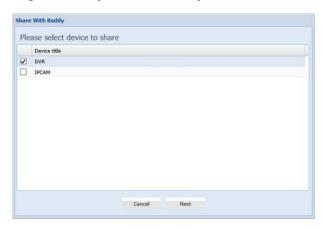
Note: One cloud device could be shared up to 30 cloud accounts, but the access to the device might be failed because it is still restricted to the maximum online user setup of the device.

Step1: Log into the cloud service.

Step2: Select "Buddy Share" to go to the buddy sharing page. Then, choose the tag "Your own device(s)", and select "Share With Buddy".



Step3: Choose the cloud device you want to share, and click "Next" to enter the cloud account or the E-mail registered by the account you want to share with. Then, select "Add".

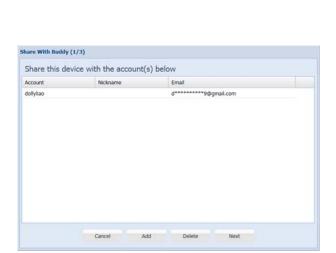


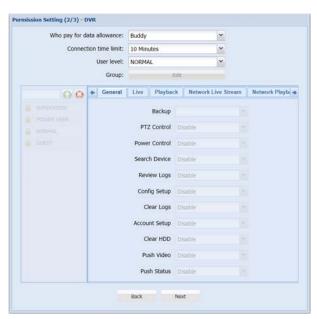


Step4: Check again the account to which you want to share your cloud device.

To add more accounts, select "Add"; to remove the existing account, select "Delete"; to continue buddy setup, select "Next".

Step5: Specify the access permission of the specified account, which account's data allowance should be consumed after access successfully, and how long the account is allowed to stay after access successfully.





> Who should pay data allowance:

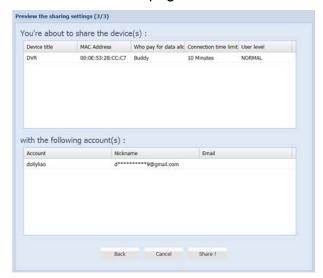
Who should pay data allowance	The order to consume data allowance
1	The free data allowance provided by the device -> The additional data allowance shared to other account(s) by the owner -> The additional data allowance of the device's owner -> The data allowance shared to other account(s) by the buddy
Buddy	The additional data allowance of the buddy -> The data allowance shared with other account(s) by the buddy

Note: When there's no data allowance to use, the network transmission will be down to 1 FPS. To restore the fluency of live view, users need to subscribe a data plan from EagleEyes, or configure the network settings by themselves.

Step6: Check again the configurations you made for the account to which you want to share your cloud device, and select "Share!" to continue.

Step7: (Optional) Configure the data allowance shared to other accounts to use.

Step8: Return to the main page. You'll see the device being shared is marked with an icon of two people.



A7.3 Icons

Icon	Color	Indication
-::::•	Teal	This device is a DVR or NVR.
<u></u>	Blue	This device is an IP camera.
	Orange	This device is an IP speed dome camera.
?	Red	This device is disconnected and unidentified.
€ or €	Depending on the device color	This device is configured to the Internet via EaZy Networking (AVTECH Cloud Service). The cloud icon will be grayed out if the EaZy server can't be connected.
1	Depending on the device color	You've shared the access right of the device with other cloud account via Buddy (AVTECH Cloud Service). The icon will be grayed out if you disable the device share.
Q	Depending on the device color	The icon will be grayed out if the device share is disabled by the owner of the device.

For example, if you see as the device type, you'll know:

- This device is an IP camera.
- This device is connected to the Internet via EaZy Networking.
- You were shared with the access right of the device, but the device share is disabled now.