



Aastra Business Communication Solution



Function Codes on Aastra 400 as of R1.0 User's Guide

Supported platforms:

Aastra 415

Aastra 430

Aastra 470

This user's guide contains a list of the function codes used to executed functions.

Function codes as of R1.0

- Functions that are not available via the menu can be activated using function codes.
- You can either type in a function code directly or store it under a key.
- You can only activate certain function commands or codes if the same function cannot be obtained via the menu.
- The availability of certain function codes may be restricted or not at all available depending on the system and software version.

Function	Function code	Remote control
Activate exchange access with charge recall	*32 <Destination No.>	
Activate the red key function	*73 [Parameter]#	
Announcement		
• To a user	*7998 <Destination No.>	
• To a group	*79 <Gr. No.>	
• Answer to group	*89	
Announcement service		
• Recording with phone	*911 xx y	
• Recording with audio device	*921 xx y	
• Check recording	*#911 xx # or *#921 xx #	
• Delete recording	*911 xx # or #921 xx #	
• Activate welcome announcement	*931 yy #	
• Deactivate welcome announcement	#931 yy #	
xx = File number <10...29>, yy = Welcome announcement <01...20>		
Appointment reminder		
• Activate single order	*55 <hh mm>	X
• Clear single order	#55	X
• Activate standing order	*56 <hh mm>	X
• Clear standing order	#56	X
Call Forwarding on No Reply (CFNR)		
• Activate CFNR	*61 <Destination No.>	X
• Clear CFNR	#61	X
• Activate CFNR to last configured user	*61 #	X
• Clear CFNR to last configured user	#61	X
• Activate CFNR to preconfigured user	*62	X
• Clear CFNR to preconfigured user	#62	X
• Activate CFNR to general bell	*68	X

Function	Function code	Remote control
• Clear CFNR to a general bell	#68	X
• Protect against	*02	X
• Allow to own set	#02	X
Call waiting		
• Activate in suffix dialling	*43	
• Protect against	*04	X
• Allow to own set	#04	X
Callback		
• Activate in suffix dialling	*37	
• Delete (from executing telephone)	#37	
Callback message / message LED		
• Activate in prefix dialling	*38 <Destination No.>	X
• Activate in suffix dialling	*38	X
• Answer	*#38	
• Delete (from executing telephone)	#38 <Destination No.>	X
• Delete (at destination phone)	#38 #	X
Change personal PIN	*47 x * y * y #	X
x = old PIN, y = new PIN		
Conference		
• Set up (predefined)	*70 <Conf. No.>	
• Set up (variable)	*71 <Destination No. 1> * to <Destination No. 5> #	
• Exclude internal conference parties in suffix dialling	#71	
Control output (e.g. open door)		
• Activate	*74 <call number>	
• Deactivate	#74 <Phone number>	
Call number: Assigned call number in the numbering plan according to the indications of your system administrator.		
Deactivate all active functions		
(except log into/log out of user groups, status of CLIR permanent and appointment orders)	*00	X
Displaying/suppressing your own call number to the destination telephone (CLIP/CLIR)		
• Suppress call number display for this call (CLIR per call)	*31 <Destination No.>	
• Suppress call number display for all calls (CLIR permanent)	*31 #	X
• Deactivate CLIR permanent	#31 #	X
• Deactivate CLIR per call	#31 <Destination No.>	

Function	Function code	Remote control
Do not disturb		
• Activate	*26	X
• Deactivate	#26	X
Follow me		
• Activate	*23 <Destination No.>	
• Delete	#23	
Forwarding Calls		
• Activate call forwarding (CFU)	*21 <Destination No.>	X
• Clear CFU	#21	X
• Activate CFU to last configured user	*21 #	X
• Clear CFU to last configured user	#21	X
• Activate CFU to preconfigured user	*22	X
• Clear CFU to preconfigured user	#22	X
• Activate forwarding if busy	*67 <Destination No.>	X
• Clear forwarding if busy	#67	X
• Activate forwarding if busy on last configured user	*67 #	X
• Clear forwarding if busy on last configured user	#67	X
• Activate CFU to standard message	*24 <Text No.> #	X
• Clear CFU to standard message	#24	X
• Activate CFU to general bell	*28	X
• Clear CFU to general bell	#28	X
• Protect against	*02	X
• Allow to own set	#02	X
General bell		
• find with coded ringing (pers. ringing pattern) in prefix dialling	*81 <Destination No.>	
• Find with coded ringing in suffix dialling	*81	
• Answer coded ringing	*82	
• Answer ringing signal	*83	
Home alone		
• Activate	*49 <UG No.>	X
• Delete	#49 <UG No.>	X
Intrusion		
• Activate in suffix dialling	*44	
• Protect against	*04	X
• Allow to own set	#04	X

Function	Function code	Remote control
Lock / Unlock		
• Lock the phone	*33 <PIN> #	
• Lock all phones of a user	*33* <PIN> #	
• Unlock the phone	#33 <PIN> #	
• Unlock all phones of a user	#33* <PIN> #	
• Unlock phone per call	#36 <Destination No.> <PIN>	
Making a call on a third-party phone		
• Business calls	#36 <Destination No.> <PIN>	
• Private calls	#46 <Destination No.> <PIN>	
Music on hold		
• Recording with phone	*914 #	
• Recording with audio device	*924 #	
• Check recording	*#914 # or *#924 #	
• Delete recording	#914 # or #924 #	
Park		
• Park users in suffix dialling	*76	
• Connect with parked call party	#76	
Personal call routing		
• Activate	*45 x	X
• Deactivate	#45	X
x = Call routing 0...5		
Pick up a call	*86 <Destination No.>	
Pick up a call (Fast take)	*88 <Destination No.>	
Presence		
• Activate presence status	*27 x	X
• Deactivate presence status (reset to default value)	#27 or *270	X
x = Profile number 0...4 (0 = Available (default), 1 = Absent, 2 = Meeting, 3 = Busy, 4 = Not available)		
Private call with personal PIN	#46 <Destination No.> <PIN>	
Remote control (Activate/deactivate function via third-party phone)	*06<Destination No.> <Function>	
Ring alone		
• Activate	*41	
• Deactivate	#41	
Room monitoring (Baby surveillance) ¹⁾		
• Activate	*25 x <Destination No.> [* y] #	X
• Delete	#25	X
x = 1...3 (mode), y = 1...3 (level, optional)		

Function	Function code	Remote control
Switch phone network manually – LCR (Least Cost Routing)	*90	
Switch to switch groups 01...20		
• Switch to switch group xx in position y xx = 01...20, y = 1...3	*85 xx y	
Text message (standard text) with / without parameter		
• Send to a user	*3598 <Destination No.> <Text No.> [Param.] #	X
• Send to a group	*35 <Gr. No.> <Text No.> [Param.] #	X
• Send to all	*3599 <Text No.> [Param.] #	X
User group (UG)		
• Log into all user groups	*4800	X
• Log out of all user groups	#4800	X
• Log into a particular user group	*48 <UG No.>	X
• Log out of a particular user group	#48 <UG No.>	X
Voice mail system		
• Record greeting ²⁾ (x=1,2,3)	*913 x <PIN ³⁾ > # ³⁾	X
• Monitor greeting (x=1,2,3,7,8)	*#913 x <PIN ³⁾ > # ³⁾	X
• Delete greeting (x=1,2,3)	#913 x <PIN ³⁾ > # ³⁾	X
• Activate greeting (x=1,2,3)	*933 x <PIN ³⁾ > # ³⁾	X
• Deactivate greeting (x=1,2,3)	#933 x <PIN ³⁾ > # ³⁾	X
• Listen to voice message with Audio Guide	*#94 <PIN ³⁾ > # ³⁾	X
• Listen to voice messages without Audio Guide	*#916 <PIN ³⁾ > # ³⁾	X
x = 1,2,3: Personal greeting 1,2,3 x = 7: Global greeting x = 8: Global overflow greeting		

¹⁾ Aastra 610d, Aastra 620d, Aastra 630d and Office 135/135pro only

²⁾ Aastra 5360/5360ip, Aastra 5361/5361ip: Greetings can only be recorded through the microphone of the handset as the phone has no hands-free microphone.

³⁾ Required only by remote control



Declaration of Conformity

Aastra Telecom Schweiz AG hereby declares that

- the Aastra 400 products conform to the basic requirements and other relevant stipulations of Directive 1999/5/EC.
- all our products are manufactured in conformity with RoHS and WEEE (2002/95/EC and 2002/96/EC).

The product-specific declarations of conformity can be found on the Aastra document portal:

www.aastra.com/docfinder.

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