Uniden®

ELITE 9145 Series

For more exciting new products please visit our website: Australia: www.uniden.com.au New Zealand: www.uniden.co.nz

OWNER'S MANUAL

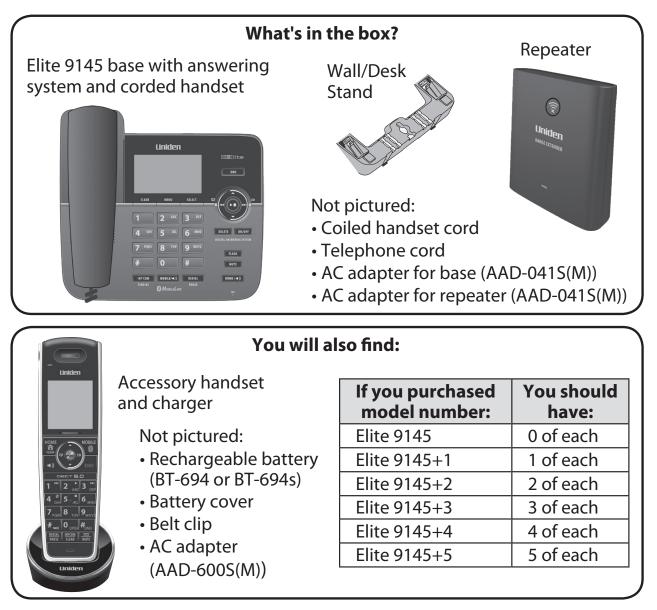
Important Notice:

Under power failure conditions this appliance may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.

General Notices for New Zealand Model:

- The grant of a NZ Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.
- The maximum volume setting of this telephone exceeds the Telecom specified volume requirement. Telecom takes no responsibility for the high volume available on this telephone, customer's who believe this telephone is too loud should contact the manufacturer at the website indicated on owner's manual warranty page.
- ♦ For telephone networks other than Telecom there may be a charge incurred for local calls if the Insert 0 feature is on. Turn Insert 0 off.
- This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

Elite 9145 Series User's Guide



- If any items are missing or damaged, contact your place of purchase immediately. Never use damaged products!
- Need help? Get answers at our website: www.uniden.com.au for Australian model www.uniden.co.nz for New Zealand model.

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Important Safety Instructions!

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- •This unit is NOT waterproof. DO NOT expose it to rain or moisture.
- Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- •Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- •Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS!

CAUTION! Risk of explosion if battery is replaced by an incorrect type! Dispose of used batteries according to the instructions. Do not open or mutilate the battery. Disconnect the battery before shipping this product.

For more details, see the Important Information section.

GETTING STARTED

Set Up the Base

Attach the Stand

Before you attach the stand, you have to decide if you want the phone to rest on a desk or hang on a wall.

For desktop use

- 1. Turn the stand so the word **DESK** is right-side up (it will be on the left).
- 2. Insert the tabs into the notches marked **DESK** at the top of the base.
- 3. Slide the stand up until it snaps into place.

For wall mount use

- 1. Turn the stand so the word **WALL** is right-side up (it will be on the left).
- 2. Insert the tabs into the notches marked **WALL** at the bottom of the base.
- 3. Slide the stand down until it snaps into place.

To Remove the Stand

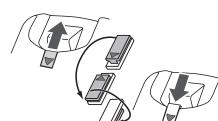
Pull the locking tabs up and back. Then, slide the stand straight off the opposite direction you put it on.

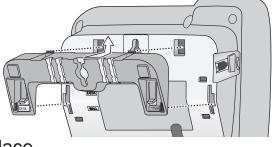
Connect the Corded Handset

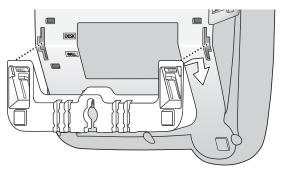
Use the coiled cord to connect the corded handset to the connector on the left side of the base.

For wall mount use only

- 1. On the front of the base, pull the clip (that holds the corded handset in place) out of its slot.
- 2. Rotate the clip 180 degrees.
- 3. Flip it from front to back and slide it back into the slot.





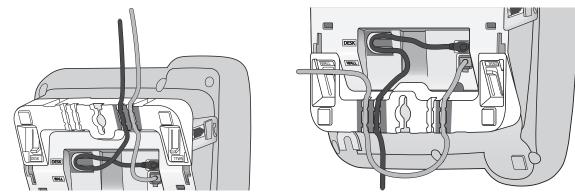


Connect the Power and Telephone Cords

1. Connect the base AC adapter to the power jack and the telephone cord to the **TEL LINE** jack. Route the cords as shown:

For desktop use

For wall mount use



- 2. Plug the AC adapter into a standard 240V AC power outlet, and connect the telephone cord to a standard telephone wall jack.
- 3. If you are mounting the phone on the wall, place the mounting slots over the pins on the wall plate; slide the base down to lock it into place.

Test the Connection

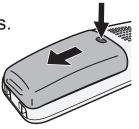
Pick up the corded handset from the base. You should hear a dial tone and the display on the base should say *Talk*. When you get a dial tone, make a quick test call.

lf	Try
the display says Check TEL Line or	checking the connection between the
you don't hear a dial tone	base and the phone jack.

Set Up the Accessory Handsets

Install and Charge the Battery

- 1. Unpack all handsets, battery packs, and battery covers. If you need to remove a cover, press in on the notch and slide the cover down and off.
- 2. Line up the battery connector with the jack inside the handset; the connector only fits one way.



- 3. Push the connector in until it clicks into place; tug gently on the wires to make sure the battery is securely connected.
- 4. Replace the battery cover and slide it into place.

Connect the Charger

- 1. Use an AC adapter to connect the power jack on each charger to a regular indoor (240V AC) power outlet.
- 2. Place each handset in a charger with the display facing forward. If the display doesn't light up, reseat the handset or connect the charger to a different outlet.
- >> Charge all handsets completely (about 15 hours) before using.

Test the Connection

Pick up each handset and press **HOME/FLASH**. You should hear a dial tone and the display should say *Talk*.

If there is noise or static, see page 33 for tips on avoiding interference.

Attaching the Belt Clip

Line up the holes on each side of the handset. Insert the belt clip into the holes on each side of the handset. Press down until it clicks.

To remove the belt clip, pull either side of the belt clip to release the tabs from the holes.

Set Up the MobileLink Bluetooth[™] Connection

The new Elite 9145 with MobileLink technology can connect with mobile phones that support the Bluetooth V2.0 handsfree profile.

Visit our website on the front cover or contact customer service for a detailed list of tested mobile phones.

- If you are not certain of the profiles supported by your Bluetooth phone or if you have difficulty pairing your phone to the Elite 9145, see the manual that came with your phone.
- With the MobileLink feature, you can essentially treat your mobile phone as a second line. You can use the Elite 9145 handset to make and receive calls on your mobile phone number, put mobile calls on hold, and transfer calls to other handsets. See page 18 for more information.
- Bluetooth wireless devices have a maximum range of about 10 feet (3 m); the actual range will vary depending on local conditions (obstacles, battery power, interference, etc.).

Pair your Bluetooth phone

Pairing "introduces" four Bluetooth devices and gives them permission to connect to each other. In most cases, once you pair a phone to the Elite 9145, these devices connect automatically whenever they detect each other. (If you have to manually reconnect each time, check the Bluetooth settings on your mobile phone.) You can pair your Bluetooth devices through the Elite 9145 station.

- 1. Press MENU to display the main menu.
- 2. Select the *Bluetooth* menu, then select the *Add Mobile phone* submenu. The base goes into pairing mode when the station displays *Search & select from Mobile Elite 9145 PIN: 0000.*
- 3. On your Bluetooth phone, start a search for other Bluetooth devices. (This process may take several seconds and it will be different for each mobile phone. See your phone owner's manual for detailed instructions.)
- 4. Your phone should discover a device called *Elite 9145* or *Handsfree device*. When your phone asks if you want to pair with this device, answer yes.
- 5. If your phone prompts you for a PIN code or password to pair with the Elite 9145, enter **0000** (four zeroes).

- 6. When your phone accepts the Bluetooth connection, the Elite 9145 sounds a confirmation tone. The Bluetooth device number icon on the base and the handset display light up.
- Most mobile phones automatically transfer the audio to a Bluetooth device as soon as it pairs; if yours does not, look in your mobile phone's Bluetooth setup for a "transfer audio" or "send audio to device" option.

To test the connection

- 1. Pick up the handset from the cradle.
- 2. Dial the number you want to call, then press **MOBILE** on the handset. You may not hear a dial tone or ringing, but the handset display says *Talk*.
- 3. Make sure the call connects and you can hear clearly. (When you're finished, press **END** to hang up.)
 - The Elite 9145 remembers the pairing information for your mobile; if it loses connection with your phone for any reason (e.g., the mobile phone travels out of range, runs out of charge, etc.), the Elite 9145 can automatically reconnect the next time your phone becomes available.

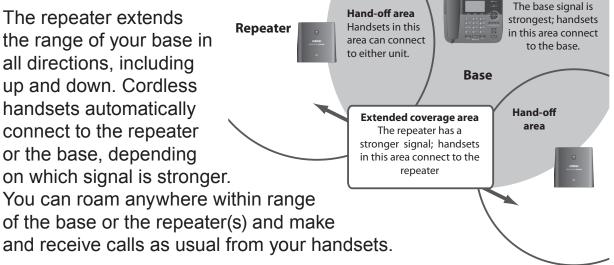
Using the Elite 9145 with four Bluetooth phones

- The Elite 9145 can save the pairing information for four different Bluetooth phones, but it can only use one mobile line at any given time. For example, if you pair the Elite 9145 to four Bluetooth phones, when you press MOBILE on the station, the Elite 9145 asks which phone you want to connect to.
- ♦ If you are using the Elite 9145 to talk on one Bluetooth phone, the Elite 9145 will not ring if a call comes in on another phone.
- You can set a different ring tone for each paired mobile phone (see page 16).
- To pair another Bluetooth phone, just repeat the pairing procedure with the new phone. (If the paired phones interfere when you're pairing the new one, just turn off Bluetooth on any paired phones until you finish pairing the new one.)

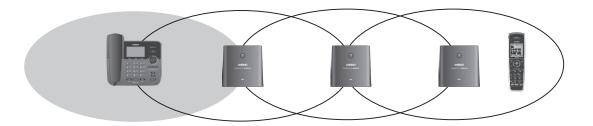
Set Up the Repeater

- The repeater is not a telephone; it must be registered to a phone base before using.
- Any repeaters that came packaged with a base are already registered to that base for you.
- ♦ For instructions on registering repeaters to the base, see page 37.

How it Works



- Handsets operate exactly the same no matter which unit they connect to.
- Usually, you can't tell when a handset switches between the base and the repeater in the middle of a call.
- Your base supports a total of 6 repeaters, including any that were supplied with your phone.
- ♦ Repeaters can be up to 3 chain-links (maximum) from the base.



8

Base coverage area

Connect the Repeater Power Cord

Use the included adapter to connect the repeater to a regular indoor (240 V AC) power outlet.

Placing the Repeater

Here are a few tips for placing your repeater so that you get the clearest signal and the maximum range:

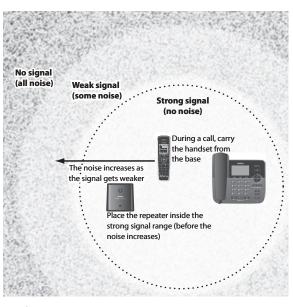
- Place the repeater just inside the base's coverage area, that is, as far from the base as possible where you still have good reception.
- Put the repeater at least 10 m away from the base or any other repeater.
- If you place the repeater on a flat surface, make sure the power cord doesn't pull on the unit and that people walking by won't knock it off the surface.
- ♦ If possible, mount the repeater on the wall.

Finding the Base's Coverage Area

- 1. Stand near the base and make a call on a cordless handset that is registered to that base.
- 2. Continue the call and carry the handset away from the base. Make sure you go at least 10 meters.
- 3. Make a note where you start to hear noise on your call (the signal is getting weaker). You can use the signal strength icon on the handset display to find the best location: make a note where the icon indicates the signal is getting weaker.



Wall-mount



4. Place the repeater anywhere inside the range where the handset had a clear connection with no noise and the icon showed a strong signal.

Testing the Location

1. Place the repeater in its final position and connect the AC adapter. The **LINK** light will flash for a few seconds, then stay on.

If	Try
the LINK light doesn't turn on	 checking the repeater's AC adapter connecting the adapter to a different outlet.
the LINK light continues flashing	 making sure the repeater is not near electronic devices that can cause interference. making sure there are no thick walls or large metal objects between the repeater and the base; these can block the signal. making sure there is no other base or repeater within 10 m of this location.

2. Move further away from the base and make a test call on a cordless handset.

lf	Try
the call won't connect	 re-registering the repeater.
there is a lot of noise on the call	• moving the repeater closer to the base.

Downloaded from Wite 9145 2011 0115 indde at 19 engine

Place the Repeater on the Wall

You can mount the repeater directly to a wall using the horizontally aligned mounting slots at the back of the repeater unit. Before doing this consider the following:

- Avoid electrical cables, pipes, or other items behind the mounting location that could cause a hazard when inserting screws into the wall.
- Mount the repeater within distance of a working 240V AC power outlet.

The Repeater unit is NOT waterproof. If mounted onto an outside wall place under an eave or roof overhang where it is protected from direct weather conditions, DO NOT place in direct sunlight.

- 1. Insert two #10 screws into the wall, 57 mm apart. Leave the heads of the screws about 6 mm away from the wall. (For best results, use a level to ensure the screws are even.)
- >>> Remember to use appropriate anchors for the wall material.
- 2. Keeping the AC adapter cord out of the way, place the repeater over the screw heads and slide it down into place.

To remove the unit from the wall, just slide it up and lift it off the screw heads.

GETTING TO KNOW YOUR PHONE

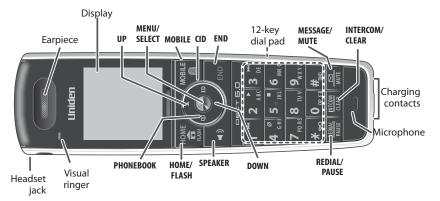
Parts of the Base



Key (icon)	What it does
CLEAR	 While entering text: delete the last character (press and hold to delete all the characters).
MENU	In standby: open the menu.
SELECT	 In any menu or list: select the highlighted item.
DND	 Do Not Disturb. In standby: press and hold to turn off the ringer on the base or any registered handset (see page 25).
PHONEBOOK ())	 In standby or during a call: open the phonebook. In the menu: go back to the previous screen. When entering text: move the cursor to the left. In the first 2 seconds of a message: go to the previous message. Anytime after the first 2 seconds of a message: restart the current message.
PLAY/STOP	 In standby: begin message playback. In any menu or list, or while a message is playing: stop the current operation and exit completely. While the phone is ringing: ignore this call (mute the ringer).

Key (icon)	What it does
UP (🔔)	 In standby: increase the ringer volume. During a call or while a message is playing: increase the volume. In any menu or list: move the cursor up one line.
CID	 In standby or during a call: open the caller ID list. When entering text: move the cursor to the right. While a message is playing: skip to the next message.
DOWN (🖤)	 In standby: decrease the ringer volume. During a call or while a message is playing: decrease the volume. In any menu or list: move the cursor down one line.
DELETE	 In standby: delete all messages. In message playback: delete this message. When a call comes in on a paired Bluetooth phone and while this phone is ringing: block this call.
ANSWER ON/OFF	 In standby: turn the answering system on or off.
FLASH	• During a call: switch to a waiting call
MUTE	 While the phone is ringing: ignore this call (mute the ringer). During a call: mute the microphone.
HOME	 In standby: start a speakerphone call (get a dial tone). During a normal call: switch to the speakerphone. During a speakerphone call: hang up.
REDIAL/ PAUSE	 In standby: open the redial list. When entering a phone number: insert a 2-second pause.
MOBILE	 In standby: start a telephone call using a paired Bluetooth phone. While a paired phone is ringing: answer the incoming call. During a call with a paired phone: hang up.
INTERCOM/ FIND HS	 In standby: page a handset using the intercom. During a call: put the call on hold and start a call transfer.

Parts of the Handset

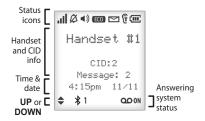


Key (icon)	What it does
UP (📥)	In standby: increase the ringer volume.
	• During a call: increase the audio volume.
	In any menu or list: move the cursor up one line.
MENU/SELECT	 In standby: open the menu.
MENO/ SELECT	 In the menu or any list: select the highlighted item.
	 In standby: start a telephone call using a paired Bluetooth
MOBILE	phone.
	• While a paired phone is ringing: answer the incoming call.
	• During a call with a paired phone: switch to a waiting call.
CID	 In standby: or during a call: open the Caller ID list.
	When entering text: move the cursor to the right.
	• During a call: hang up.
END	 In the menu or any list: exit and go to standby.
	• While the phone is ringing: ignore this call (mute the ringer).
#/DND	• Do Not Disturb. In standby: press and hold to turn off the ringer on the base or any registered handset (see page 25).
	• In standby: access your answering system.
MESSAGE/	• During a call: mute the microphone.
MUTE (🖂)	• While the phone is ringing: ignore this call (mute the ringer).
	• In standby: start an intercom call.
INTERCOM/	• During a call: put the call on hold and start a call transfer.
CLEAR	• When entering text or numbers: erase the character at the
	cursor (press and hold to erase all characters).
REDIAL/	 In standby: open the redial list.
PAUSE	• When entering a phone number: insert a 2-second pause.
* 5	• Press and hold to lock/unlock the keypad.

Key (icon)	What it does
DOWN (▼)	 In standby: decrease the ringer volume. During a call: decrease the audio volume. In any menu or list: move the cursor down one line.
SPEAKER (◀୬)	• Switch a normal call to the speakerphone (and back).
HOME/FLASH	 In standby: start a telephone call on your land line (get a dial tone). While the land line is ringing: answer the incoming call. During a call: switch to a waiting call.
phonebook (W)	 In standby or during a call: open the phonebook. In the menu: go back to the previous screen. When entering text: move the cursor to the left.

Reading the Displays

	Mike Ha 817-858		CID info
Time & date 🕻	12:08 P	Monday 7/10	
Status icons 🗖	\$1234 🖾	QO ON NEW	system status



Base LCD Display

Handset LCD Display

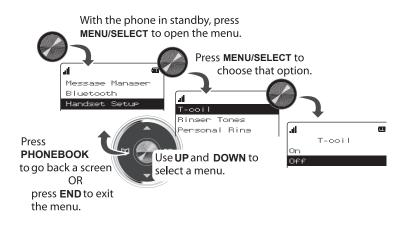
lcon	What it means
Ø	The ringer is turned off and will not ring for new calls.
	You have a voice message waiting.
P	Privacy Mode is on: no other station can join the call.
₿ 1234	Bluetooth device number linked to the Elite 9145.
[Aa] [aA]	Enter 1) capital or 2) lower case letters (see page 17).
	Handset-Only Icons
◄))	The speakerphone is on.
ECO	The handset is using ECO (power save) mode.
h. h. e	The signal from the base is 1) weak through 4) strong.
টি	T-coil mode is on (see page 16).
AAAA	The battery is 1) full, 2) half charged, 3) getting low or 4) empty.

Using the Menu

If you don't press any keys for about 30 seconds, the station exits the menu.

Message Manager Menu

Message Manager displays the caller's information for each



message. You can select a caller and play back the message (see page 30).

Bluetooth **Menu**

Use the Bluetooth menu to pair a mobile phone to the Elite 9145 and select a mobile phone if you pair more than one.

Handset Setup/Base Setup **Menu**

You can change these settings separately for each station. The settings available on the base are *Key Touch Tone* and *LCD Contrast*.

Menu Option	What it does	Base
T-coil	Turn on T-coil mode to reduce noise on hearing aids equipped with a telecoil (T-coil) feature. T-coil mode shortens talk time, so keep your battery fully charged.	N/A
Ringer Tones	Select a phone, then choose that phone's ring tone. As you highlight each ring tone, you hear a sample. Press SELECT to select.	N/A
Personal Ring	Turn on personal ring so you can assign a special ring tone to people in your phonebook. With Caller ID, this handset uses the assigned tone when the person calls.	N/A
AutoTalk	Have this handset answer a call when you pick it up from the cradle (without pressing any buttons).	N/A
Any Key Answer	Have this handset answer a call when you press any key on the 12-key dialpad.	N/A
Banner	Change the name used on the handset's display.	N/A
Key Touch Tone	Have the keypad sound a tone when you press a key.	YES
LCD Contrast	Change the contrast of the display.	YES

Ans. Setup Menu

Refer to page 29 for details on setting up your answering system.

Date & Time Menu

Use this menu to set the clock (if you have Caller ID, the phone sets date and time automatically). Enter the date and time; select *AM* or *PM*. Use **CID** to move the cursor past a digit without changing it.

Global Setup Menu

The settings on this menu affect all stations. Only one station at a time can change these menu options.

Menu Option	What it does
Insert 0	This feature adds "0" or "00" at the beginning of the number received from Caller ID. The default setting for New Zealand is <i>On</i> . The default setting for Australia is <i>Off</i> .
Set Line Mode	Do not change this setting unless instructed to by customer service.
VMWI Reset	Reset the Voice Message Waiting Indicator (see page 28).
Edit Voice Mail	Enter, edit, or delete the access number for your voice mail service (see page 28).
Edit Int'l No.	Enter, edit, or delete international numbers. The "+" in a phonebook entry will be actually dialed with this number.

Call Blocking Menu

See page 24 for a detailed description of the Call Blocking feature.

Register Accy. Menu (Base only)

This menu puts the base in registration mode (see page 36).

Entering Text on Your Phone

- Use the 12-key dial pad anytime you want to enter text into your phone (a name in the phonebook, the handset banner, etc.).
- If two letters in a row use the same key, enter the first letter; wait for the cursor to move to the next space and enter the second letter.

То	Press
move the cursor left	PHONEBOOK.
move the cursor right	CID.
erase the character at the cursor	CLEAR.
erase the entire entry	and hold CLEAR .
enter a blank space	#.

То	Press
switch between upper and lower case letters	*.
rotate through the punctuation and symbols	0.

USING YOUR PHONE

This section explains the most common functions on the phone.

	From the base		From a	handset
То	Corded Handset	Speaker- phone	Earpiece	Speaker- phone
make a call, dial the number, then	Pick up the handset.	Press HOME.	Press HOME/FLASH.	Press SPEAKER .
answer a call	Pick up the handset.	Press HOME .	Press HOME/FLASH.	Press SPEAKER .
hang up	Place handset in cradle.	Press HOME.	Press END or place the handset in the cradle.	
ignore a call (mute the ringer)	Press MUTE while the phone is ringing.		Press MESSAGE the phone is	-
switch to the speaker and back	Press HOME.	Pick up the handset.	Press SPEAKER	
mute the microphone	Press MUTE . Press again to turn the micro		Press MESSAGE	/MUTE.
during a call			ophone back	on.
put a call on hold	Press INTERCOM/FIND HS.		Press INTERCO	M/CLEAR.
put a call on hold	After 5 minutes on hold, the		e call will be di	sconnected.
return to a call on hold	Press the hook switch or pick up the handset.	Press HOME .	Press HOME/FLASH .	Press SPEAKER .

Using Your Bluetooth Connection

After you have paired your mobile phone with the Elite 9145 (see page 6), you can make and receive calls from your mobile phone through the Elite 9145.

То	Press
make a call: dial the number, then	MOBILE . If two or more mobile phones are paired, select the phone you want and press SELECT .

То	Press
answer a call	MOBILE.
hang up	MOBILE on the base or END on the handset.
return to a call on hold	MOBILE.
switch from the land line to the mobile phone (automatic hold)	MOBILE. If two or more mobile phones are paired, select the phone you want and press SELECT .
Switch from the mobile phone to the land line (automatic hold)	HOME.

The following operations are available through the *Bluetooth* menu. To use the *Bluetooth* menu options, press **MOBILE** with the phone in standby, then select a mobile phone. Select one of these options:

То	Select
make a mobile phone call	<i>Make Call</i> ; enter the number to call.
	Privacy Setup, then select On or Off.
let the specific	• All stations set to <i>Off</i> : All stations will ring (default).
handsets ring for	• One or more stations set to <i>On</i> : Only stations set to
incoming calls on	<i>On</i> will ring.
that mobile phone	Other stations do not ring but they can still
	receive calls and get CID information.
download	Download PB. The phone displays a confirmation
phonebook	screen when complete.
delete Bluetooth	<i>Remove Mobile</i> . The phone displays a confirmation
pairing	screen when complete.
relink a mobile	<i>Connect</i> . The phone displays a confirmation screen
phone	when complete.

See page 16).

Changing the Volume

You can adjust each station's volume independently. Press **UP** or **DOWN** to increase or decrease the earpiece or speaker volume when you are on a call. You can adjust the ringer volume only when the phone is in standby.

> Turning the ringer volume all the way down turns off the ringer.

Using the Caller ID and Redial Lists

Caller ID (CID) is a service available from your telephone provider that shows the phone number (and sometimes the caller's name) of incoming calls. Contact your telephone provider for more information.

Caller ID list	Redial list
 The phone saves the information for the last 50 incoming calls (both land line and mobile phone calls) to the CID list. An asterisk (*) marks any calls received since the last time you checked the record details. All stations share the same CID list so only one station can access the list at a time. In standby, stations show how many calls came 	 Each station remembers the last 5 numbers you dialed on it. Only one station can access its redial list at a time. The station does not record which line was
in since the last time you checked the CID list.	used to call the number.

То	Press
open the CID list	CID , then use the UP and DOWN keys to enter the list. Up to 5 entries display at a time.
open the redial list	REDIAL/PAUSE.
	UP to select the previous number.
sexall through the	DOWN to select the next number.
scroll through the lists	In CID list:
	• RIGHT to view the next 5 numbers.
	• LEFT to view the previous 5 numbers.
select the CID	SELECT to view the CID data of the highlighted
number	number.
dial this number from the land line	(First, make sure the number is SELECT ed, see above). HOME/FLASH or pick up the corded handset from the base.
dial this number from	MOBILE. If you have two or more mobile phones
the mobile phone	paired, select the phone you want and press SELECT .
review current CID record details	SELECT.
close the lists	END on the handset or PLAY/STOP on the base.

For individual record options, find a number (and press **SELECT** for a CID record) then press **MENU** to display the following options for that record:

Menu Option	What it does
Delete	Erase the number from the list.
Store Into PH BK	Add the number to the phonebook. The phone displays the <i>Edit Name</i> screen.
Add Call Block	(CID list only) Add the number to the Call Block list (see page 24).

Using Call Waiting

Call Waiting, a service available from your telephone provider, lets you receive calls while you are on another call. Caller ID on Call Waiting (CIDCW) service displays Caller ID information for a waiting call.

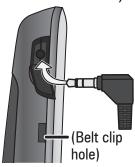
If you get a Call Waiting call, the phone sounds a tone and displays any CID information received from the waiting call.

- For Australian Model: Press HOME/FLASH (handset) or FLASH (base) and then press 2 on a land line call, or press MOBILE (handset) or FLASH (base) on a mobile phone call to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press HOME/FLASH (handset) or FLASH (base) and then press 2 on a land line call, or press MOBILE (handset) or FLASH (base) on a mobile phone call again.
- For New Zealand Model: Press HOME/FLASH (handset) or FLASH (base) on a land line call, or press MOBILE (handset) or FLASH (base) on a mobile phone call to accept the waiting call. The first caller is put on hold, and you will hear the new caller after a short pause. To return to the original caller, press HOME/FLASH (handset) or FLASH (base) on a land line call, or press MOBILE (handset) or FLASH (base) on a mobile phone call again.

Using an Optional Headset

You can use a standard 2.5 mm telephone headset with your cordless handsets. To purchase headsets, visit our website (see the front cover).

- To install a headset, remove the headset jack cover and insert the headset plug into the jack.
- Just make and receive calls as usual, and use your headset to talk to the caller after the call connects.
- While you connect a headset, the handset automatically mutes the earpiece.



Using the Phonebooks

- You can download the phonebook (up to 1500 entries) from each paired mobile phone (up to four). You can also store up to 200 entries in the Elite 9145's Home phonebook, which is separate from any downloaded phonebooks.
- Only one station can access the phonebook at a time.

Downloading mobile phonebooks into your phone

- 1. Make sure your mobile phone is paired to the Elite 9145 and is within range of the base.
- 2. With the Elite 9145 in standby, open the menu and select *Bluetooth*.
- 3. Select the mobile phone you want to download from, then select *Download PB*. When downloading is complete, the station displays a confirmation screen. To cancel downloading, press **END**.
- Each time you download a phonebook, the Elite 9145 overwrites any previous copy of that phonebook. The Elite 9145 automatically cancels the download if it receives an incoming call or someone tries to make an outgoing call.
- If the download is interrupted or canceled, the Elite 9145 reverts to the original copy of the downloaded phonebook.
- ♦ If you delete the pairing information for a mobile phone, the downloaded phonebook from that phone will also be deleted.

Press
PHONEBOOK , then select the phone name and
then View Number.
DOWN to scroll through the entries from A to Z.
UP to scroll from Z to A.
RIGHT to view the next 5 listings.
LEFT to view the previous 5 listings.
the number key corresponding to the letter
you want.
SELECT to view the CID data of the highlighted
number.
(First, make sure the number is SELECT ed, see
above). HOME/FLASH or pick up the corded
handset from the base.
MOBILE. If you have two or more mobile phones
paired, select the phone you want and press
SELECT.
SELECT after scrolling to the desired phonebook
entry.

То	Press
close the phonebook	END on the handset or PLAY/STOP on the base.

For individual entry options, find a number and press **MENU/SELECT** twice to display the following options:

То	Press
save this mobile phonebook entry to the home phonebook	SELECT , then MENU to open the menu, and then select <i>Store into PH BK</i> .
edit the current entry	SELECT then MENU to open the menu, then select <i>Edit</i> .
delete the current entry	SELECT then MENU to open the menu, then select <i>Delete</i> . To confirm, select <i>Yes</i> .

Adding Phonebook Entries (Home only)

With the phone in standby, open the phonebook. Select *HOME*, then *Create New.* Enter a name and number; cordless handsets also prompt you to choose a personal ring.

- ♦ Enter the phone number (up to 20 digits) exactly as you would dial it.
- ♦ If you need the phone to wait before sending the next set of digits, press REDIAL/PAUSE to insert a 2-second pause. You can insert multiple pauses, but each one counts as a digit (you'll see P in the display).
- To edit the name, press **PHONEBOOK** to move the cursor back and insert a letter. Press **CLEAR** to delete a letter.
- To edit the number, press **CLEAR** to back up the cursor and delete numbers. Re-enter the correct numbers.

Deleting All the Phonebook Entries

With the phone in standby, open the phonebook. Select the phone name and then *Delete All*. To confirm, select *Yes*.

Chain Dialing

If you often have to enter a series of digits or a code number during a call, you can save that code number to a phonebook entry and use the phonebook to send the code number.

- 1. Make your call normally.
- 2. When you hear the prompt that tells you to enter the number, open the phonebook and find the entry that contains your code number.
- 3. Press **SELECT** twice to send the code. If you change your mind, just close the phonebook.

USING SPECIAL FEATURES

Call Block

If you subscribe to Caller ID, you can save phone numbers to the call block list. When a call comes in, the phone compares the received phone number to the numbers on the call block list. If the phone number is on the list, the phone replaces the caller's name with *Call Blocked* and blocks the call.

>>> You can block an incoming call from the mobile phone directly; press DELETE on the base.

The call block list holds 20 entries, and all stations share the same list. You can add entries by selecting *Add Call Block* in the CID menu that displays after you have viewed the CID record or through the *Call Blocking* menu (see below). (Only one station can edit the call block list at a time.)

Call Blocking Menu Options

choose one of these options.		
Menu Option	What it does	
View Number	See the numbers on your call block list.	
Create New	Add an entry to your call block list. The phone will prompt you to enter a name and phone number.	
Private Number	Block all calls from numbers reported by CID as "Private." (This does not count as one of the 20 entries.)	
Unknown Number	Block all calls from numbers reported by CID as "Unknown." (This does not count as one of the 20 entries.)	

With the phone in standby, open the menu and select *Call Blocking*. Choose one of these options:

Call Blocking Entry Options

With the phone in standby, open the call block list and find the entry you want. Press **MENU** to open the individual entry menu. Choose one of these options:

Menu Option	What it does		
Edit	Edit this entry. The phone will prompt you to edit the name and phone number.		
Delete	Erase this entry from the list and allow calls from this number.		



DND (Do Not Disturb)

You can silence the ringers on the base and all handsets for a specific period of time; the answering system answers any incoming calls without playing anything through the speaker.

- 1. With the phone in standby, press and hold **DND** on any station. The phone prompts you to select the number of hours (*1 9* or *Always On*) that you want it to stay in DND mode.
- 2. To confirm, press **SELECT** or just wait about 5 seconds. The phone turns on the answering system and displays *Do Not Disturb* on each station.
- 3. After the selected number of hours, the phone automatically exits DND mode. To exit DND mode manually, press and hold **DND** again.
- >>> If the phone is in DND mode and you turn off the answering system, the phone exits DND mode.

Multistation Features

- > To use the features in this section, you need at least 1 cordless handset.
- Your base supports a total of 10 accessory handsets. Your base also supports a total of 6 repeaters, including any that came with your phone Visit the Elite 9145 page on the website for compatible repeaters.
- You must register accessory handsets to the base before using them. (Handsets that came packaged with the base are already registered.)
- Handsets that aren't registered display a Not Registered message. For registration instructions, see page 36, or see the accessory handset manual.
- If a handset was ever registered to a base, you must reset it before it can register to a new base; see page 36, or see the accessory handset manual.

Conference Calling

- When an outside call comes in on the land line, the base and four handsets can join in a conference call with the outside caller.
- ◆ To join a call that's already in progress, just pick up the corded handset from the base or press HOME/FLASH or SPEAKER.
- To leave the conference call, hang up normally; other stations remain connected to the call.

Privacy Mode

- ◆ To activate privacy mode on a land line call in progress, press MENU then SELECT. As long as privacy mode is on, you'll see a privacy in the display, and no other stations can join your call.
- Privacy mode turns off automatically when you hang up; you can also turn it off by pressing MENU then SELECT.
- To use privacy mode during a conference call, wait until all stations have joined the call before turning on privacy mode. If a station disconnects, that station cannot rejoin the call as long as privacy mode remains on.

То	From the base	From a cordless handset		
	1.Press INTERCOM/FIND HS to put the call on hold.	1. Press INTERCOM/CLEAR to put the call on hold.		
transfer a call	2. Select the station you want to transfer the call to, or select All to page all the stations at the same time.			
	When the other station accepts the call, you'll be disconnected but you can join the call again.			
cancel a transfer	Press HOME to return to the land line call or MOBILE to return to the mobile phone call.	Press HOME/FLASH to return to the land line call or MOBILE to return to the mobile phone call.		
	1. To answer the page and speak to the transferring station,			
accept a transferred call	pick up the corded handset or press INTERCOM/FIND HS.	press INTERCOM/CLEAR.		
	2.To accept the call,			
	press HOME or MOBILE for the holding line.	press HOME/FLASH or MOBILE for the holding line.		

Call Transfer

Intercom

- Whenever the phone is in standby, you can make an intercom call between stations without using the phone line.
- You can make an intercom call from any station, but only two stations can be in an intercom call at any time.
- ♦ If an outside call comes in during an intercom page, the phone cancels the page so you can answer the incoming call.
- ♦ If an outside call comes in during an intercom call, press HOME/FLASH or MOBILE, or pick up the corded handset from the base, depending on which line is ringing, to hang up the intercom call and answer the outside call.

То	From the base	From a cordless handset		
make an	Press INTERCOM/FIND HS.	Press INTERCOM/CLEAR.		
intercom page	Select the station you want to talk with or <i>All</i> to page all stations at the same time.			
cancel a page	Press INTERCOM/FIND HS or hang up the corded handset.	Press END.		
answer a page	Press HOME or pick up the corded handset.	Press INTERCOM/CLEAR or HOME/FLASH.		
end an intercom call	Press INTERCOM/FIND HS.	Press END.		

Finding a Lost Handset

You can use the intercom to page a lost handset. When the intercom tone sounds, you can track the tone to the lost handset.

Voice Message Notification

If you subscribe to a voice mail service, your phone can notify you when you have a new message. This feature supports Frequency-Shift Keying (FSK) notification. Contact your voice mail provider for information.

When you have new messages, the display shows a message icon. To access your voice mail, press **MESSAGE/MUTE** on the handset and select *Voice Mail*.

Solution When you select *Voice Mail*, you will be prompted to enter a Voice Mail Access number if you have not yet set one up (see page 17). If you have already set one up, your phone will dial it.

After you listen to your messages, the message icon turns off. If it doesn't, you can reset it: With the phone in standby, open the menu and select *Global Setup*; select *VMWI Reset*, then select *Yes*.

Using Your Phone During a Power Failure

If there is a power failure, you can still make and receive phone calls using the base corded handset, including Call Waiting calls and changing the earpiece volume. All other features of the base and all cordless handsets will not function.

USING THE ANSWERING SYSTEM

>>> The answering system works with land line calls only.

Answering System Options (Ans. Setup)

You can set or change the answering system options from any station. Just open the menu and select *Ans. Setup*.

Menu Option	What it does	
Security Code	Enter a 2-digit PIN so you can access your answering system from any touch-tone phone (see page 32).	
Ring TimeSet the number of rings (6, 9, or 12) before the system answers. Toll Saver makes the system answer after 2 ring if you have new messages or after 4 rings if you don't.		
Record Time	Set the amount of time (<i>1 or 4</i> minutes) callers have to leave a message. Choose <i>Announce Only</i> if you don't want the system to let callers to leave a message.	
Message Alert	Have the system beep every 15 seconds when you have a new message. The alert stops after you listen to all your new messages or if you press any key on the base.	
Call Screen	Turn on the call screen feature (see page 31).	
Ans. On/Off	Turn your answering system on or off. You can also press ANSWER ON/OFF on the base.	
Record Greeting	Record an outgoing message or greeting (see below).	
Greeting Options	Switch greetings or delete your greeting (see below).	

Personalizing the Greeting

Your personal outgoing message or *greeting* can be from 2 to 30 seconds long. If you don't record a greeting, the system uses a pre-recorded greeting: *Hello, no one is available to take your call. Please leave a message after the tone.*

То	Follow these steps:
record a personal greeting	 Open the menu with the phone in standby. Select Ans. Setup, then Record Greeting. Press SELECT to start recording. Wait until the system says "Record greeting" before speaking. Press SELECT to stop recording. The system plays back your new greeting. To keep the greeting, press END on the handset or PLAY/STOP on the base. To delete it and try again, press INTERCOM/CLEAR on the handset or DELETE on the base.
switch between greetings	 Open the menu with the phone in standby. Select Ans. Setup, then Greeting Options. The system plays back the current greeting. Press SELECT to switch greetings.
delete your greeting	Switch to your personal greeting, then press INTERCOM/CLEAR on the handset or DELETE on the base.

Accessing the Answering System

When the phone's in standby, you can access the system from any station using two different methods: Message Manager and Play Messages. Regardless of which method you use to get your messages, only 1 station can access the system at a time. During remote access:

- If you do nothing for 30 seconds, the phone returns to standby.
- The phone beeps so you know it's waiting for the next command.

During message playback, press **MENU** to open the menu for playback control.

Message Manager

Select Message Manager or Play Messages. Message Manager Play Messages Voice Mail

Message Manager lets you view the caller's information. With the phone in standby, open the menu and then select *Message Manager*; press **UP** or **DOWN** to find the message you want to listen to. Press **SELECT** to listen to that message or you can scroll to the next one.

Downloaded from Elite9145001120110115.inddea30 engine

Play All Messages

Play All Messages replays all the messages received, starting with the newest, unheard messages and then replaying the older messages.

То	From the base	From a handset	
	Press PLAY/STOP.	Press MESSAGE/MUTE and select <i>Play Messages</i> .	
play new messages	The system announces the number of new and old messages, then plays each new message (followed by the day and time) in the order it was received. After the new messages play, the system plays the old messages.		
restart this	Wait at least 5 seconds after	the message starts playing,	
message	press PHONEBOOK.	press 1 (number key).	
replay an	Within 2 seconds after a	message starts playing,	
earlier message	press PHONEBOOK.	select 1 (number key).	
skip a message	Press CID .	Select 3 (number key).	
delete a message	While a message is playing, press DELETE .	While a message is playing, select 4 (number key).	
delete all messages	With the phone in standby, press DELETE ; press DELETE ; press DELETE again to confirm.	Not available.	
play old	After the system plays all new messages,		
messages	press PLAY/STOP again.	select 2 (number key).	
stop playback	Press PLAY/STOP.	Select 5 (number key).	

Screening Your Calls

You can use the answering system for call screening. While the system takes a message, you can listen on the base speaker (if you turn on *Call Screen*) or from a handset. Only one handset can screen calls at a time. If another handset tries to screen calls, it beeps and returns to standby.

То	From the base	From a handset		
hear the caller leaving a message	Listen to the caller over the speaker.	Press MESSAGE/MUTE.		
answer the call	Pick up the corded handset.	Press HOME/FLASH.		
mute the call screen	Press PLAY/STOP . Press END or return the handset to the cradle.			
without answering	If you mute the call screen, the system continues taking the message: it just stops playing through the speaker.			

Using the System While You're Away from Home

You can dial in to your answering system from any touch-tone phone. Before you can use this feature, you must program a security code.

Programming a Security Code

With the phone in standby, open the menu; select *Ans. Setup*, then select *Security Code*. Use the number keypad to enter a two-digit security code (00 to 99). Press **SELECT** when you're finished.

>> Remember to make a note of your new security code!

Dialing In to Your System

1. Call your phone number and wait until the system answers.

- If you have the *Ring Time* set to *Toll Saver*, the system answers after 2 rings if you have new messages and 4 rings if you don't. You can hang up during the third ring.
- If the system is turned off, it answers after 15 rings and sounds a series of beeps.)
- 2. During the greeting or beeps, press # and **immediately** enter your security code. If you enter it incorrectly 3 times, the system hangs up and returns to standby.
- 3. The system announces the time, the number of messages in memory, and a help prompt. It beeps to let you know it's waiting for a command.
- 4. When you hear beeping, enter a 2-digit command from the chart.

If you don't press any keys for 15 seconds, the system hangs up and return to standby.

#1	Repeat message	#5	Stop playback
#2	Play message	#6	Turn the system on
#3	Skip message	#9	Turn the system off
#4	Delete message	#0	Hear help prompts

IMPORTANT INFORMATION

Solving Problems

If you have any trouble with your phone, check this section first. If you need help, call our Customer Care Line listed on the front cover.

General probl	ems	Possible solutions	
No stations can make or receive calls.		 Check the telephone cord connection. Disconnect the base AC adapter for a few minutes; then reconnect it. 	
A handset can' receive calls.	t make or	• Move the handset closer to the base.	
The corded hai make calls but handset(s) can	the cordless	• Check the power connection to the base. If the base is unplugged or the power goes out, only the corded handset can make and receive calls.	
A station can make calls, but it won't ring.		 Make sure the ringer is turned on. Make sure DND mode is turned off (see page 25). 	
A handset is not working.		 Charge the battery for 15-20 hours. Check the battery connection. 	
The phone keeps ringing when I answer on an extension.		• You may have to change the line mode. Contact Customer Service for instructions.	
Audio issues	Possible sol	utions	
Callers sound weak or soft.	 Move the handset closer to the base. Keep the handset's battery fully charged. Increase the earpiece volume. 		
There's a lot of noise or static on the line	 Check for interference from appliances (microwave ovens, TVs, etc.) or wireless devices (baby monitors, WiFi equipment, etc.). Move the handset or base away from the interference source. If you use a telecoil hearing aid, turn on T-coil mode (see page 16). If you have any service that uses the phone line, add a DSL or telephone line filter (see page 35). 		

Caller ID problems	Possib	ole s	olutions	
Caller ID information	• Let calls ring twice before answering.			
does not display.	Make sure your Caller ID service is active.			
Caller ID displays briefly and then clears.			have to change the line mode. Contact r Service for instructions.	
Multistation problem	ns	Pos	ssible solutions	
l can't transfer calls.		۰Re	eset all the stations (see page 36).	
Two handsets can't ta a caller.	lk to	۰Se	ee if any station is in Privacy Mode.	
A handset says Unava	ilable.		love the handset closer to the base. ee if any station is in Privacy Mode.	
l can't register a new handset.		1	eset the handset (see page 36). ee if you have 12 registered handsets.	
Answering system p	roblem	is F	Possible solutions	
The answering system does not work.			 Make sure the answering system is on. Make sure the base is plugged in. 	
			• See if <i>Record Time</i> is set to <i>Announce Only</i> . • Delete messages (memory may be full).	
A handset can't access the			 See if another station is using the system. Make sure the phone is in standby. 	
		e.	 If there was a power failure, re-record your personal outgoing message. 	
I I can't near the hase sheaker I			 Make sure call screening is turned on. Change the base speaker volume. 	
Messages are incomplete			 Increase the <i>Record Time</i>. Delete messages (memory may be full). 	
The system keeps recording when I answer on an extension.		•	• You may have to change the line mode. Contact Customer Service for instructions.	
Repeater problems			Possible solutions	
I can't get my handset to switch to the repeater.		tch	• Re-register the repeater (see page 37).	
The LINK light on the repeater randomly starts blinking.		r	• Move the repeater closer to the base.	

Bluetooth problems	Possible solutions	
The Elite 9145 won't pair with my phone.	 Making sure your phone is in pairing mode. Check your phone's manual for instructions on Bluetooth device pairing. Making sure your phone supports the Bluetooth hands-free profile. Making sure your phone is in range of the base. If Elite 9145 appears in your mobile phone's paired device list, remove it and try pairing again. Turn your phone off, then turn it on again. Repeat pairing steps. Disconnecting the base AC adapter. Wait a few minutes, then reconnect it. Repeat pairing steps. Checking the link order for that phone. In rare cases, some mobile phones may not be linked as the third or fourth mobile phone. 	
The Elite 9145 doesn't ring when my mobile phone does.	 Making sure your phone has Bluetooth turned on. Checking if the Elite 9145 is on the paired device list on your mobile phone and is in connected status. If not, try pairing again. Making sure your phone doesn't connect with other Bluetooth devices. Making sure your phone is in range of the base. Making sure the handset's ringer is not turned off. (The base doesn't ring on mobile calls.) 	
The Elite 9145 paired with my phone, but I can't hear anything through the handset.	 Adjusting the handset volume. Setting your mobile phone to transfer the audio to a Bluetooth device. Check your phone's manual for instructions on Bluetooth setup and options. Frace the Bluetooth pairing and repair the mobile 	

Installing a Line Filter or DSL Filter

A telephone line filter or DSL filter prevents services that use the phone line from causing interference on your phone. To get a line filter, contact your service provider or look in an electronics store.

Plug the filter into the telephone wall jack and plug the base into the filter. Make a test call to make sure the noise is gone.

Liquid Damage

CAUTION: If the base is covered in liquid, disconnect the adapter and phone cord from the wall before touching it.

If the liquid is only on the exterior housing of the base or handset, wipe it off and use as normal. If you can hear liquid inside the housing:

- 1. Remove all compartment covers, and disconnect all cables and cords.
- 2. If liquid is leaking from any vent or hole, turn the phone so that vent faces down. If not, place the largest vent face down.
- 3. Let dry for at least 3 days. Check for liquid inside the phone before replacing compartment covers and reconnecting cords.

Resetting Stations

If you have problems with the base, unplug the base to reset it. Plug it back in after at lease a minute. If you have problems with a cordless handset or want to replace one, reset it:

- 1. Press and hold **END** and **#** at the same time until you see the *System Reset* menu.
- 2. If you still have the base the handset is registered to, select *Deregister HS*, then select the handset you want to reset. If you don't have that base anymore, select *Base Unavailable*.
- 3. To confirm, select Yes. The handset displays Handset not registered.

Registering Handsets

The base can register up to 10 handsets. If you see a "not registered" message on a handset, you must register it to a base before using it.

- 1. On the base, open the menu and select Register Accy.
- 2. On the handset, press and hold #; the handset displays Registering.
- 3. Wait until the display says *Registration Complete* (about 30 seconds), then pick up the handset; press HOME/FLASH.
- Solution Failed, If you don't hear a dial tone or the display says Registration Failed, charge the battery completely, then try again.

Registering Repeaters to the Base

If you are having trouble with a repeater or if you want to replace one, you need to register the repeater to the base.

- Connect the repeater close to the base for easy access to the necessary buttons and indicators. Locate the repeater in the desired position after registration is complete.
- 1. On the base, open the menu and select Register Accy.
- 2. On the back of the repeater you want to register, press and hold the registration button until the LINK light on the front starts to blink (about 2 seconds).
- 3. Release the button and wait for the **LINK** light to turn on and steady (this can take about 90 seconds). The repeater has been registered to the base.

If	Try	
the LINK light		
won't turn on		
the LINK light continues flashing	 disconnecting the unit's AC adapter. Wait about ten seconds, then try again. making sure there are not already 6 repeaters registered to this base. making sure no other base or repeater is in registration mode. 	

- Only register one repeater at a time. If more than one repeater is in registration mode at the same time then they can interfere with each other.
- Only register a repeater to one base at a time. If more than one base is in registration mode at the same time then you can't control which base the repeater registers to.
- If you want to register two or more repeaters to this base, just repeat these steps with the second repeater.

Adapter and Battery Information

AC adapter	Base	Repeater	Charger
Part number	AAD-041S(M)	AAD-041S(M)	AAD-600S(M)
Input voltage	240V AC, 50Hz	240V AC, 50Hz	240V AC, 50Hz
Output voltage	9V DC @ 350mA	9V DC @ 350mA	9V DC @ 210mA

- Use only the supplied AC adapters.
- Use the proper adapter for the base and any chargers.
- Do not place the unit in direct sunlight or subject it to high temperatures.

Battery pack (with normal use)		
Part number	BT-694 or BT-694s	
Capacity	650mAh (BT-694) or 500mAh (BT-694s)	
Talk time	about 10 hours	
Standby time	about 7 days	
Battery life	about 1 year	

- Replace the battery when the talk or standby time becomes noticeably reduced. For replacements, visit the online shop on our website (see the front cover).
- When the battery gets low, the handset beeps and shows a low battery alert; put the handset in the cradle for recharging.

Rechargeable Battery Warning

- This equipment contains a rechargeable Nickel-Metal-Hydride (Ni-MH) battery.
- ♦ Do not short-circuit the battery.
- The batteries in this equipment may explode if disposed of in a fire.
- Do not charge the batteries in any charger other than the one specified in the owner's manual. Using another charger may damage the battery or cause it to explode.

Rechargeable batteries must be recycled or disposed of properly. Uniden works to reduce lead content in our products and accessories.

ONE-YEAR LIMITED WARRANTY

IMPORTANT Satisfactory evidence of the original purchase is required for warranty service

Please refer to our Uniden website for any details or warranty durations offered in addition to those contained below.

Warrantor

The warrantor is either Uniden Australia Pty Limited ABN 58 001 865 498 ("Uniden Aust") or Uniden New Zealand Limited ("Uniden NZ") as the case may be.

Terms of Warranty

Uniden Aust/NZ warrants to the original retail purchaser only that the Elite9145 ("the Product"), will be free from defects in materials and craftsmanship for the duration of the warranty period, subject to the limitations and exclusions set out below.

Warranty Period

This warranty to the original retail purchaser is only valid in the original country of purchase for a Product first purchased either in Australia or New Zealand and will expire one (1) year from the date of the original retail sale.

If a warranty claim is made, this warranty will not apply if the Product is found by Uniden to be:

- (A) Damaged or not maintained in a reasonable manner or as recommended in the relevant Uniden Owner's Manual;
- (B) Modified, altered or used as part of any conversion kits, subassemblies or any configurations not sold by Uniden Aust or Uniden NZ;
- (C) Improperly installed contrary to instructions contained in the relevant Owner's Manual
- (D) Repaired by someone other than an authorized Uniden Repair Agent in relation to a defect or malfunction covered by this warranty; or
- (E) Used in conjunction with any equipment, parts or a system not manufactured by Uniden.

Parts Covered

This warranty covers the Product and included accessories.

User-generated Data

This warranty does not cover any claimed loss of or damage to user-generated data (including but without limitation phone numbers, addresses and images) that may be stored on your Product.

Statement of Remedy

If the Product is found not to conform to this warranty as stated above, the Warrantor, at its discretion, will either repair the defect or replace the Product without any charge for parts or service. This warranty does not include any reimbursement or payment of any consequential damages claimed to arise from a Product's failure to comply with the warranty.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This warranty is in addition to and sits alongside your rights under either the COMPETITION AND CONSUMER ACT 2010 (Australia) or the CONSUMER GUARANTEES ACT (New Zealand) as the case may be, none of which can be excluded.

Procedure for Obtaining Warranty Service

Depending on the country in which the Product was first purchased, if you believe that your Product does not conform with this warranty, you should deliver the Product, together with satisfactory evidence of your original purchase (such as a legible copy of the sales docket) to Uniden at the addresses shown below. You should contact Uniden regarding any compensation that may be payable for your expenses incurred in making a warranty claim. Prior to delivery, we recommend that you make a backup copy of any phone numbers, images or other data stored on your Product, in case it is lost or damaged during warranty service.

UNIDEN AUSTRALIA PTY LTD

Service Division 345 Princes Highway, Rockdale, NSW 2216 Phone number: 1300 366 895 Email address: custservice@uniden.com.au

UNIDEN NEW ZEALAND LTD

Service Division 150 Harris Road, East Tamaki Auckland 2013 Phone number: (09) 273 8377 Email address: service@uniden.co.nz

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