



# Carpet Shampooer 500w



**VC9388**

## Specification Parameters

Rated Voltage:	220-240V
Rated Power:	500W
Rated Frequency:	50HZ
Net Weight:	8kg

## Instruction Manual

## Please read this manual before operating cleaner

Congratulations on your purchase of your new Superhero carpet shampooer. There are many useful features built into your shampooer and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

### BEFORE YOU BEGIN

This product must be operated in accordance with these instructions and used only for domestic cleaning to remove dirt and dust from household carpets, flooring and fabrics.

### PLEASE READ THESE INSTRUCTIONS THOROUGHLY

This will ensure you obtain full benefit from your new carpet shampooer. Keep this Instruction Manual in a handy place for future reference.

### IMPORTANT

Always switch the appliance off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions. Never operate the carpet shampooer without filters.

- Do not handle the plug or carpet shampooer with wet hands.
- Do not put any objects into the openings or operate with the openings blocked. Keep them free of anything that may reduce airflow.
- Keep hair, loose clothing, fingers and all parts of the body away from openings and moving parts.
- Do not use the carpet shampooer on any glowing, burning or smoking particles.
- Do not use without the solution tank and dirty water tank in place.
- Turn off all controls before unplugging.
- Do not use to pick up flammable or combustible liquids such as petrol, or use in areas where they may be present.
- Do not immerse the carpet shampooer into water or other liquids

**NOTE:** Carpets should be dry vacuumed thoroughly before washing. Use a vacuum cleaner with a powerbrush for best results.

**NOTE:** If the power cord is damaged it must be replaced by an authorised service agent or similarly qualified persons.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

If using an extension cord please make sure that it is of an approved type and that it is fully extended. Failure to do so could cause your cleaner to overheat and damage it.

### FAULTS

Consult the troubleshooting guide in this manual if your carpet shampooer fails to operate properly. Do not continue to use this appliance if it appears to be faulty or the supply cord is damaged. If a fault cannot be rectified, please return to the point of purchase.

### AFTER USE

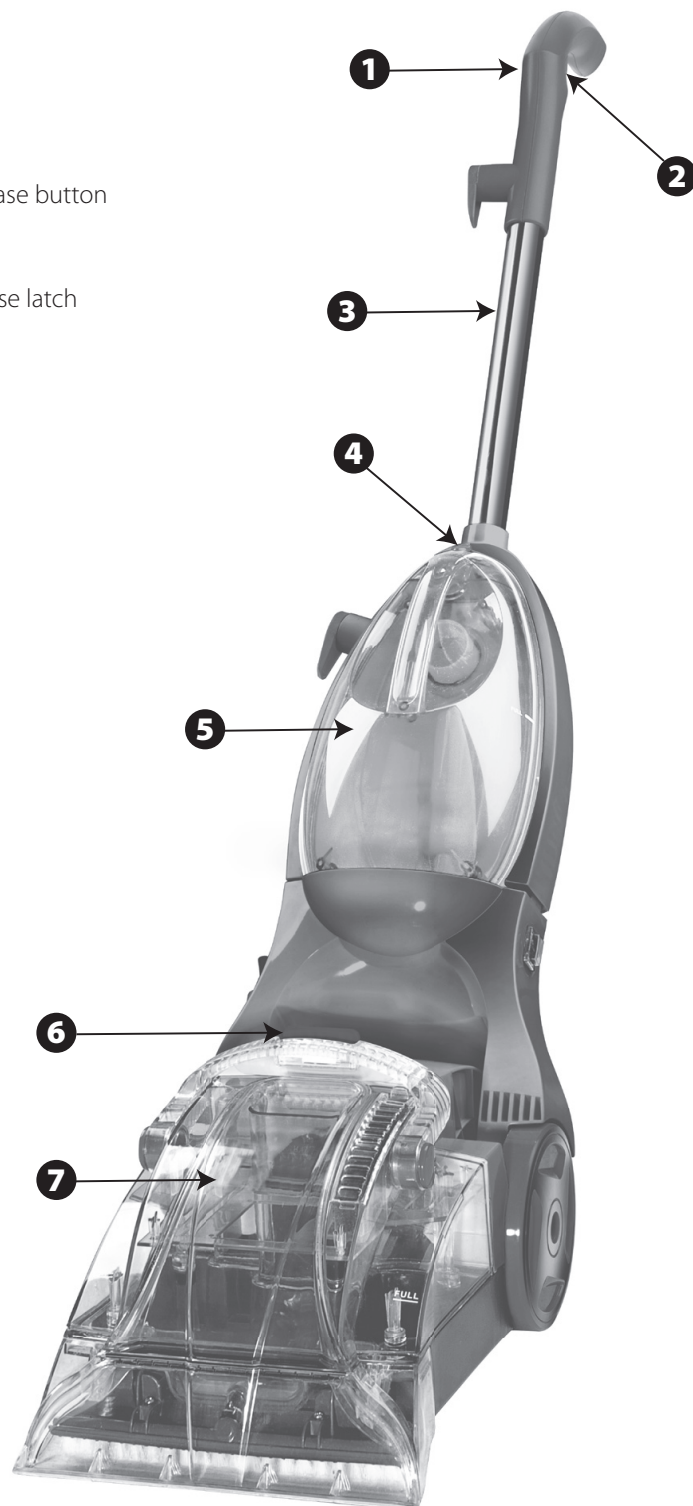
Switch the cleaner off and remove the plug from the electricity supply. Always switch off and remove the plug before attaching any accessories or cleaning the appliance.

### PROTECTING THE ENVIRONMENT

When you have unpacked the unit, do not simply throw the packing into the household waste. Take them to an appropriate collecting point for the recycling.

## Parts and components description

1. Handle
2. Trigger
3. Rod
4. Clean water tank release button
5. Clean water tank
6. Dirty water tank release latch
7. Dirty water tank



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# Assembly and Use

The appliance should be switched off and disconnected from the mains supply before you start to assemble.

## 1. Assembly

- a. Line up mid-section with base unit and slot into place. Insert and tighten screws to fix into place.  
See fig. 1



fig. 1

- b. Insert handle into mid-section ensuring that the solution trigger is at the back of the appliance. Slot handle into neck, insert and tighten screw to fix into place.  
See fig. 2



fig. 2

- c. Insert clean water tank and appliance is fully assembled.  
See fig. 3



fig. 3

# Preparing the Carpet

**Important:** Do not use the carpet shampooer as a dry vacuum.

- a. Vacuum carpet thoroughly. Use a vacuum cleaner with a powerbrush for best results.
- b. Remove as much furniture from the room as possible. If unable to remove the furniture, place plastic or foil under and around the legs until the carpet has dried completely.

## Helpful hints for cleaning carpet

- Only use a low foam solution with this carpet shampooer.
- Do not oversaturate carpet with cleaning solution while using the carpet shampooer.
- For heavily soiled areas, additional applications may be necessary.
- Allow plenty of time to dry carpet thoroughly.
- Wipe cleaning solution from woodwork and wood to prevent any damage.
- Try not to walk on carpet until it is completely dry.
- After carpet is thoroughly dry, vacuum the carpet using a vacuum cleaner with a powerbrush.
- Before cleaning, determine where to start and end, making sure not to walk over previously cleaned areas.

## Check for colour fastness

Before cleaning carpet, test for colour fastness. Dampen a white cloth with solution. Test a small area in a closet. Gently rub the cloth over the area. Check each colour for colour bleeding. If the cloth remains clean, it should be safe to clean the carpet

## After cleaning

- Allow carpet to dry completely. Try not to walk on the carpet until it is dry.
- If it is necessary to walk on the carpet, place white towels on the areas to be walked on.
- If the carpet is not dry and the furniture must be placed back in the room, use plastic or foil under the furniture to prevent staining the carpet.
- Thoroughly clean the dirty water tank with warm (max 40°C) tap water.

The appliance should be switched off and disconnected from the mains supply.  
Never operate without filters as damage to appliance could occur.

## 2. Preparing the Appliance

- a. To remove the clean water tank, hold the handle and press the 'release' button.

See fig. 4.



fig. 4

- b. Unscrew the measuring cap from the reverse side of the clean water tank. Fill measuring cap with solution (one full cap of solution per full tank) and pour into tank.

See fig. 5.



fig. 5

- c. Fill remainder of clean water tank with warm (max 40°C) tap water. Replace cap.

See fig. 6.



fig. 6

- d. Place bottom of clean water tank into carpet washer and push back until it locks into place.

See fig. 7.



fig. 7

Plug the cord into an electrical socket. Turn on the appliance by using the on/off switch located on the side of the appliance.

**IMPORTANT:** Never leave the appliance unattended with the power on. Turn off when emptying and filling tanks. Do not oversaturate the carpet.

### 3. Using the Appliance

- a. Step onto the release pedal to put the appliance into cleaning position. While depressing the solution spray trigger, pull carpet washer in a backward motion. Release the trigger and push the appliance forward in the same path to agitate and remove dirty water and solution from carpet.

See fig. 8.



fig. 8

- b. When dirty water tank is full lift dirty water tank latch and remove from base unit using the handle.

See fig. 9.



fig. 9

- c. Twist dirty water tank outlet cap anticlockwise and remove, empty, rinse and replace.

See fig. 10.

**IMPORTANT:** For best cleaning results use a steady, moderate, forward and backward motion. Always work from back to front across the room to avoid stepping on wet carpet and lowering the pile.



fig. 10



# Maintenance

When finished cleaning, remove the dirty water and clean water tank and rinse with warm water and allow it to dry before storage. Also remove filter (as shown) rinse with warm water and allow it to dry thoroughly before storing.

## 4. Cleaning the Filter

- a. Lift water tank latch and remove water tank from base unit.

See fig. 11.



fig. 11

- b. Remove filter from water tank and separate filter from the holder.

See fig. 12.

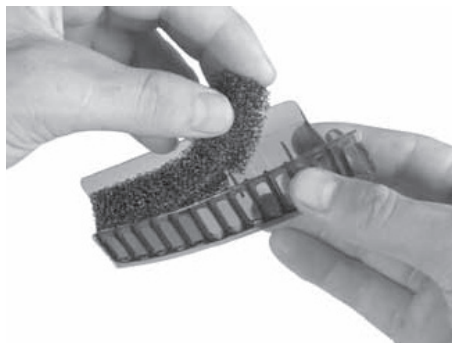


fig. 12

- c. Remove inlet filter (remove water tank to locate). Wash filter with running water only.

See fig. 13.

**IMPORTANT:** Do not use any chemicals when cleaning filter.

**Note:** Do not store cleaner with solution in clean water tank or dirty water in dirty water tank. Mineral deposits and mildew can form and will affect the performance of the carpet shampooer.

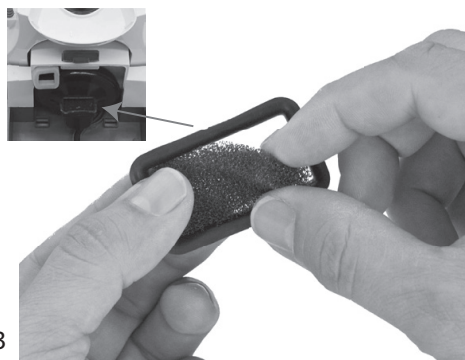


fig. 13



## Troubleshooting

Due to our program of continuous product improvement and innovation, sometimes the product you buy may differ slightly from the one shown on this product carton.

Issue	Possible cause	Recommended solution
Reduced spray or no spray	1. Water tank empty	1. Refill tank with water and solution
Not picking up cleaning solution	1. Collection tank not fitted properly. 2. Collection tank is full.	1. Check alignment of the tanks 2. Empty the tank

## Customer Care

Please contact Customer Care 1800 815 270 to find your local spare parts provider.

Part	Part Number
Filter	32200445
Solution tank	33101099
Dirty water tank	33101102

# Warranty



## Conditions of warranty

Your International Cleaning Solutions cleaner, in the case of domestic use, has a three month parts and labour warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty commences from the original date of purchase and is not transferable; please retain your original proof of purchase for any warranty claims. This warranty is valid only in the country where the cleaner is purchased.

The cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring and fabrics. This cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials in these circumstances may be harmful to your cleaner and may void the manufacturer's warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

When properly used and cared for, your cleaner will render excellent service; refer to the instruction manual for further details, as misuse or failure to follow the instructions makes this warranty void.

In the event of service or advice being needed, please contact International Cleaning Solutions Pty Ltd, Level 1, Building 2 Brandon Business Park, 350 Springvale Road, Glen Waverley Victoria 3150, or on 1800 815 270, Monday-Friday 9am-5pm EST. The decision to repair or replace the cleaner is at the sole discretion of International Cleaning Solutions. If International Cleaning Solutions decide to repair or replace the cleaner, it will do so at its own cost.

International Cleaning Solutions is unable to accept responsibility under this warranty for any repair work not carried out by an authorised International Cleaning Solutions Service Agent or from the use of non-genuine parts. If any part is no longer available or manufactured, International Cleaning Solutions will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the product due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage. Any transportation costs involved in the repair of defective parts shall be borne by the claimant.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the cleaner is chargeable.

The repair or replacement of the cleaner under this warranty does not extend the original period of warranty.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act and other State and Territory laws.

"Our goods come with guarantees that cannot be excluded in the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure."

"Keep this warranty and your receipt as proof of purchase."

"Our policy is one of continuous development and accordingly we reserve the right to change specifications without prior knowledge."

010 SUPERHERO CARPET SHAMPOOER

SUPERHERO CARPET SHAMPOOER 011



# Carpet Shampooer 500w



Model Number VC9388

International Cleaning Solutions Pty. Ltd.  
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Made in China

V1 0212